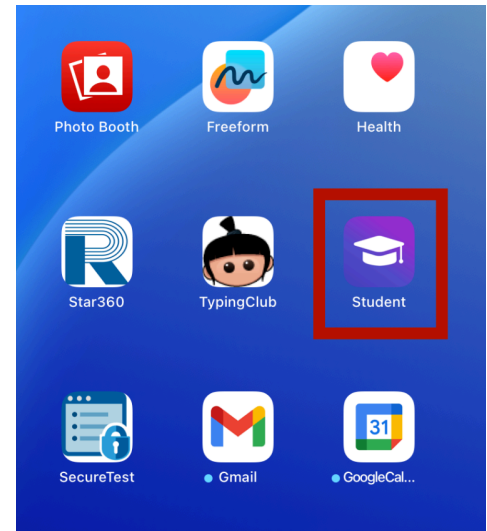


Setting Up and Using the Jamf Parent App

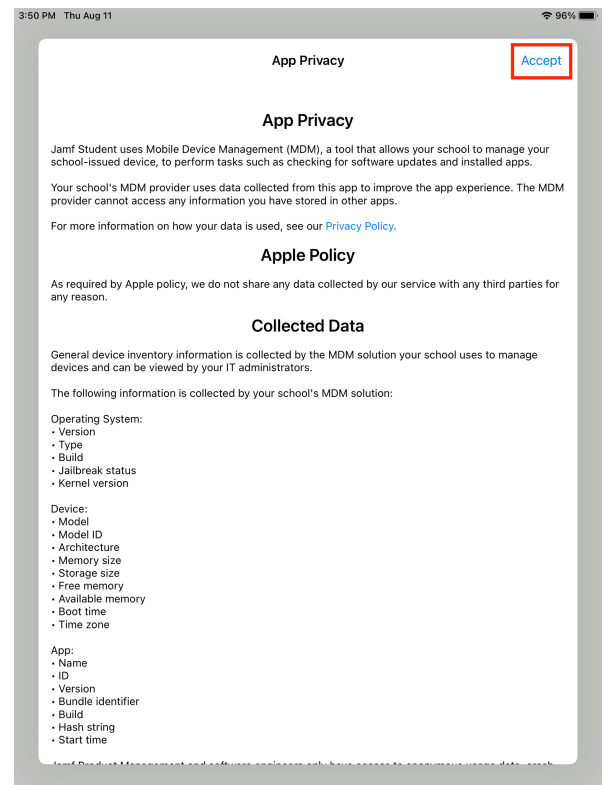
In addition to the Jamf Student app for iOS, Jamf has also created a Parent app which can be used to limit your student's time and app access on their school-issued iPad in order to help them focus on school work. The app can also be used to track the device location if it becomes lost or misplaced and can even reset your student's unlock passcode if it's forgotten.

Since Qustodio doesn't work on school-managed iPads, and Apple's Screen Time can be a little hard to navigate, with some quick and easy setup, Jamf Parent can be an invaluable tool for ensuring your student's educational success.

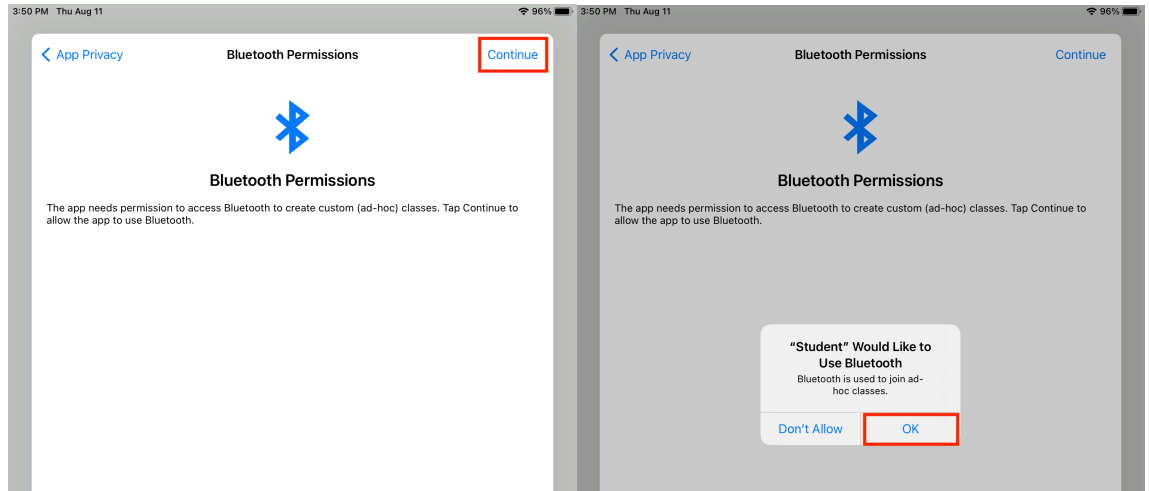
1. First step is to make sure Jamf **Student** is configured on your student's school iPad.
Tap to open the app.



