

NYC 311 Categories and Complaint Types Lists

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Scraped from NYC 311 Booker App

source: <http://www1.nyc.gov/311/index.page>

Domain Categories Scraped from Booker App

1. Business
2. Civic Services
3. Culture and Recreation
4. Education
5. Environment
6. Health
7. Housing and Development
8. Public Safety
9. Social Services
10. Transportation

Categories and Related Complaint Types Scraped from 311 Booker App

1. Business
2. Civic Services

3. Culture and Recreation
4. Education
 - 4.1. Heat/Hot Water
 - 4.2. Unsanitary Condition
5. Environment
 - 5.1. Plumbing
 - 5.2. Water Leak
 - 5.3. Unsanitary Condition
6. Health
 - 6.1. Unsanitary Condition
7. Housing and Development
 - 7.1. Heat/Hot Water
 - 7.2. Plumbing
 - 7.3. Water Leak
 - 7.4. Unsanitary Condition
 - 7.5. Electric
 - 7.6. Dirty Condition
8. Public Safety
9. Social Services
10. Transportation
 - 10.1. Broken Muni Meter
 - 10.2. Street Light Condition
 - 10.3. Dirty Condition

Topics and Subtopics Scraped from 311 Booker App

1. Your Home
 - 1.1. Apartment Conditions
 - 1.2. Heat or Hot Water
 - 1.3. Water Quality
 - 1.4. Water Leak
 - 1.5. Sewer Backup
 - 1.6. Mold
 - 1.7. Garbage Collection
 - 1.8. Bed Bugs
 - 1.9. Power Outage
 - 1.10. Other
2. Noise
 - 2.1. Neighbor
 - 2.2. Club or Bar
 - 2.3. Street or Sidewalk
 - 2.4. Large Party/Crowd
 - 2.5. Construction

- 2.6. Dog
- 2.7. Store or Business
- 2.8. Vehicle
- 2.9. Air Conditioner/Vent
- 2.10. Alarm
- 2.11. Other
- 3. Lost & Found
 - 3.1. Item In Yellow Taxi
 - 3.2. Item in Green Taxi
 - 3.3. Benefit Card
 - 3.4. Item on SI Ferry
 - 3.5. Item in Trash
 - 3.6. Animal
 - 3.7. Other
- 4. Vehicles & Parking
 - 4.1. Illegal Parking
 - 4.2. Blocking Driveway
 - 4.3. Abandoned Vehicle
 - 4.4. Commercial Vehicle
 - 4.5. Towed Vehicle
 - 4.6. Parking Ticket
 - 4.7. Parking Meter
 - 4.8. Red Light Camera
 - 4.9. Other
- 5. Transportation
 - 5.1. Bus/Subway/Railroad
 - 5.2. SI Ferry
 - 5.3. Yellow Taxi
 - 5.4. Green Taxi
 - 5.5. Car Service
 - 5.6. Bus Stop Shelter
 - 5.7. Other
- 6. Streets & Sidewalks
 - 6.1. Street Pothole
 - 6.2. Highway Surface
 - 6.3. Blocked Sidewalk/St
 - 6.4. Damaged Sidewalk
 - 6.5. Damaged Curb
 - 6.6. Street Sign
 - 6.7. Traffic Signal
 - 6.8. Street Light
 - 6.9. Illegal Poster
 - 6.10. Damaged Tree

- 6.11. Dirty Sidewalk
- 6.12. Catch Basin
- 6.13. Fire Hydrant
- 6.14. Water Leak
- 6.15. Other
- 7. Public Health/Safety
 - 7.1. Garbage Collection
 - 7.2. Garbage Storage
 - 7.3. Dirty Sidewalk
 - 7.4. Damaged Tree
 - 7.5. Rodents
 - 7.6. Dog or Animal Waste
 - 7.7. Animal Abuse
 - 7.8. Food Safety
 - 7.9. Food Poisoning
 - 7.10. Homeless Person
 - 7.11. Other

Scraped from NYC 311 Service Request Map

source: <http://www1.nyc.gov/apps/311srmap/>

Categories and Complaint Types Scraped from 311 Service Request Map

- 1. All
 - 1.1. Air Quality
 - 1.2. Drinking Water
 - 1.3. Dry Weather Discharge
 - 1.4. Indoor Air Quality
 - 1.5. Lead
 - 1.6. Water Conservation
 - 1.7. Water Quality
 - 1.8. Animal Facility - No Permit
 - 1.9. Harboring Bees/Wasps
 - 1.10. Illegal Animal Kept as Pet
 - 1.11. Illegal Animal Sold
 - 1.12. Trapping Pigeon
 - 1.13. Unsanitary Animal Facility
 - 1.14. Unsanitary Animal Pvt Property
 - 1.15. Unsanitary Pigeon Condition
 - 1.16. Bridge Condition
 - 1.17. Highway Condition
 - 1.18. Highway Sign - Damaged

