

Disclaimer

[Last updated 21 February 2025]

We are a member of Good To Book, a risk management database for Short Term Accommodation Providers (STAPs) ('GtoB database'). We will use the GtoB database to search your name and the names of guests booking or staying with you at our accommodation.

If we find an entry on the GtoB database, this indicates that there was some problem caused by you, or one of your guests, at a previous accommodation you have stayed at. Based on information on the GtoB database, we may refuse to accept your accommodation request or booking (and will refund any money you have paid) or we may impose additional restrictions on your stay (for example, an additional security bond).

We cannot check the accuracy of the GtoB database nor can we disclose to you any information on the GtoB database or the STAP who uploaded the information, as this information is confidential. The information on the database is used for evaluative purposes so accommodation providers can decide whether to enter into a contract for accommodation with you or not. Any concerns you have with the GtoB database will need to be discussed with GtoB directly. You can contact GtoB via email at admin@goodtobook.com.

We accept no liability for our use of the GtoB database, including any reliance we make on the information contained on the GtoB database, even if the information uploaded is incorrect.

We may also upload information to the GtoB database if you cause damage or harm to us, our staff, guests or our property during your stay. Providing we are not negligent, we will not be liable to you or any other person for any consequence arising from the upload of information to the GtoB database by us.

End.