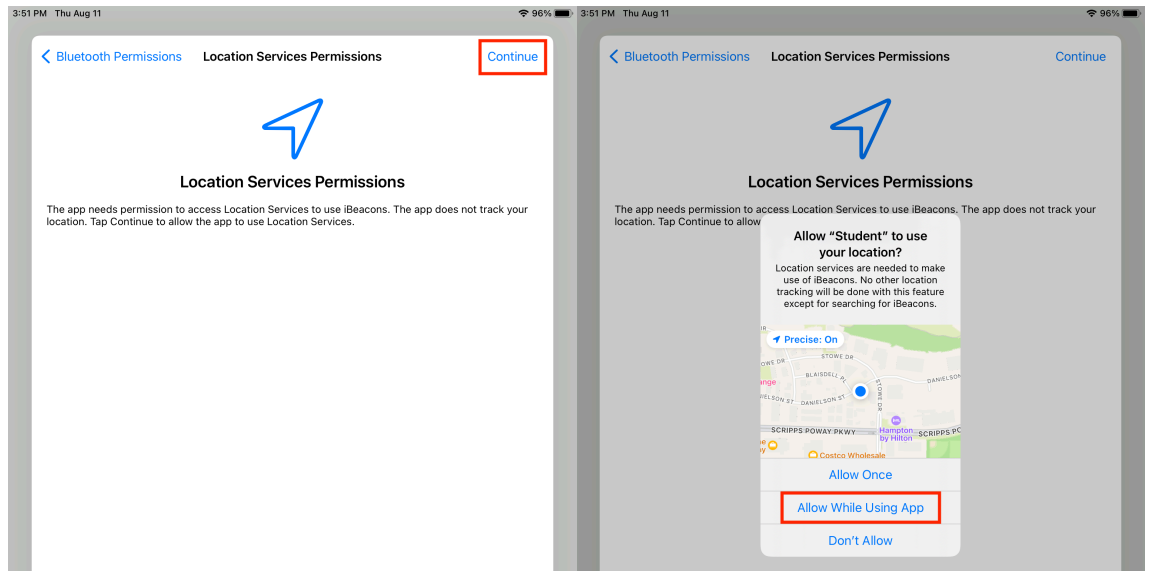
2. If this is the first time you've launched the Student app you'll first need to tap **Accept** on the App Privacy screen.



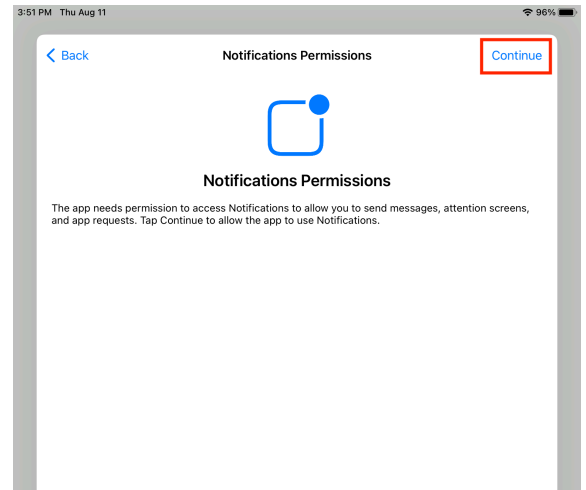
3. Then tap **Continue** at the Bluetooth Permissions screen then **OK** to allow the app to use it.