- 1.19. Highway Sign - Dangling
- 1.20. Highway Sign - Missing
- 1.21. Abandoned Building
- 1.22. Construction
- 1.23. Cranes and Derricks
- 1.24. Curb Cut/Driveway
- 1.25. DOB Posted Notice or Order
- 1.26. Fence
- 1.27. Forensic Engineering
- 1.28. Investigations and Discipline (IAD)
- 1.29. No Building Permit
- 1.30. Scaffold/Sidewalk Shed
- 1.31. Stalled Site
- 1.32. Vent/Exhaust System
- 1.33. Wall /Retaining Wall
- 1.34. Bottled Water
- 1.35. Calorie Labeling
- 1.36. Consumer Complaint
- 1.37. Food Establishment
- 1.38. Mobile Food Vendor
- 1.39. Posting Advertisement
- 1.40. Public Payphone Complaint
- 1.41. Tanning
- 1.42. Tattooing
- 1.43. Trans Fat
- 1.44. Noise
- 1.45. Noise - Commercial
- 1.46. Noise - House of Worship
- 1.47. Noise - Residential
- 1.48. Noise - Street/Sidewalk
- 1.49. Noise - Vehicle
- 1.50. Noise Survey
- 1.51. Boiler
- 1.52. Building Sprinkler System
- 1.53. Certificate of Occupancy
- 1.54. Electrical Wiring
- 1.55. Elevator
- 1.56. Graffiti
- 1.57. Illegal Conversion
- 1.58. Miscellaneous
- 1.59. Non-Residential Heat
- 1.60. Plumbing
- 1.61. Plumbing Work in Past

- 1.62. Plumbing Work in Progress
- 1.63. School Maintenance
- 1.64. Single Room Occupancy
- 1.65. Special Enforcement
- 1.66. Special Projects Inspection Team (SPIT)
- 1.67. Water Drainage
- 1.68. Zoning Violation
- 1.69. Bike/Roller/Skate Chronic
- 1.70. Disorderly Youth
- 1.71. Drinking
- 1.72. Homeless Encampment
- 1.73. Illegal Fireworks
- 1.74. Lifeguard
- 1.75. Radioactive Material
- 1.76. Water System
- 1.77. X-Ray Machine/Equipment
- 1.78. Animal Abuse
- 1.79. Asbestos
- 1.80. Beach/Pool/Sauna Complaint
- 1.81. Food Poisoning
- 1.82. Hazardous Material
- 1.83. Mold
- 1.84. Poison Ivy
- 1.85. Smoking
- 1.86. Squeegee
- 1.87. Standing Water
- 1.88. Vending
- 1.89. Collection Truck Noise
- 1.90. Collection Truck Spillage
- 1.91. DSNY Litter Basket
- 1.92. Dead Animal
- 1.93. Derelict Bicycle
- 1.94. Derelict Vehicle
- 1.95. Dirty Condition
- 1.96. Employee Complaint
- 1.97. Illegal Dumping
- 1.98. Industrial Waste
- 1.99. Litter Basket / Request
- 1.100. Lot Condition
- 1.101. Missed Collection (All Materials)
- 1.102. Missed Sweeping
- 1.103. Oil or Gas Spill
- 1.104. Other Enforcement

- 1.105. Overflowing Litter Basket
- 1.106. Parking Enforcement
- 1.107. Public Toilet
- 1.108. Recycling Enforcement
- 1.109. Refrigerator Complaint
- 1.110. Rodent
- 1.111. Sanitation Condition
- 1.112. Seasonal Collection
- 1.113. Vacant Lot
- 1.114. Weeds
- 1.115. Snow
- 1.116. Snow Removal
- 1.117. Curb Condition
- 1.118. Sewer Maintenance
- 1.119. Sidewalk Condition
- 1.120. Street Condition
- 1.121. Street Light Condition
- 1.122. Street Sign - Damaged
- 1.123. Street Sign - Dangling
- 1.124. Street Sign - Missing
- 1.125. Traffic Signal Condition
- 1.126. Appliance
- 1.127. Heating
- 1.128. Non-Construction
- 1.129. Paint - Plaster
- 1.130. Window Guard
- 1.131. Blocked Driveway
- 1.132. Broken Muni Meter
- 1.133. Broken Parking Meter
- 1.134. Bus Stop Shelter Complaint
- 1.135. Bus Stop Shelter Placement
- 1.136. Illegal Parking
- 1.137. Municipal Parking Facility
- 1.138. Traffic
- 1.139. Damaged Tree
- 1.140. Dead Tree
- 1.141. Illegal Tree Damage
- 1.142. New Tree Request
- 1.143. Overgrown Tree/Branches
- 1.144. Root/Sewer/Sidewalk Condition
- 2. Air & Water Quality
 - 2.1. Air Quality
 - 2.2. Drinking Water

- 2.3. Dry Weather Discharge
- 2.4. Indoor Air Quality
- 2.5. Lead
- 2.6. Water Conservation
- 2.7. Water Quality
- 3. Animals
 - 3.1. Animal Facility - No Permit
 - 3.2. Harboring Bees/Wasps
 - 3.3. Illegal Animal Kept as Pet
 - 3.4. Illegal Animal Sold
 - 3.5. Trapping Pigeon
 - 3.6. Unsanitary Animal Facility
 - 3.7. Unsanitary Animal Pvt Property
 - 3.8. Unsanitary Pigeon Condition
- 4. Bridges & Highways
 - 4.1. Bridge Condition
 - 4.2. Highway Condition
 - 4.3. Highway Sign - Damaged
 - 4.4. Highway Sign - Dangling
 - 4.5. Highway Sign - Missing
- 5. Construction
 - 5.1. Abandoned Building
 - 5.2. Construction
 - 5.3. Cranes and Derricks
 - 5.4. Curb Cut/Driveway
 - 5.5. DOB Posted Notice or Order
 - 5.6. Fence
 - 5.7. Forensic Engineering
 - 5.8. Investigations and Discipline (IAD)
 - 5.9. No Building Permit
 - 5.10. Scaffold/Sidewalk Shed
 - 5.11. Stalled Site
 - 5.12. Vent/Exhaust System
 - 5.13. Wall /Retaining Wall
- 6. Consumers
 - 6.1. Bottled Water
 - 6.2. Calorie Labeling
 - 6.3. Consumer Complaint
 - 6.4. Food Establishment
 - 6.5. Mobile Food Vendor
 - 6.6. Posting Advertisement
 - 6.7. Public Payphone Complaint
 - 6.8. Tanning

