

SafeArrival Quick Tips

Reporting Your Child's Absence

SafeArrival makes it easy to let the school know when your child will be absent.

How to Report an Absence

- You can report a **full-day absence in advance** for a planned appointment or other known absence.
- On the day of the absence, please report it before:
 - **8:20 a.m. for Grades 7–12**
 - **10:00 a.m. for Grades K–6**
- You can report an absence through:
 - The **SchoolMessenger** app
 - **PowerSchool**
 - The **SafeArrival phone number: 1-888-905-5815**
- SafeArrival is available **24 hours a day, 7 days a week**.
- Or report any absences by contacting the school district directly.

Important: Report the Absence by 11:45 p.m.

You must report your child's absence in SafeArrival by **11:45 p.m. on the day of the absence**.

If you do not report the absence by that time, you will need to provide a **written excuse to your child's school within three days**.

If you report the absence through SafeArrival **before the school day begins**, you will not receive an automated absence notification.

If Your Child Is Late or Leaving Early

If your child will be **late or will miss only part of the school day**, report the absence as a **full-day absence**. The school will adjust the attendance record when your child arrives.

After Three Consecutive Absences

If your child has been absent for **three consecutive days**, SafeArrival will not accept another absence report on the fourth day. Please contact your child's school directly. SafeArrival will be available again after the fourth absence is processed.

Changing or Canceling an Absence

SafeArrival allows you to change or cancel an absence for **today or a future date**.

You cannot change or cancel an absence for a previous day through SafeArrival. If you need to make a change for a past absence, please contact your child's school office.

Save the SafeArrival Phone Number

1-888-905-5815

Save this number in your phone as **"SafeArrival."** This makes it easy to report an absence by phone and helps you recognize the number if the school calls to verify an unreported absence.

SchoolMessenger Notifications

The school uses **SchoolMessenger Communicate** to contact families when a student is marked absent and the absence has not been reported through SafeArrival.

- SchoolMessenger may call and email you on the day of the absence.
- Notifications will continue until a reason for the absence is provided.
- The phone number that appears on caller ID will be **1-888-905-5815**.
- If you report the absence through SafeArrival before the school day begins, you will **not receive these automated notifications**.

If the school cannot reach you and no reason is provided for the absence, the absence will remain unexcused unless you provide a written excuse to the school office within **three days**.

Planned Vacations and Trips

Planned vacations and trips cannot be reported through SafeArrival.

For a pre-planned trip, parents must complete the school's **Pre-Planned Trip form** before the absence.

Midland Community School District Contact Information

- Main Phone: 319-259-5340
 - Elementary Absences 6
 - Middle/High School Absences 9
- Midland Elementary: 319-259-5340 EXT 7
- Midland Middle/High School: 319-259-5340 EXT 8
- Website: www.midland.k12.ia.us