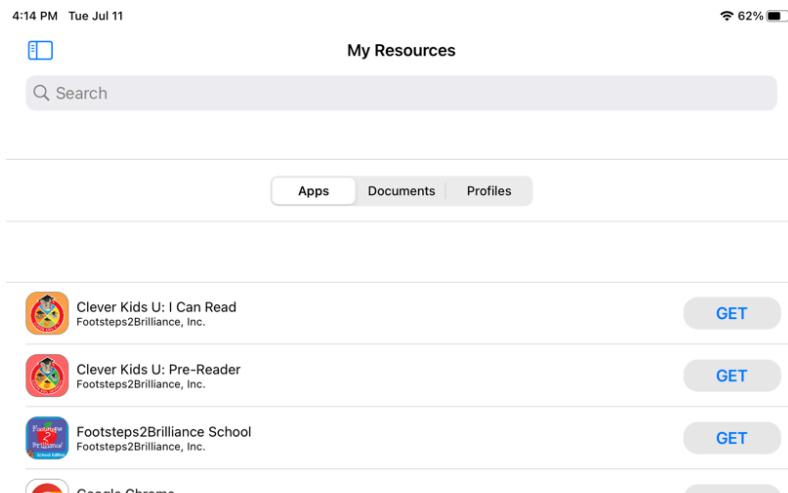
4. Next tap **Continue** at the Location Services Permissions screen and then tap **Allow While Using App**. If prompted again, you can choose **Keep Only While Using**.



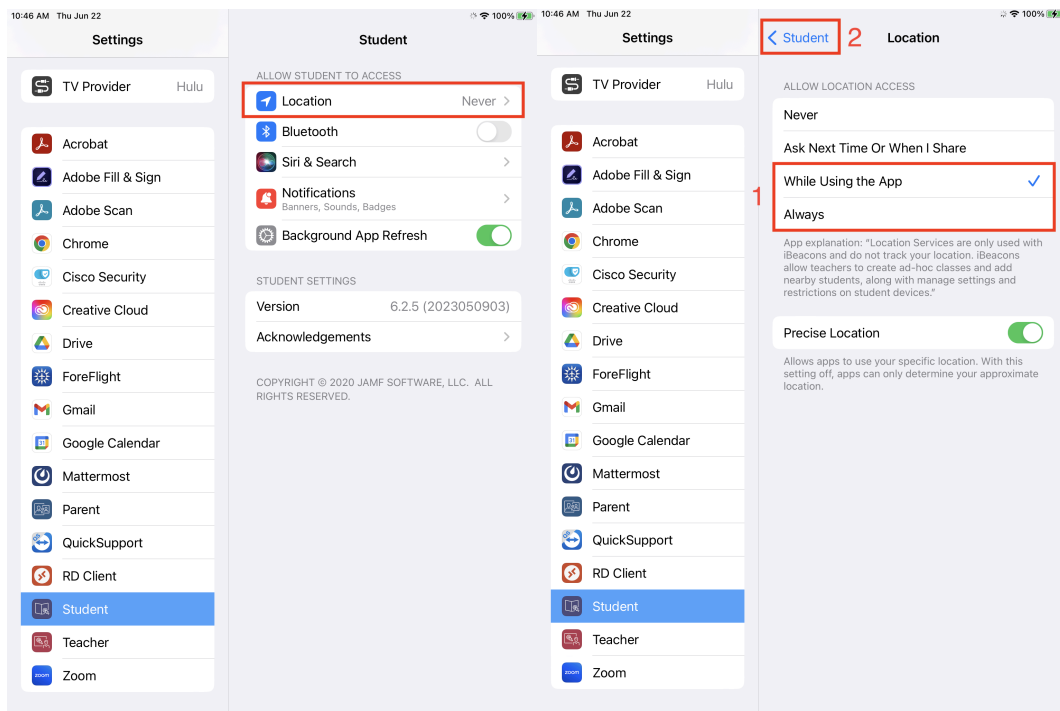
5. At the last setup screen for the Notification Permissions just click **Continue** to proceed.



