

Chromebook Not Turning On?

If your Chromebook isn't charging:

1. Check if the charger or adapter cables are completely plugged in, both to your Chromebook and the wall.
2. Make sure that the power outlet is working.
3. Unplug your charger from the wall and your Chromebook.
4. Plug your charger back into your Chromebook, then the wall.
5. **IMPORTANT: Charge the device for at least 60 minutes.**

Model Specific Tips

Dell 3189 Dell 3180	Dell 3100	Acer
• Only one charging port. • Plug the Chromebook in and charge for 60 mins. • Open the lid and press the power button.	• Multiple USBC ports. • If not charging, try the charging port on the other side of the Chromebook. • Plug the Chromebook in and charge for 60 mins. • Open the lid and press the power button.	• Multiple USBC ports. • Try the charging port on the other side of the Chromebook. • Try the charging port on the other side of the Chromebook. • While holding the Refresh (⌂) button; press the Power button.

After 60 minutes, your chromebook should turn on when you open the lid.

If these steps don't work, please let the school know the chromebooks need to be repaired. A loaner will be provided for you to use in the meantime.