- 6.9. Tattooing
- 6.10. Trans Fat
- 7. Noise
 - 7.1. Noise
 - 7.2. Noise - Commercial
 - 7.3. Noise - House of Worship
 - 7.4. Noise - Residential
 - 7.5. Noise - Street/Sidewalk
 - 7.6. Noise - Vehicle
 - 7.7. Noise Survey
- 8. Property & Buildings
 - 8.1. Boiler
 - 8.2. Building Sprinkler System
 - 8.3. Certificate of Occupancy
 - 8.4. Electrical Wiring
 - 8.5. Elevator
 - 8.6. Graffiti
 - 8.7. Illegal Conversion
 - 8.8. Miscellaneous
 - 8.9. Non-Residential Heat
 - 8.10. Plumbing
 - 8.11. Plumbing Work in Past
 - 8.12. Plumbing Work in Progress
 - 8.13. School Maintenance
 - 8.14. Single Room Occupancy
 - 8.15. Special Enforcement
 - 8.16. Special Projects Inspection Team (SPIT)
 - 8.17. Water Drainage
 - 8.18. Zoning Violation
- 9. Public Safety
 - 9.1. Bike/Roller/Skate Chronic
 - 9.2. Disorderly Youth
 - 9.3. Drinking
 - 9.4. Homeless Encampment
 - 9.5. Illegal Fireworks
 - 9.6. Lifeguard
 - 9.7. Radioactive Material
 - 9.8. Water System
 - 9.9. X-Ray Machine/Equipment
- 10. Quality of Life
 - 10.1. Animal Abuse
 - 10.2. Asbestos
 - 10.3. Beach/Pool/Sauna Complaint

- 10.4. Food Poisoning
- 10.5. Hazardous Material
- 10.6. Mold
- 10.7. Poison Ivy
- 10.8. Smoking
- 10.9. Squeegee
- 10.10. Standing Water
- 10.11. Vending
- 11. Sanitation
 - 11.1. Collection Truck Noise
 - 11.2. Collection Truck Spillage
 - 11.3. DSNY Litter Basket
 - 11.4. Dead Animal
 - 11.5. Derelict Bicycle
 - 11.6. Derelict Vehicle
 - 11.7. Dirty Condition
 - 11.8. Employee Complaint
 - 11.9. Illegal Dumping
 - 11.10. Industrial Waste
 - 11.11. Litter Basket / Request
 - 11.12. Lot Condition
 - 11.13. Missed Collection (All Materials)
 - 11.14. Missed Sweeping
 - 11.15. Oil or Gas Spill
 - 11.16. Other Enforcement
 - 11.17. Overflowing Litter Basket
 - 11.18. Parking Enforcement
 - 11.19. Public Toilet
 - 11.20. Recycling Enforcement
 - 11.21. Refrigerator Complaint
 - 11.22. Rodent
 - 11.23. Sanitation Condition
 - 11.24. Seasonal Collection
 - 11.25. Vacant Lot
 - 11.26. Weeds
- 12. Snow
 - 12.1. Snow
 - 12.2. Snow Removal
- 13. Streets & Sidewalks
 - 13.1. Curb Condition
 - 13.2. Sewer Maintenance
 - 13.3. Sidewalk Condition
 - 13.4. Street Condition

- 13.5. Street Light Condition
- 13.6. Street Sign - Damaged
- 13.7. Street Sign - Dangling
- 13.8. Street Sign - Missing
- 13.9. Traffic Signal Condition
- 14. Tenants
 - 14.1. Appliance
 - 14.2. Heating
 - 14.3. Non-Construction
 - 14.4. Paint - Plaster
 - 14.5. Window Guard
- 15. Transit & Parking
 - 15.1. Blocked Driveway
 - 15.2. Broken Muni Meter
 - 15.3. Broken Parking Meter
 - 15.4. Bus Stop Shelter Complaint
 - 15.5. Bus Stop Shelter Placement
 - 15.6. Illegal Parking
 - 15.7. Municipal Parking Facility
 - 15.8. Traffic
- 16. Trees
 - 16.1. Damaged Tree
 - 16.2. Dead Tree
 - 16.3. Illegal Tree Damage
 - 16.4. New Tree Request
 - 16.5. Overgrown Tree/Branches
 - 16.6. Root/Sewer/Sidewalk Condition

NYC Open Data Complaint Type List

source: <https://nycopendata.socrata.com/Social-Services/311-Complaint-Types/h4xh-icuz>

- 1. APPLIANCE
- 2. Adopt-A-Basket
- 3. Agency Issues
- 4. Air Quality
- 5. Animal Abuse
- 6. Animal Facility - No Permit
- 7. Animal in a Park
- 8. Asbestos
- 9. BEST/Site Safety
- 10. Beach/Pool/Sauna Complaint
- 11. Benefit Card Replacement