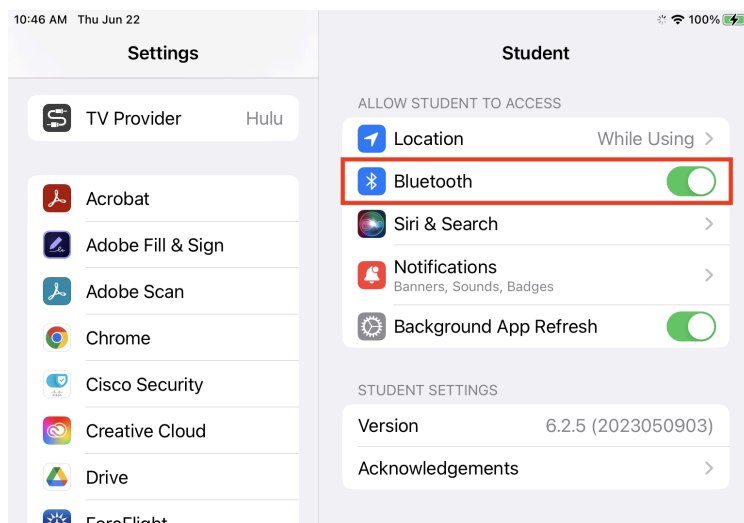
6. If you have launched the Student app previously and have already gone through the setup screens, it will take you directly to the My Resources section. Click the **Home** button, or if your student's iPad has no Home button, swipe up from the bottom of the screen to dismiss the Student app, then find the **Settings** app icon and tap it to open it.



7. On Setting's left navigation section scroll all the way to the bottom and tap on Apps and then on the Student app entry there. You'll see the current privacy settings for the app. Tap on **Location** and make sure it's set to **While Using the App** (or **Always** if you prefer). Then tap on **< Student** to return to the Student access settings.



8. Tap the **Bluetooth** switch to enable it. Then close the Settings app.



9. Next you'll need to download the Parent app on your personal iPhone, iPad, or Android phone or tablet. These instructions cover the iPhone setup, but for Android users, the setup steps will be similar once you install the app from the Google Play Store.

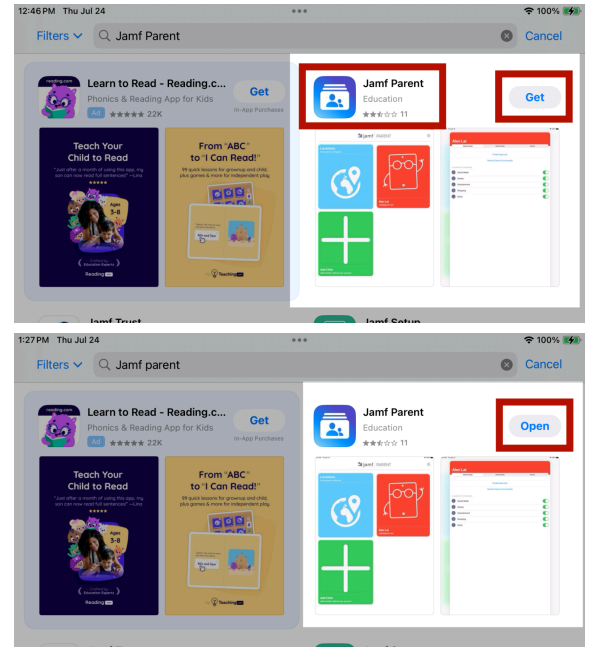
<https://play.google.com/store/apps/details?id=com.jamf.parent>

10. Open the App Store on your iOS device, then search for Jamf Parent or follow this link:

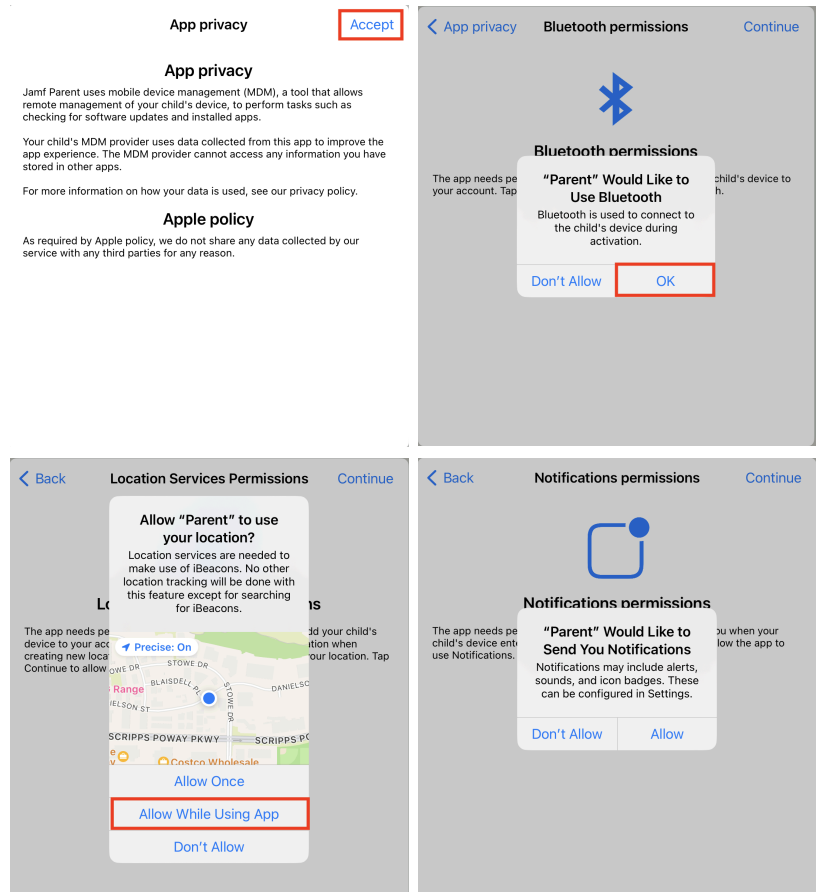
<https://apps.apple.com/us/app/jamf-parent/id1458797105>

