Feb 2025 CTC General Agenda

Date: 2/27/2025

General Meeting Facilitator: Eric / Pat
Backup: Patrick
General Meeting: In-Person with Virtual LP201
1. Items for CTC General

Time	Event	Presenter
	Calendar of Events/Welcome BSidesSLC - SLCC - April 10-11, 2025 New employees: River Tollson Miller Admin CTC Changing roles: • IT Job Postings • IT Promotions: Employees Leaving: • Emily Miller Tys Team Hourly -	
	Security: Working together to find a solution! • Encryption Project (Nick) • Update on Pentest Results • Update on Privacy Efforts • Audit of Roles and Access to Rapid7 and CrowdStrike • DUO and VPN access for concurrent enrollment	Eric

	Support: ● Planning to expand support through additional shifts and locations	Allison

	Software
	    ● Adobe SDL Spring 2025 available in MECM and Jamf.
	    ● MECM Console Upgrade - March 14th 1pm
	    ● Windows ISOs for 23H2 and 24H2 updated in MECM
	    ● SPSS 30 available in MECM. Soon for Jamf.
	    ● Microsoft Project and Visio 2024
		Nick

	UITC updates
	    ● TSS Davis support plans (Clayton)
	    ● DOCE - West/Davis updates (Alan L)
	    ● ITSS - Project updates (Paul D)
	    ● RFP for project management tool update (Shelly)
	    ● RFP for Employee Training Platform (Ty)
	        ○ Other IT Learning & Engagement info
	    ● IT Website rework plans (Ty)
	        ○ New IT Org Chart is live
	    ● Banner 8 turning off end of March (Peter team)
	    ● AI Task Force updates? - (Eric)
	        ○ (AI) Gemini and Notebook LM soon
		Clayton/others

	ARCC
	    ● Grant requests due Mar 31, 2025
	        ○ CTC reviews for all requests by Mar 10, 2025
		Nick\Clayton

	Other:	
	Property control wiped devices. Need to be DoD wiped not just bitlocker disabled or cleared.	Pat
	Need ISO clarification On the Above.	
	Technology items must be transferred by the CTC. This includes the transfer request form and the transfer in AssetWorks. You can designate a location for the pickup, dont need to store it, but it must be submitted by the CTC not the departments or individuals.	

	Issue of the Day:	
	Windows 11 24H2 in-place upgrades via WU failing when going from Windows 10 22H2 and 11 22H2. May be a new requirement from Microsoft for 11th gen and newer. Will test if in-place upgrades from ISO/USB work.	Dave C
	Rapid7 vulnerabilities with Firefox when it's been uninstalled - remove profiles and registry keys to clear positives.	
	Lost / Stolen device countermeasures - working with ISO on some methods to encourage returns and protect student data	