



Dear Parents/Guardians,

For the 2025-2026 school year, families have an opportunity to participate in an optional, but recommended, technology program for Chromebooks issued to students. The Chromebook Insurance new initiative is aimed at ensuring the longevity and security of our school technology resources. The School District of Lakeland Union High School is not profiting from this offering.

In today's digital age, Chromebooks have become an integral tool for learning. However, accidents can happen, and devices can experience unexpected damage. To alleviate concerns regarding device protection and to provide peace of mind to our students, we are implementing this insurance program that will provide a faster turnaround and minimize downtime in their academic progress.

What is the Chromebook Insurance Plan?

The Chromebook Insurance is a \$15.00 care package that provides comprehensive coverage for accidental damage to school-issued Chromebook devices. This represents 5% of the total cost of a device replacement. There are no deductible costs for families associated with qualified repairs. Families are entitled to a total of three (3) accidental damage claims per school year for each device.

Manufacturer defects are covered by the district. This coverage extends to a wide range of incidents, including but not limited to:

- Cracked screens
- Liquid spills, Accidental drops
- Manufacturer defects/hardware failure

Benefits of the Chromebook Insurance:

1. **Financial Security:** With the insurance, students can have their Chromebook devices repaired or replaced at no cost, depending on the nature of the damage.
2. **Minimal Disruption:** In the event of an accident, having insurance ensures that the affected student can quickly resume their work or studies without prolonged downtime.
3. **Peace of Mind:** Parents and students can rest easy knowing that their Chromebook investment is protected, regardless of unforeseen mishaps.

How Does It Work?

During registration, the student will have the option to enroll in the Chromebook Insurance and added to their account. In the event of accidental damage, students can quickly create a ticket to get the device repaired or exchanged immediately, and our team will promptly assess the situation and provide assistance accordingly. This will provide the resources to avoid waiting for parts and ensure a device is ready for the student.

Important Details:

- The Chromebook Insurance is due at the beginning of each academic year/ period.
- Coverage extends for the academic year period.



- Intentional damage or negligence may not be covered under the insurance plan.

Option 1 – Purchasing Chromebook Insurance Plan

1) Individual Student Plan - \$15

- Cost is a non-refundable payment of \$15.00 per school year per device
- Covers one student and one Chromebook
- Coverage includes up to three claims per coverage year

2) Family Plan - \$30

- Cost is a non-refundable payment of \$30.00 per school year
- Covers all students and assigned Chromebooks within a single household
- Coverage includes up to five claims per coverage year

Option 2 – Not taking Insurance

- Parents/Students are responsible for full repair and replacement costs.

Pricing Guidelines for Repairs and Replacements

Power Cord	\$10.00 or 1 insurance claim
Keyboard Replacement	\$29.99 or 1 insurance claim
Screen Replacement	\$199.00 or 1 insurance claim
Full Chromebook Replacement	\$230.00 or 2 insurance claims

Should you have any questions or concerns regarding the Chromebook Insurance, please don't hesitate to contact our District Technology Department.

helpdesk@lakelandunion.org | 715.356.5252 x6010

Warmest Regards,

The District Technology Department