Tap on the **GET** button to install the app. Once installed the GET button will change to **OPEN**; tap that to launch the Parent app, or close the App Store and locate the Parent app on the last page of your Home Screen.

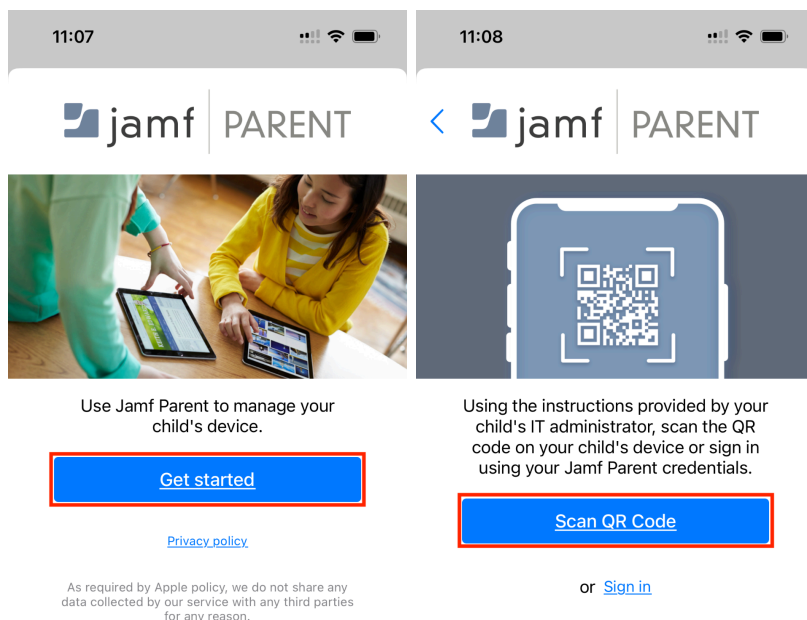
Note: If you are a SouthSchools parent and HST, you can download the Jamf Parent app from the Student app on your school iPad.



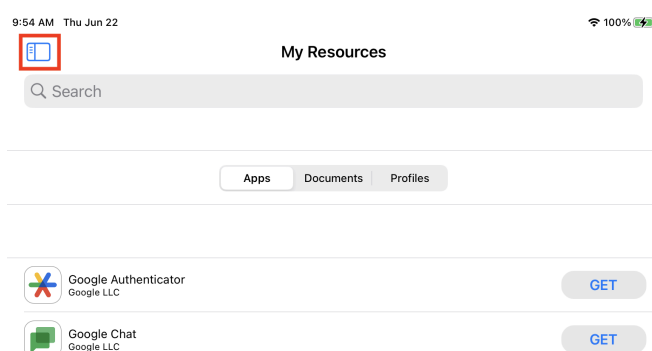
11. Similar to the Student app, you'll need to accept the Parent app's App Privacy notice, and then enable Bluetooth and Location Services. You can also choose to enable Notifications now or tap Don't Allow to set those up later in Settings->Parent.



