AKSHAY VERMA

Gurgaon, India | verma.akshay031991@gmail.com | +91 8708333734 <u>LinkedIn</u> | <u>Portfolio</u> | <u>Behance</u> | <u>Dribbble</u>

SENIOR UI/UX DESIGNER | PRODUCT DESIGN LEADERSHIP | AI-ENHANCED DESIGN THINKING

Blending Creativity, Strategy & Technology to Build Scalable & Engaging Digital Experiences

PROFESSIONAL SUMMARY

A results-driven **Senior UI/UX Designer** with over **6 years of experience**, specializing in **user-centered**, **scalable**, **and high-impact digital solutions**. I excel in **end-to-end design processes**, from **user research and wireframing to prototyping, usability testing, and design system implementation**. With a passion for **AI-powered UX**, I integrate **generative AI tools** to enhance workflows, automate design iterations, and optimize user experiences. My approach is focused on creating **conversion-driven interfaces** that boost engagement, retention, and business growth. I have collaborated with **cross-functional teams**, including product managers, developers, and business stakeholders, ensuring seamless execution of design strategies that align with business goals.

CORE SKILLS & EXPERTISE

- Product Strategy & Design Leadership
- Sales-Driven UX & Client Engagement
- Conversion-Focused UI & UX
- Design Systems & Component Libraries
- Al & Generative UX Implementation
- End-to-End User Research & Testing
- Cross-Platform UI/UX (Web & Mobile)
- AR/VR UX & Emerging Technologies
- Al-Powered Design & Automation
- Collaboration & Workflow Optimization

PROFESSIONAL EXPERIENCE

ZAZZ | Senior UI/UX Designer

May 2021 - Present | Gurgaon, India

- Led UX/UI strategy across multiple departments, driving a 40% increase in user engagement.
- Designed sales-driven UX solutions, optimizing pitch decks, product demos, and onboarding, leading to a 30% increase in client acquisition.
- Developed and maintained scalable design systems, ensuring consistency across platforms.
- Conducted user research sessions, leading to a 35% improvement in user retention.
- Integrated Al-powered design tools, including Uizard and Midjourney, automating tasks to enhance workflow efficiency.
- Mentored junior designers, fostering innovation and high-quality design execution.
- Explored AR/VR integration, incorporating WebXR & Unity UX for immersive experiences.

SANRIDGE LTD. (Excelli) | Product Designer – Super App (Link)

May 2020 - May 2021 | India

- Designed and managed the complete UX/UI strategy for multiple applications within the Excelli Super App, ensuring a unified and scalable digital experience.
- Excelli Shopping & Excelli Website: Developed an intuitive eCommerce platform optimizing product discovery, checkout, and order tracking, leading to a 25% increase in conversions and 30% reduction in cart abandonment.
- Excelli Seller Portal: Built a feature-rich dashboard for sellers, enhancing inventory management, analytics, and sales tracking, reducing seller onboarding time by 40%.
- Excelli Chat & Social: Designed real-time messaging and social commerce features, improving engagement and increasing user retention by 35%.
- Excelli Wallet & Payments: Created an intuitive digital wallet and transaction system, streamlining payments, refunds, and checkout flows, resulting in a 30% decrease in transaction drop-off rates.
- Excelli Booking: Enhanced the end-to-end booking experience with seamless scheduling, real-time updates, and automated reminders, improving conversion rates by 20%.

- Developed a scalable UI framework, ensuring brand consistency, accessibility, and faster product iterations across all applications.
- Conducted A/B testing, user research, and heatmap analysis, refining UX patterns to improve engagement, retention, and overall satisfaction.
- Led the end-to-end design process, collaborating with developers, product teams, and stakeholders to align design goals with business objectives.

STATIQ INDIA PVT LTD. | Senior UX/UI Designer – EV Charging Solutions (Link)

April 2020 - May 2021 | India

- Designed a seamless EV charging experience across mobile and web platforms, ensuring an intuitive and efficient user journey.
- **Optimized user flows**, reducing drop-offs by **30%** in the charging station discovery, booking, and payment process.
- Enhanced booking conversion rates by 25% through an intuitive charging station reservation and real-time charger availability tracking.
- Led usability testing & iterative improvements, resulting in a 40% improvement in user satisfaction scores.
- Implemented data-driven design changes, increasing engagement with the EV route planner by 35%.
- Designed a scalable platform, future-proofing for features like smart charging, dynamic pricing, and fleet management solutions.
- Collaborated cross-functionally with developers, product managers, and stakeholders to align UX decisions with business goals.

EDUCATION & CERTIFICATIONS

- **Diploma in Mechanical Engineering** Singhania University | 2008-2011
- **UX/UI Product Design Certification** Udacity | April 2020
- User Experience & Interaction Design for AR/VR/XR Coursera | Sept 2020
- Generative Al for Designers Google UX Design | 2023

PORTFOLIO & PROJECT HIGHLIGHTS

- Super App Development Boosted user retention by 45%, solving complex usability challenges across multiple services.
- EV Charging Platform UX Achieved 10K+ downloads & 4.7-star rating, improving daily engagement by 30%.
- Al-Assisted UX Prototyping Implemented Al-powered tools like Uizard, