

Complaints Policy

If any member has any complaint or issue regarding the running of the club or behaviour of any member both on or off the court, please email rhosonsealta@gmail.com or deliver a letter to the secretary to 47 Allanson Road, Rhos On Sea, Conwy LL28 4HL or post in the clubhouse letterbox.

All correspondence will be kept in the strictest confidence by all committee members. The secretary will then bring this to the attention of the committee at the next scheduled meeting, or sooner if urgent.

Members should not at any time contact the committee members or coaches directly in person or by email or phone.