

PUBLIC OFFER (TERMS AND CONDITIONS)

Digital Products and Services

1. Trader details

Trader/Provider: IE Khuzina Alsu Robertovna (IN 304652294)

Registered address: Georgia, Tbilisi, Krtsanisi district, Fonichala settlement 3, building 5, auxiliary storage room, hall 2, floor 4

Website: neednoharm.com

Contact email: info@neednoharm.com

2. Definitions

“Website” means neednoharm.com and related checkout/order pages.

“Customer/Consumer” means a natural person acting for private purposes.

“Digital Content” means information provided in digital form (files, videos, access links, trackers, guides).

“Services” means consulting or other services described on the product page (if offered).

“Product” means Digital Content and/or Services offered on the Website.

3. Subject of the offer

3.1 The Trader offers Products through the Website. The Product description, scope, price, and delivery terms are stated on the relevant product page and form part of this contract.

3.2 This document is a public offer. By placing an order and paying, you accept these Terms and conclude a distance contract with the Trader.

4. Order and acceptance (contract formation)

4.1 To place an order, you provide the required contact details (at minimum, an email address). You are responsible for providing accurate information.

4.2 The contract is concluded at the moment your payment is confirmed by the payment provider.

5. Price and payment

5.1 Prices are shown on the Website and may be updated at any time before payment.

5.2 Payment is made using the methods available at checkout.

6. Delivery / access

6.1 Digital Content is delivered by providing access (e.g., sending a link/instructions to your email, or granting access in a user area if applicable).

6.2 Unless stated otherwise on the product page, access is provided within 48 hours after payment confirmation.

7. Consumer right of withdrawal (distance contracts)

7.1 If you are a consumer, you generally have the right to withdraw from a distance contract within 14 calendar days without giving any reason, subject to statutory exceptions.

7.2 If you request that we start providing the Product immediately (before the 14-day period expires), you expressly request early performance.

7.3 Where permitted by law, you acknowledge that if the contract is fully performed with your prior consent and acknowledgement, you may lose the right of withdrawal once the contract is fully performed.

8. Refunds

8.1 If you validly withdraw within the legal timeframe and the right of withdrawal applies, we will refund payments in accordance with applicable law and payment-provider rules.

8.2 If access to Digital Content has already been provided and the contract has been fully performed with your prior consent and acknowledgement (see Section 7.3), refunds may be unavailable to the extent permitted by law.

8.3 Refund/withdrawal requests must be sent to info@neednoharm.com and include: email used for purchase, Product name, payment date/amount, and the request details.

9. Intellectual property

9.1 All materials and content provided are protected by intellectual property laws.

9.2 You may use the Product for personal use only. You must not copy, distribute, publish, resell, sublicense, or share the Product (or access to it) with third parties without written permission from the Trader.

10. Disclaimer

10.1 Products may be educational/informational and do not constitute individual medical advice unless explicitly stated otherwise.

10.2 Outcomes depend on individual factors; no specific results are guaranteed.

11. Liability

11.1 We are not liable for failures caused by circumstances beyond our reasonable control (e.g., internet outages, email delivery issues, payment provider disruptions).

11.2 Our total liability is limited to the amount you paid for the relevant Product, except where liability cannot be limited by law.

12. Governing law and dispute resolution

12.1 These Terms are governed by the laws of Georgia.

12.2 Before going to court, please send a written complaint to the contact email above. We will review and respond within a reasonable time.