

Privacy Policy

Last Updated: [December 1, 2025]

1. Introduction

ShieldKey Solutions LLC ("we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information when you use our services.

Business Address: 5830 E 2nd St, Ste 7000 #27211, Casper, Wyoming 82609

Contact Email: PRIVACY@SHIELDKEYSOLUTIONS.COM

Website: WWW.SHIELDKEYSOLUTIONS.COM

2. Information We Collect

We collect the following types of personal information:

Name: Your first, middle, and last name

Phone Number: Your mobile or landline number

Email Address: Your email for communications

Physical Address: Your mailing or residential address

3. How We Use Your Information

We use the information we collect to:

Provide and improve our services

Communicate with you about your account or transactions

Send you SMS messages related to consultation scheduling, appointment reminders, follow-ups on your inquiry, and updates on services or opportunities that may match your needs

Respond to your inquiries and provide customer support

Comply with legal obligations

4. SMS/Text Messaging Program

By providing your mobile phone number and opting in to our SMS program, you consent to receive text messages from SHIELDKEY SOLUTIONS LLC. Message frequency varies. Message and data rates may apply.

Opt-Out: You can cancel the SMS service at any time by texting "STOP" to the shortcode. Upon sending "STOP," we will confirm your unsubscribe status via SMS.

Help: For assistance, text "HELP" or contact us at PRIVACY@SHIELDKEYSOLUTIONS.COM

5. How We Protect Your Information

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. Information sharing to subcontractors in support services, such as customer service, is permitted. All other use case categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We implement appropriate technical and organizational security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction.

6. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes for which it was collected, or as required by law. When your information is no longer needed, we will securely delete or anonymize it.

7. Your Rights

You have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your personal information
- Opt out of SMS communications at any time

To exercise these rights, contact us at PRIVACY@SHIELDKEYSOLUTIONS.COM.

8. Cookies and Tracking

Our website may use cookies and similar technologies to enhance your experience. You can control cookie preferences through your browser settings.

9. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children.

10. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the updated policy on our website with a new "Last Updated" date.

11. Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact us at:

SHIELDKEY SOLUTIONS LLC

5830 E 2nd St, Ste 7000 #27211, Casper, Wyoming 82609

Email: PRIVACY@SHIELDKEYSOLUTIONS.COM

Phone: +1 615-933-2881

12. Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages. For questions about your text or data plan, contact your wireless provider.