12. Bike Rack Condition
13. Bike/Roller/Skate Chronic
14. Blocked Driveway
15. Boilers
16. Bottled Water
17. Bridge Condition
18. Broken Muni Meter
19. Broken Parking Meter
20. Building Condition
21. Building/Use
22. Bus Stop Shelter Placement
23. CONSTRUCTION
24. Calorie Labeling
25. City Vehicle Placard Complaint
26. Collection Truck Noise
27. Comment
28. Complaint
29. Compliment
30. Construction
31. Consumer Complaint
32. Cranes and Derricks
33. Curb Condition
34. DCA / DOH New License Application Request
35. DCA Literature Request
36. DEP Literature Request
37. DFTA Literature Request
38. DHS Income Savings Requirement
39. DOE Complaint or Compliment
40. DOF Literature Request
41. DOF Parking - Payment Issue
42. DOF Parking - Request Status
43. DOF Parking - Tax Exemption
44. DOF Property - City Rebate
45. DOF Property - Payment Issue
46. DOF Property - RPIE Issue
47. DOF Property - Reduction Issue
48. DOOR/WINDOW
49. DOT Literature Request
50. DPR Internal
51. DPR Literature Request
52. DWD
53. Damaged Tree
54. Dead Tree

55. Derelict Bicycle
56. Derelict Vehicle
57. Derelict Vehicles
58. Dirty Conditions
59. Discipline and Suspension
60. Disorderly Youth
61. Drinking
62. Drinking Water
63. EAP Inspection - F59
64. ELECTRIC
65. ELEVATOR
66. Electrical
67. Elevator
68. Emergency Response Team (ERT)
69. FLOORING/STAIRS
70. Ferry Complaint
71. Ferry Inquiry
72. Ferry Permit
73. Fire Alarm - Addition
74. Fire Alarm - Modification
75. Fire Alarm - New System
76. Fire Alarm - Reinspection
77. Fire Alarm - Replacement
78. Fire Safety Director - F58
79. Food Establishment
80. Food Poisoning
81. For Hire Vehicle Complaint
82. For Hire Vehicle Report
83. Forensic Engineering
84. Forms
85. Found Property
86. GENERAL
87. GENERAL CONSTRUCTION
88. Gas Station Discharge Lines
89. General Construction/Plumbing
90. Graffiti
91. HEAT/HOT WATER
92. HEATING
93. HPD Literature Request
94. Harboring Bees/Wasps
95. Hazardous Materials
96. Hazmat Storage/Use
97. Health

98. Highway Condition
99. Highway Sign - Damaged
100. Highway Sign - Dangling
101. Highway Sign - Missing
102. Home Care Provider Complaint
103. Homeless Encampment
104. Homeless Person Assistance
105. IGR
106. Illegal Animal - Sold/Kept
107. Illegal Animal Kept as Pet
108. Illegal Animal Sold
109. Illegal Fireworks
110. Illegal Parking
111. Illegal Tree Damage
112. Indoor Air Quality
113. Indoor Sewage
114. Industrial Waste
115. Interior Demo
116. Internal Code
117. Investigations and Discipline (IAD)
118. Invitation
119. Laboratory
120. Lead
121. Legal Services Provider Complaint
122. Lifeguard
123. Literature Request
124. Litter Basket / Request
125. Lost Property
126. Maintenance or Facility
127. Micro Switch
128. Misc. Comments
129. Miscellaneous Categories
130. Missed Collection (All Materials)
131. Mold
132. Municipal Parking Facility
133. NONCONST
134. No Child Left Behind
135. Noise
136. Noise - Commercial
137. Noise - Helicopter
138. Noise - House of Worship
139. Noise - Park
140. Noise - Street/Sidewalk

141. Noise - Vehicle
142. Noise Survey
143. Non-Residential Heat
144. OEM Disabled Vehicle
145. OEM Literature Request
146. OUTSIDE BUILDING
147. Open Flame Permit
148. Opinion for the Mayor
149. Other Enforcement
150. Overflowing Litter Baskets
151. Overflowing Recycling Baskets
152. Overgrown Tree/Branches
153. PAINT - PLASTER
154. PAINT/PLASTER
155. PLUMBING
156. Panhandling
157. Parent Leadership
158. Parking Card
159. Plant
160. Plumbing
161. Poison Ivy
162. Portable Toilet
163. Posting Advertisement
164. Public Assembly
165. Public Assembly - Temporary
166. Public Payphone Complaint
167. Public Toilet
168. Radioactive Material
169. Rangehood
170. Recycling Enforcement
171. Registration and Transfers
172. Request Xmas Tree Collection
173. Request for Information
174. Rodent
175. Root/Sewer/Sidewalk Condition
176. SAFETY
177. SCRIE
178. SDEP
179. SDSC
180. SG-51
181. SG-71
182. SG-98
183. SG-99

- 184. SNW
- 185. STRUCTURAL
- 186. STSK
- 187. Safety
- 188. Sanitation Condition
- 189. Scaffold Safety
- 190. School Maintenance
- 191. Senior Center Complaint
- 192. Sewer
- 193. Sewer
- 194. Sidewalk Condition
- 195. Smoking
- 196. Snow
- 197. Special Enforcement
- 198. Special Natural Area District (SNAD)
- 199. Special Projects Inspection Team (SPIT)
- 200. Sprinkler - Mechanical
- 201. Squeegee
- 202. Stalled Sites
- 203. Standing Water
- 204. Standpipe - Mechanical
- 205. Street Condition
- 206. Street Light Condition
- 207. Street Sign - Damaged
- 208. Street Sign - Dangling
- 209. Street Sign - Missing
- 210. Summer Camp
- 211. Sweeping/Inadequate
- 212. Sweeping/Missed
- 213. Sweeping/Missed-Inadequate
- 214. Tanning
- 215. Tattooing
- 216. Taxi Complaint
- 217. Taxi Compliment
- 218. Taxi Report
- 219. Teaching/Learning/Instruction
- 220. Traffic
- 221. Traffic Signal Condition
- 222. Trans Fat
- 223. Transportation Provider Complaint
- 224. Trapping Pigeon
- 225. Tunnel Condition
- 226. UNSANITARY CONDITION

- 227. Unleashed Dog
- 228. Unlicensed Dog
- 229. Unsanitary Animal Facility
- 230. Unsanitary Animal Pvt Property
- 231. Unsanitary Pigeon Condition
- 232. Urinating in Public
- 233. VACANT APARTMENT
- 234. Vacant Lot
- 235. Vending
- 236. Violation of Park Rules
- 237. WATER LEAK
- 238. WLWP
- 239. WNW
- 240. Water Conservation
- 241. Water Quality
- 242. Water System
- 243. Water System
- 244. Window Guard
- 245. X-Ray Machine/Equipment

Comparing NYC Open Data Complaint Types List to NYC 311 Service Request Map Categories & Complaint Types List

What is on both lists?