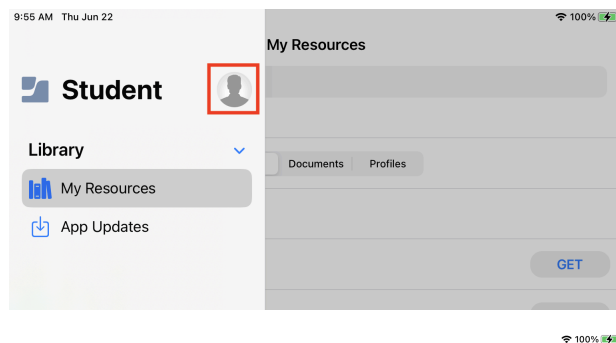
12. You'll next be presented with the **Get Started** button; tap that then tap the **Scan QR Code** button and then go to your student's iPad.



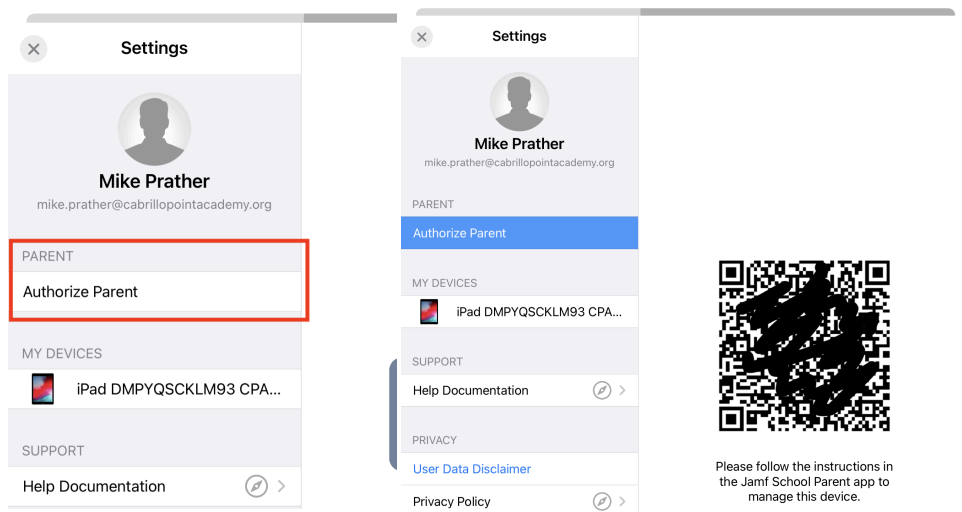
13. On the My Resources screen on your student's iPad, tap on the info panel button in the upper-left corner of the screen.



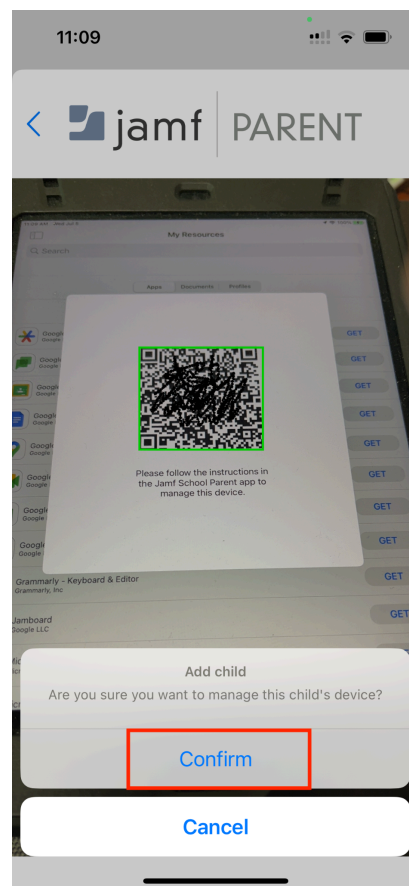
14. Then tap on the user badge icon next to **Student** to reach the student Settings.



15. You should see your student's name and school email address (if you don't, please call or submit a support ticket via the contact info at the end of this document and we can fix that). Tap on **Authorize Parent** and a QR code should appear on the right.



16. Go back to the Parent app on your phone or tablet and use it to scan that QR code; when it highlights in green just tap **Confirm**. This will authorize your device to control your student's iPad.

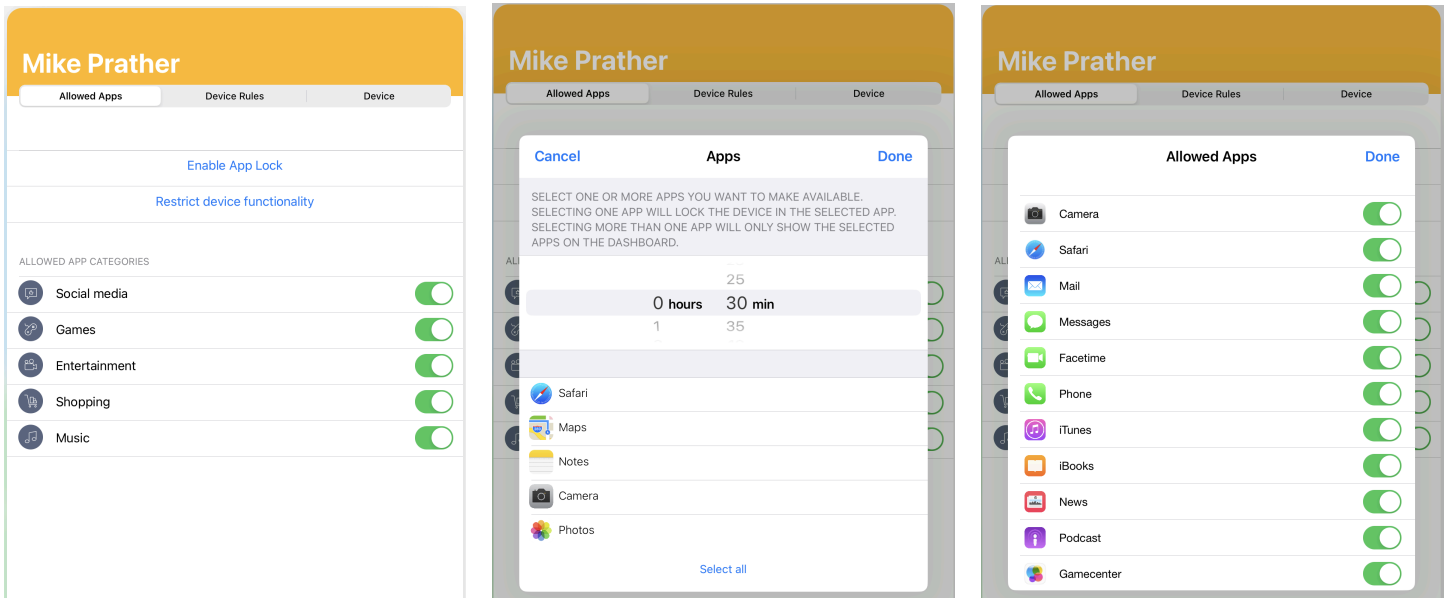


17. You should next see the main screen of the Parent app and there will be a Yellow badge with your student's name and school email. If you wish to review the general info and instructional video for configuring your student's usage limits, tap on the gear icon in the upper-right corner and then on Support Documents which will take you to [this page](#). (Please note that the instructions on this web site are a bit out of date so some screens may be a little different than what you see.)

You can also add another student's iPad here if you need by tapping on the green badge with the + sign. Otherwise tap on your student's badge to continue.

