## Services and WebSite related Terms and Conditions

- 1. We provide single socket, multi tenant, shared server VPS hosting.
- 2. OS, ERP Application and any other non free softwares are hosted on Bring Your Own License(BYOL) basis.
- 3. We are committed to provide 99% server uptime.
- 4. Servers are protected and monitored with firewalls, standard software policies, server security techniques and anti virus/ransomware techniques.
- 5. Auto-matic data backup is provided as and where the client requires, but once backup schedules are set up afterwards regular data backup file integrity checking, backup schedule monitoring, data itself and proper backup functionality responsibility lies with the client themselves.
- 6. Support is available 24x7 with a TAT of 2 hours.

Note

We may, at any time, and at our sole discretion, modify these Terms and Conditions of Use, including our Privacy Policy, with or without notice to the User. Any such modification will be effective immediately upon public posting. Your continued use of our Service and this Site following any such modification constitutes your acceptance of these modified Terms.