- 1. All
 - 1.1. Air Quality
 - 1.2. Drinking Water
 - 1.3. Indoor Air Quality
 - 1.4. Lead
 - 1.5. Water Conservation
 - 1.6. Water Quality
 - 1.7. Animal Facility - No Permit
 - 1.8. Harboring Bees/Wasps
 - 1.9. Illegal Animal Kept as Pet
 - 1.10. Illegal Animal Sold
 - 1.11. Trapping Pigeon
 - 1.12. Unsanitary Animal Facility
 - 1.13. Unsanitary Animal Pvt Property
 - 1.14. Unsanitary Pigeon Condition
 - 1.15. Bridge Condition
 - 1.16. Highway Condition

- 1.17. Highway Sign - Damaged
- 1.18. Highway Sign - Dangling
- 1.19. Highway Sign - Missing
- 1.20. Construction
- 1.21. Cranes and Derricks
- 1.22. Forensic Engineering
- 1.23. Investigations and Discipline (IAD)
- 1.24. Bottled Water
- 1.25. Calorie Labeling
- 1.26. Consumer Complaint
- 1.27. Food Establishment
- 1.28. Posting Advertisement
- 1.29. Public Payphone Complaint
- 1.30. Tanning
- 1.31. Tattooing
- 1.32. Trans Fat
- 1.33. Noise
- 1.34. Noise - Commercial
- 1.35. Noise - House of Worship
- 1.36. Noise - Street/Sidewalk
- 1.37. Noise - Vehicle
- 1.38. Noise Survey
- 1.39. Elevator
- 1.40. Graffiti
- 1.41. Non-Residential Heat
- 1.42. Plumbing
- 1.43. School Maintenance
- 1.44. Special Enforcement
- 1.45. Special Projects Inspection Team (SPIT)
- 1.46. Bike/Roller/Skate Chronic
- 1.47. Disorderly Youth
- 1.48. Drinking
- 1.49. Homeless Encampment
- 1.50. Illegal Fireworks
- 1.51. Lifeguard
- 1.52. Radioactive Material
- 1.53. Water System
- 1.54. X-Ray Machine/Equipment
- 1.55. Animal Abuse
- 1.56. Asbestos
- 1.57. Beach/Pool/Sauna Complaint
- 1.58. Food Poisoning
- 1.59. Mold

- 1.60. Poison Ivy
- 1.61. Smoking
- 1.62. Squeegee
- 1.63. Standing Water
- 1.64. Vending
- 1.65. Collection Truck Noise
- 1.66. Derelict Bicycle
- 1.67. Derelict Vehicle
- 1.68. Industrial Waste
- 1.69. Litter Basket / Request
- 1.70. Missed Collection (All Materials)
- 1.71. Other Enforcement
- 1.72. Public Toilet
- 1.73. Recycling Enforcement
- 1.74. Rodent
- 1.75. Sanitation Condition
- 1.76. Vacant Lot
- 1.77. Snow
- 1.78. Curb Condition
- 1.79. Sidewalk Condition
- 1.80. Street Condition
- 1.81. Street Light Condition
- 1.82. Street Sign - Damaged
- 1.83. Street Sign - Dangling
- 1.84. Street Sign - Missing
- 1.85. Traffic Signal Condition
- 1.86. Window Guard
- 1.87. Blocked Driveway
- 1.88. Broken Muni Meter
- 1.89. Broken Parking Meter
- 1.90. Bus Stop Shelter Placement
- 1.91. Illegal Parking
- 1.92. Municipal Parking Facility
- 1.93. Traffic
- 1.94. Damaged Tree
- 1.95. Dead Tree
- 1.96. Illegal Tree Damage
- 1.97. Overgrown Tree/Branches
- 1.98. Root/Sewer/Sidewalk Condition
- 1.99. Air & Water Quality
- 1.100. Air Quality
- 1.101. Drinking Water
- 1.102. Indoor Air Quality

- 1.103. Lead
- 1.104. Water Conservation
- 1.105. Water Quality
- 2. Animals
 - 2.1. Animal Facility - No Permit
 - 2.2. Harboring Bees/Wasps
 - 2.3. Illegal Animal Kept as Pet
 - 2.4. Illegal Animal Sold
 - 2.5. Trapping Pigeon
 - 2.6. Unsanitary Animal Facility
 - 2.7. Unsanitary Animal Pvt Property
 - 2.8. Unsanitary Pigeon Condition
- 3. Bridges & Highways
 - 3.1. Bridge Condition
 - 3.2. Highway Condition
 - 3.3. Highway Sign - Damaged
 - 3.4. Highway Sign - Dangling
 - 3.5. Highway Sign - Missing
- 4. Construction
 - 4.1. Construction
 - 4.2. Cranes and Derricks
 - 4.3. Forensic Engineering
 - 4.4. Investigations and Discipline (IAD)
- 5. Consumers
 - 5.1. Bottled Water
 - 5.2. Calorie Labeling
 - 5.3. Consumer Complaint
 - 5.4. Food Establishment
 - 5.5. Posting Advertisement
 - 5.6. Public Payphone Complaint
 - 5.7. Tanning
 - 5.8. Tattooing
 - 5.9. Trans Fat
- 6. Noise
 - 6.1. Noise
 - 6.2. Noise - Commercial
 - 6.3. Noise - House of Worship
 - 6.4. Noise - Street/Sidewalk
 - 6.5. Noise - Vehicle
 - 6.6. Noise Survey
- 7. Property & Buildings
 - 7.1. Elevator
 - 7.2. Graffiti

- 7.3. Non-Residential Heat
- 7.4. Plumbing
- 7.5. School Maintenance
- 7.6. Special Enforcement
- 7.7. Special Projects Inspection Team (SPIT)
- 8. Public Safety
 - 8.1. Bike/Roller/Skate Chronic
 - 8.2. Disorderly Youth
 - 8.3. Drinking
 - 8.4. Homeless Encampment
 - 8.5. Illegal Fireworks
 - 8.6. Lifeguard
 - 8.7. Radioactive Material
 - 8.8. Water System
 - 8.9. X-Ray Machine/Equipment
- 9. Quality of Life
 - 9.1. Animal Abuse
 - 9.2. Asbestos
 - 9.3. Beach/Pool/Sauna Complaint
 - 9.4. Food Poisoning
 - 9.5. Mold
 - 9.6. Poison Ivy
 - 9.7. Smoking
 - 9.8. Squeegee
 - 9.9. Standing Water
 - 9.10. Vending
- 10. Sanitation
 - 10.1. Collection Truck Noise
 - 10.2. Derelict Bicycle
 - 10.3. Derelict Vehicle
 - 10.4. Industrial Waste
 - 10.5. Litter Basket / Request
 - 10.6. Missed Collection (All Materials)
 - 10.7. Other Enforcement
 - 10.8. Public Toilet
 - 10.9. Recycling Enforcement
 - 10.10. Rodent
 - 10.11. Sanitation Condition
 - 10.12. Vacant Lot
- 11. Snow
 - 11.1. Snow
- 12. Streets & Sidewalks
 - 12.1. Curb Condition

- 12.2. Sidewalk Condition
- 12.3. Street Condition
- 12.4. Street Light Condition
- 12.5. Street Sign - Damaged
- 12.6. Street Sign - Dangling
- 12.7. Street Sign - Missing
- 12.8. Traffic Signal Condition
- 13. Tenants
 - 13.1. Window Guard
- 14. Transit & Parking
 - 14.1. Blocked Driveway
 - 14.2. Broken Muni Meter
 - 14.3. Broken Parking Meter
 - 14.4. Bus Stop Shelter Placement
 - 14.5. Illegal Parking
 - 14.6. Municipal Parking Facility
 - 14.7. Traffic
- 15. Trees
 - 16. Damaged Tree
 - 17. Dead Tree
 - 18. Illegal Tree Damage
 - 19. Overgrown Tree/Branches
 - 20. Root/Sewer/Sidewalk Condition

What is on the NYC 311 Service Request Map List but not on the NYC Open Data Complaints Types List?

- 1. All
 - 1.1. Dry Weather Discharge
 - 1.2. Abandoned Building
 - 1.3. Curb Cut/Driveway
 - 1.4. DOB Posted Notice or Order
 - 1.5. Fence
 - 1.6. No Building Permit
 - 1.7. Scaffold/Sidewalk Shed
 - 1.8. Stalled Site
 - 1.9. Vent/Exhaust System
 - 1.10. Wall /Retaining Wall
 - 1.11. Mobile Food Vendor
 - 1.12. Noise - Residential
 - 1.13. Boiler
 - 1.14. Building Sprinkler System

- 1.15. Certificate of Occupancy
- 1.16. Electrical Wiring
- 1.17. Illegal Conversion
- 1.18. Miscellaneous
- 1.19. Plumbing Work in Past
- 1.20. Plumbing Work in Progress
- 1.21. Single Room Occupancy
- 1.22. Water Drainage
- 1.23. Zoning Violation
- 1.24. Hazardous Material
- 1.25. Collection Truck Spillage
- 1.26. DSNY Litter Basket
- 1.27. Dead Animal
- 1.28. Dirty Condition
- 1.29. Employee Complaint
- 1.30. Illegal Dumping
- 1.31. Lot Condition
- 1.32. Missed Sweeping
- 1.33. Oil or Gas Spill
- 1.34. Overflowing Litter Basket
- 1.35. Parking Enforcement
- 1.36. Refrigerator Complaint
- 1.37. Seasonal Collection
- 1.38. Weeds
- 1.39. Snow Removal
- 1.40. Sewer Maintenance
- 1.41. Appliance
- 1.42. Heating
- 1.43. Non-Construction
- 1.44. Paint - Plaster
- 1.45. Bus Stop Shelter Complaint
- 1.46. New Tree Request
- 2. Air & Water Quality
 - 2.1. Dry Weather Discharge
- 3. Animals
- 4. Bridges & Highways
- 5. Construction
 - 5.1. Abandoned Building
 - 5.2. Curb Cut/Driveway
 - 5.3. DOB Posted Notice or Order
 - 5.4. Fence
 - 5.5. No Building Permit
 - 5.6. Scaffold/Sidewalk Shed