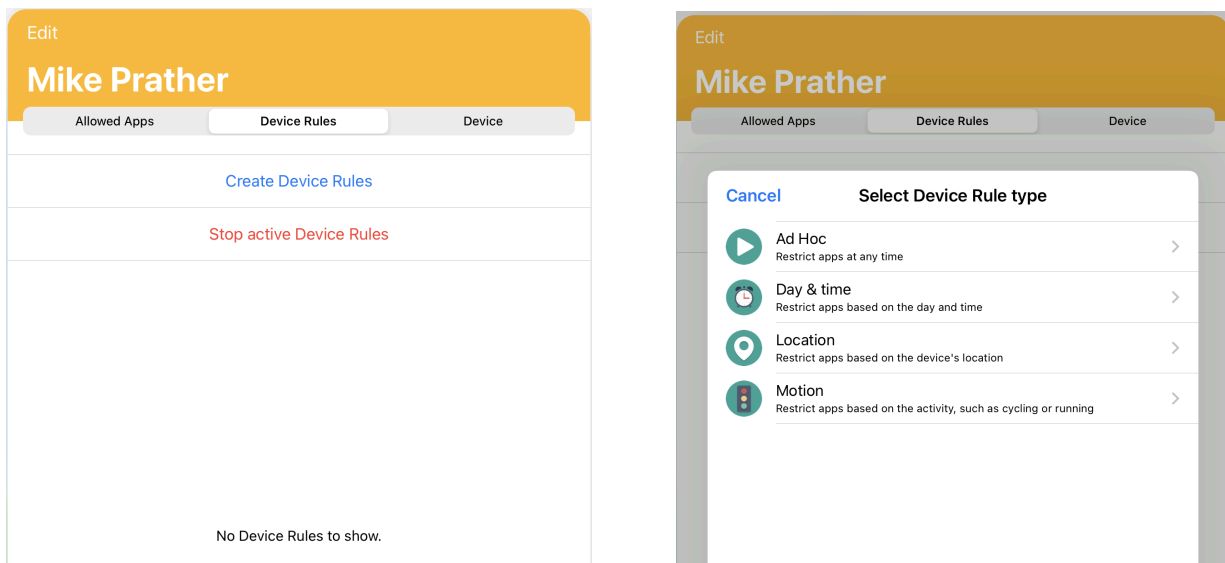


18. The first section is **Allowed Apps** where you can use **Enable App Lock** to choose one or more apps you want to restrict usage too for a set time period. You can also use **Restrict device functionality** to enable or disable the general use of the apps you want.



19. In the Device Rules section you can create rules to restrict categories of apps (Social media, Games, etc.) either globally (Ad Hoc) or limit them to specific days and times (Day & Time), or to specific locations (go back to the main screen and tap on the blue Locations badge to set up any locations you need). You can even restrict these app categories based on whether your student is in motion - walking, running, or cycling.

For more info please refer to the documentation linked in step 17 and at the end of this document.



20. In the Device section you can see the device's current location, storage & battery status, location history and if your student forgets their passcode for their school iPad, you can remove that here so the device can be accessed again and a new passcode set.

Mike Prather

Allowed Apps | Device Rules | **Device**

DEVICE INFO

iPad mini 5th Gen (Wi-Fi Only) - 16.4.1

DMPYQSKLM93

Storage

42% used

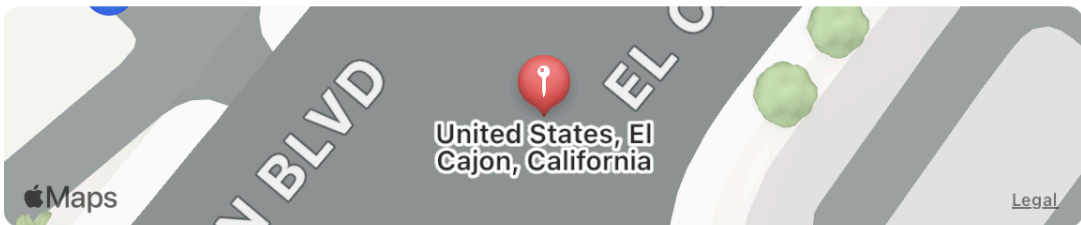
Battery

100% remaining

[Update device information](#)

[Remove passcode](#)

LAST REPORTED LOCATION



United States, El Cajon, California

[View location history](#) >

Important: make sure your student knows to alert you as soon as possible when they've forgotten their passcode; if an incorrect passcode is entered too many times (more than 10) and the iPad only says "iPad Unavailable" or "Security Lockout" it will need to be put into Recovery Mode and erased before it can be used again. Otherwise if it also says "try again in X minutes" wait until the passcode prompt appears again and then use the Parent app to clear that passcode.

Also Important: if the passcode is forgotten DO NOT power off the iPad or allow it to run out of charge, otherwise when it boots again Wi-Fi and Bluetooth will be disabled and the Parent app will be unable to communicate with the iPad and clear that passcode.

Useful Resources:

https://learn.jamf.com/bundle/jamf-parent-guide-for-parents/page/Getting_Started_with_Jamf_Parent.html

<https://www.youtube.com/watch?v=NCPicZpYvbY>

<https://atlp.org.uk/about/learning-futures/jamf-parent/>

SouthSchools support:

CPA - <http://techhelp.cabrillopointacademy.org/> (619) 782-6464 opt.5

MVA - <http://techhelp.missionvistaacademy.org/> (951) 393-1352 opt.5

PCA - <http://techhelp.pacificcoastacademy.org/> (619) 215-0704 opt.5