

Privacy Policy for Fuel Finder UK - Live Prices

Effective Date: June 16, 2026 **Developer:** DF Labs **Contact:** support@fuelfinderuk.live
Version: 4

Overview

Fuel Finder UK - Live Prices ("the App") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you use our mobile application.

Information We Collect

1. Location Data

- **What We Collect:** Approximate and precise location data from your device
- **Why We Collect It:** To show you fuel prices at petrol stations near your current location
- **How It's Used:** Location data is used only to calculate distances to fuel stations and sort results by proximity
- **Storage:** For finding nearby stations, your location is processed locally on your device and is not stored on our servers. The one exception is the optional Route Planner: when you plan a journey, the start and destination points are sent to our own routing server to calculate your route (see "5. Route Planning" below).

2. User Preferences

- **What We Collect:** Your selected fuel type (petrol/diesel/LPG), preferred brands, search radius, and sort preferences
- **Why We Collect It:** To remember your preferences and provide a personalized experience
- **Storage:** Stored locally on your device only. Never transmitted to external servers.

3. Device Information

- **What We Collect:** Basic device information (Android version, screen size) for app compatibility
- **Why We Collect It:** To ensure the app works correctly on your device
- **Storage:** Used only during app operation, not stored permanently

4. Community Fuel Reports

- **What We Collect:** Anonymous fuel outage reports and queue time estimates submitted voluntarily by users
- **Why We Collect It:** To show other users real-time fuel availability and queue information at petrol stations
- **What Is Stored:** Station ID, fuel type affected, queue time estimate, and a timestamp. No personal data, device IDs, IP addresses, or any other identifying information is stored.
- **Storage:** Reports are stored in Google Firebase Firestore and are automatically deleted after 6 hours. Reports cannot be traced back to any individual user.
- **Rate Limiting:** Rate limiting (to prevent spam) is handled entirely on your device using local preferences. No device identifiers are sent to our servers.

5. Route Planning

- **What We Collect:** When you use the optional Route Planner, the start and destination locations of your journey (as map coordinates). The start point may be your current location or a place you enter; the destination is the place you enter.
- **Why We Collect It:** To calculate driving routes between the two points and show fuel stations along your route.
- **How It's Processed:** These coordinates are sent over an encrypted (HTTPS) connection to our own routing server, hosted on our infrastructure via Cloudflare. The route is computed using open-source mapping software (Valhalla) and OpenStreetMap data. Your journey is NOT sent to Google or any third-party routing, mapping, or advertising provider.
- **Storage:** Computed routes are temporarily cached on our server for up to 7 days to speed up repeat requests. The cache is keyed only by the coordinate pair and is not linked to you, your device, or any account. To protect the service from abuse, your IP address is processed transiently for rate-limiting only; it is not stored alongside route data or used to build any profile.
- **No Account:** Route planning requires no account or sign-in, and journeys are never associated with any user identity.

How We Use Your Information

We use the collected information to:

- Find nearby fuel stations based on your location
- Display fuel prices from official UK government data sources
- Personalize your experience by remembering your fuel type and brand preferences
- Improve app performance and fix bugs
- Plan journeys by calculating driving routes (on our own routing server) and showing fuel stations along your route

Data Sharing

We DO NOT:

- ✗ Sell your personal information to third parties
- ✗ Share your location data with advertisers
- ✗ Send your journeys to any third-party routing or mapping provider
- ✗ Track your movements or create a location history linked to you
- ✗ Require an account or link any location data to your identity

Third-Party Services:

Google Maps Platform

- **Used for:** Displaying maps and providing navigation to fuel stations
- **Privacy Policy:** <https://policies.google.com/privacy>
- **What they collect:** Location data when you use maps or navigation features

Google AdMob (for advertisements)

- **Used for:** Displaying banner advertisements
- **Privacy Policy:** <https://support.google.com/admob/answer/6128543>
- **What they collect:** Advertising ID, device information, and interactions with ads

Google Firebase Firestore (for Community Fuel Reports)

- **Used for:** Storing and syncing anonymous community fuel outage reports between users
- **Privacy Policy:** <https://firebase.google.com/support/privacy>
- **What they collect:** Anonymous report data only (station ID, fuel type, queue time, timestamp). No personal data, device IDs, or user identifiers are stored or transmitted.

Cloudflare (infrastructure for our routing server)

- **Used for:** Securely relaying Route Planner requests to our own routing server
- **Privacy Policy:** <https://www.cloudflare.com/privacypolicy/>
- **What they process:** Standard connection metadata (such as IP address) in transit to deliver and protect the service. Cloudflare acts as our infrastructure provider; it is not used for advertising and we do not use it to profile users. Routing itself is performed on our own server using open-source software (Valhalla / OpenStreetMap), not by a third-party routing provider.

Data Security

We implement appropriate security measures to protect your information:

- All fuel price data comes from official UK government open data sources
- Location data for finding nearby stations is processed locally on your device
- Route Planner requests are sent over encrypted (HTTPS) connections to our own routing server and are not linked to your identity
- User preferences are stored securely using Android's encrypted storage

- We do not sell your personal information or share it with advertisers or third-party data brokers

Your Rights and Choices

Location Permissions

You can revoke location access at any time through your device Settings → Apps → Fuel Finder UK - Live Prices → Permissions

If you deny location access, you can still search for fuel prices by entering a location manually

Ad Personalization

You can opt out of personalized ads through your device Settings → Google → Ads

Data Deletion

- All user data is stored locally on your device
- Uninstalling the app will permanently delete all your preferences and data
- We do not retain any data after uninstallation

Children's Privacy

This app does not knowingly collect information from children under 13 years of age. The app is intended for general audiences and does not contain age-inappropriate content.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by:

- Posting the new Privacy Policy in the app
- Updating the "Effective Date" at the top of this policy

You are advised to review this Privacy Policy periodically for any changes.

Data Sources

This app uses fuel price data from:

- UK Government Open Data Scheme - Official fuel prices published by UK retailers under the CMA (Competition and Markets Authority) open data requirements
- Data is publicly available and updated every 30 minutes

Legal Basis for Processing (GDPR Compliance)

For users in the UK and EU, we process your data based on:

- **Legitimate Interest:** To provide you with nearby fuel station information
- **Consent:** Location access requires your explicit permission

- **Contract Performance:** To deliver the app's core functionality

Your GDPR Rights

If you are located in the UK or EU, you have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Object to data processing
- Data portability

To exercise these rights, contact us at support@fuelfinderuk.live

Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us:

Email: support@fuelfinderuk.live **Developer:** DF Labs **App:** Fuel Finder UK - Live Prices

Acknowledgments

This app uses data provided by the UK Government under the Motor Fuel Price (Open Data) Regulations 2025, administered by the Competition and Markets Authority (CMA).

Last Updated: June 16, 2026