- 5.7. Stalled Site
- 5.8. Vent/Exhaust System
- 5.9. Wall /Retaining Wall
- 6. Consumers
 - 6.1. Mobile Food Vendor
- 7. Noise
 - 7.1. Noise - Residential
- 8. Property & Buildings
 - 8.1. Boiler
 - 8.2. Building Sprinkler System
 - 8.3. Certificate of Occupancy
 - 8.4. Electrical Wiring
 - 8.5. Illegal Conversion
 - 8.6. Miscellaneous
 - 8.7. Plumbing Work in Past
 - 8.8. Plumbing Work in Progress
 - 8.9. Single Room Occupancy
 - 8.10. Water Drainage
 - 8.11. Zoning Violation
- 9. Public Safety
- 10. Quality of Life
 - 10.1. Hazardous Material
- 11. Sanitation
 - 11.1. Collection Truck Spillage
 - 11.2. DSNY Litter Basket
 - 11.3. Dead Animal
 - 11.4. Dirty Condition
 - 11.5. Employee Complaint
 - 11.6. Illegal Dumping
 - 11.7. Lot Condition
 - 11.8. Missed Sweeping
 - 11.9. Oil or Gas Spill
 - 11.10. Overflowing Litter Basket
 - 11.11. Parking Enforcement
 - 11.12. Refrigerator Complaint
 - 11.13. Seasonal Collection
 - 11.14. Weeds
- 12. Snow
 - 12.1. Snow Removal
- 13. Streets & Sidewalks
 - 13.1. Sewer Maintenance
- 14. Tenants
 - 14.1. Appliance

- 14.2. Heating
- 14.3. Non-Construction
- 14.4. Paint - Plaster
- 15. Transit & Parking
 - 15.1. Bus Stop Shelter Complaint
- 16. Trees
 - 16.1. New Tree Request

What NYC Open Data Complaint Types are not on the NYC 311 Service Request Map Categories and Complaint Types List?

1. APPLIANCE
2. Adopt-A-Basket
3. Agency Issues
4. Animal in a Park
5. BEST/Site Safety
6. Benefit Card Replacement
7. Bike Rack Condition
8. Boilers
9. Building Condition
10. Building/Use
11. CONSTRUCTION
12. City Vehicle Placard Complaint
13. Comment
14. Complaint
15. Compliment
16. DCA / DOH New License Application Request
17. DCA Literature Request
18. DEP Literature Request
19. DFTA Literature Request
20. DHS Income Savings Requirement
21. DOE Complaint or Compliment
22. DOF Literature Request
23. DOF Parking - Payment Issue
24. DOF Parking - Request Status
25. DOF Parking - Tax Exemption
26. DOF Property - City Rebate
27. DOF Property - Payment Issue
28. DOF Property - RPIE Issue
29. DOF Property - Reduction Issue
30. DOOR/WINDOW
31. DOT Literature Request

32. DPR Internal
33. DPR Literature Request
34. DWD
35. Derelict Vehicles
36. Dirty Conditions
37. Discipline and Suspension
38. EAP Inspection - F59
39. ELECTRIC
40. ELEVATOR
41. Electrical
42. Emergency Response Team (ERT)
43. FLOORING/STAIRS
44. Ferry Complaint
45. Ferry Inquiry
46. Ferry Permit
47. Fire Alarm - Addition
48. Fire Alarm - Modification
49. Fire Alarm - New System
50. Fire Alarm - Reinspection
51. Fire Alarm - Replacement
52. Fire Safety Director - F58
53. For Hire Vehicle Complaint
54. For Hire Vehicle Report
55. Forms
56. Found Property
57. GENERAL
58. GENERAL CONSTRUCTION
59. Gas Station Discharge Lines
60. General Construction/Plumbing
61. HEAT/HOT WATER
62. HEATING
63. HPD Literature Request
64. Hazardous Materials
65. Hazmat Storage/Use
66. Health
67. Home Care Provider Complaint
68. Homeless Person Assistance
69. IGR
70. Illegal Animal - Sold/Kept
71. Indoor Sewage
72. Interior Demo
73. Internal Code
74. Invitation

75. Laboratory
76. Legal Services Provider Complaint
77. Literature Request
78. Lost Property
79. Maintenance or Facility
80. Micro Switch
81. Misc. Comments
82. Miscellaneous Categories
83. NONCONST
84. No Child Left Behind
85. Noise - Helicopter
86. Noise - Park
87. OEM Disabled Vehicle
88. OEM Literature Request
89. OUTSIDE BUILDING
90. Open Flame Permit
91. Opinion for the Mayor
92. Overflowing Litter Baskets
93. Overflowing Recycling Baskets
94. PAINT - PLASTER
95. PAINT/PLASTER
96. PLUMBING
97. Panhandling
98. Parent Leadership
99. Parking Card
100. Plant
101. Portable Toilet
102. Public Assembly
103. Public Assembly - Temporary
104. Rangehood
105. Registration and Transfers
106. Request Xmas Tree Collection
107. Request for Information
108. SAFETY
109. SCRIE
110. SDEP
111. SDSC
112. SG-51
113. SG-71
114. SG-98
115. SG-99
116. SNW
117. STRUCTURAL

- 118. STSK
- 119. Safety
- 120. Scaffold Safety
- 121. Senior Center Complaint
- 122. Sewer
- 123. Sewer
- 124. Special Natural Area District (SNAD)
- 125. Sprinkler - Mechanical
- 126. Stalled Sites
- 127. Standpipe - Mechanical
- 128. Summer Camp
- 129. Sweeping/Inadequate
- 130. Sweeping/Missed
- 131. Sweeping/Missed-Inadequate
- 132. Taxi Complaint
- 133. Taxi Compliment
- 134. Taxi Report
- 135. Teaching/Learning/Instruction
- 136. Transportation Provider Complaint
- 137. Tunnel Condition
- 138. UNSANITARY CONDITION
- 139. Unleashed Dog
- 140. Unlicensed Dog
- 141. Urinating in Public
- 142. VACANT APARTMENT
- 143. Violation of Park Rules
- 144. WATER LEAK
- 145. WLWP
- 146. WNW
- 147. Water System

