



## TOZU'S TERMS OF SERVICE

*Please, read it carefully. Keep in mind that the TOS can change at any time and without any advice.*

My socials: [tozeos.carrd.co](https://tozeos.carrd.co) | Timezone (UTC-3)

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### 0. General Terms

- When requesting a commission, you will be following the proposed terms of service below. Any changes or additions to the terms can be made at any time.
- Please, be kind and patient. I will treat you with all due respect, and I expect to be treated with the same respect in return. If your behaviour in any way makes me uncomfortable or embarrassed, your commission may be cancelled.
- If you don't follow the terms, your commission might be cancelled.

### 1. Orders

- Commission orders can be made via:
  - Direct messages on Discord: [@/tozeos](#);
  - Ko-Fi: <https://ko-fi.com/tozeos>;
  - Telegram: <https://t.me/tozeos>.
- I may or may not accept the order for reasons such as complexity, time constraints, etc. I have the right to refuse the commission without further explanation.
- The customer must send the character(s) and background details/references of the art as clearly as possible; the more information they give about expressions, poses, physical characteristics, and personality, the better. If by any chance the customer requires changes after the final design is done, an extra percentage will be charged, or even the changes might not be done.
- In case the client wants the artist to create a character without any references to images or illustrations, only based on the information

given in text, an extra fee will be charged depending on the complexity of the art.

## 2. Payment and production

- Payment must be made through PayPal in USD (United States Dollars), via PIX, by invoice, or by providing your email address so that I can initiate the payment request.
- When the order is placed, a draft will be made according to the customer's specifications. When finalized, it will be shown for approval or denial. If approved, the payment is required to continue.
- Once payment is made, I will start working on your piece straight away. The deadline for finalizing the art may vary according to the complexity of the work and the time available for drawing, so keep that in mind.
- During the creation process, I will constantly show it to you to analyse and be aware of any changes. However, you can see the artwork at any time during the process if you request it in advance.
- You can request changes to the artwork before finalization. Once finalized, if you request an extra change, there will be a charge, or even the changes may not be carried out, depending on the complexity.

## 3. Refund

- Before making any payment, make sure that you will not regret having requested the service, as I will **not make a full refund** after payment.
- The customer may request the cancellation of the art at any time during the art creation process, however, only part of the amount will be refunded according to the stage of the creation process.

## 4. Delivery

- After the art is done, it will be sent to the customer's email in high-definition quality, which may be in PNG or GIF file format, according to the customer's preferences.
- The orders will be made and delivered following the order and payment queue, which means that the customer who ordered and paid first must receive them first.

## **5. Use and Law**

- The customer will have every right over the art for personal use. In case of commercial purposes of the art, the customer should inform first before the creation process of the commission to adjust the price and payment.
- If the customer wants to publish the art in any social network or general media, the appropriate credits must be given to the creator.
- I own all rights to the artwork to publish for personal, professional, publicity purposes, or just to showcase our work and enhance our professional career.
- It's forbidden for the customer or anyone else to remove or change the art creator's signature.
- Clients are not permitted, under any circumstances, to use any part of their commissioned artwork for non-fungible tokens (NFTs). Use of the artwork for any advertising or profits associated with NFTs or cryptocurrency is strictly prohibited.
- You must read, agree with, and accept all the terms and conditions contained in these Terms. By paying, you agree to the terms of service.
- Terms and conditions are subject to change.