My Attempts to Manually Map Lists

NYC Open Data Complaint Type List <> NYC 311 Service Request Map

Business

City Government

Civic Services

Culture and Recreation

Education

Environment

1. Trees
 - a. Damaged Tree
 - b. Dead Tree
 - c. Illegal Tree Damage
 - d. New Tree Request
 - e. Overgrown Tree/Branches
 - f. Root/Sewer/Sidewalk Condition
2. Air & Water Quality
 - a. Air Quality
 - b. Drinking Water
 - c. Dry Weather Discharge
 - d. Indoor Air Quality
 - e. Lead
 - f. Water Conservation
 - g. Water Quality
3. Sanitation
 - a. Collection Truck Noise
 - b. Collection Truck Spillage
 - c. DSNY Litter Basket
 - d. Dead Animal
 - e. Derelict Bicycle
 - f. Derelict Vehicle
 - g. Dirty Condition
 - h. Employee Complaint
 - i. Illegal Dumping
 - j. Industrial Waste
 - k. Litter Basket / Request
 - l. Lot Condition
 - m. Missed Collection (All Materials)
 - n. Missed Sweeping
 - o. Oil or Gas Spill
 - p. Other Enforcement

- q. Overflowing Litter Basket
- r. Parking Enforcement
- s. Public Toilet
- t. Recycling Enforcement
- u. Refrigerator Complaint
- v. Rodent
- w. Sanitation Condition
- x. Seasonal Collection
- y. Vacant Lot
- z. Weeds

Health

Housing and Development

1. Construction
 - a. Abandoned Building
 - b. Construction
 - c. Cranes and Derricks
 - d. Curb Cut/Driveway
 - e. DOB Posted Notice or Order
 - f. Fence
 - g. Forensic Engineering
 - h. Investigations and Discipline (IAD)
 - i. No Building Permit
 - j. Scaffold/Sidewalk Shed
 - k. Stalled Site
 - l. Vent/Exhaust System
 - m. Wall /Retaining Wall
2. Property & Buildings
 - a. Boiler
 - b. Building Sprinkler System
 - c. Certificate of Occupancy
 - d. Electrical Wiring
 - e. Elevator
 - f. Graffiti
 - g. Illegal Conversion
 - h. Miscellaneous
 - i. Non-Residential Heat
 - j. Plumbing
 - k. Plumbing Work in Past
 - l. Plumbing Work in Progress
 - m. School Maintenance
 - n. Single Room Occupancy
 - o. Special Enforcement

- p. Special Projects Inspection Team (SPIT)
 - q. Water Drainage
 - r. Zoning Violation
3. Tenants
- a. Appliance
 - b. Heating
 - c. Non-Construction
 - d. Paint - Plaster
 - e. Window Guard

Public Safety

1. Public Safety
- a. Bike/Roller/Skate Chronic
 - b. Disorderly Youth
 - c. Drinking
 - d. Homeless Encampment
 - e. Illegal Fireworks
 - f. Lifeguard
 - g. Radioactive Material
 - h. Water System
 - i. X-Ray Machine/Equipment

Recreation

Social Services

Transportation

1. Bridges & Highways
- a. Bridge Condition
 - b. Highway Condition
 - c. Highway Sign - Damaged
 - d. Highway Sign - Dangling
 - e. Highway Sign - Missing
2. Transit & Parking
- a. Blocked Driveway
 - b. Broken Muni Meter
 - c. Broken Parking Meter
 - d. Bus Stop Shelter Complaint
 - e. Bus Stop Shelter Placement
 - f. Illegal Parking
 - g. Municipal Parking Facility
 - h. Traffic

Elections Voting

City Council

4. Animals
 - a. Animal Facility - No Permit
 - b. Harboring Bees/Wasps
 - c. Illegal Animal Kept as Pet
 - d. Illegal Animal Sold
 - e. Trapping Pigeon
 - f. Unsanitary Animal Facility
 - g. Unsanitary Animal Pvt Property
 - h. Unsanitary Pigeon Condition
5. Consumers
 - a. Bottled Water
 - b. Calorie Labeling
 - c. Consumer Complaint
 - d. Food Establishment
 - e. Mobile Food Vendor
 - f. Posting Advertisement
 - g. Public Payphone Complaint
 - h. Tanning
 - i. Tattooing
 - j. Trans Fat
6. Noise
 - a. Noise
 - b. Noise - Commercial
 - c. Noise - House of Worship
 - d. Noise - Residential
 - e. Noise - Street/Sidewalk
 - f. Noise - Vehicle
 - g. Noise Survey
7. Quality of Life
 - a. Animal Abuse
 - b. Asbestos
 - c. Beach/Pool/Sauna Complaint
 - d. Food Poisoning
 - e. Hazardous Material
 - f. Mold
 - g. Poison Ivy
 - h. Smoking
 - i. Squeegee
 - j. Standing Water
 - k. Vending
8. Snow
 - a. Snow

- b. Snow Removal
- 9. Streets & Sidewalks
 - a. Curb Condition
 - b. Sewer Maintenance
 - c. Sidewalk Condition
 - d. Street Condition
 - e. Street Light Condition
 - f. Street Sign - Damaged
 - g. Street Sign - Dangling
 - h. Street Sign - Missing
 - i. Traffic Signal Condition
- 10.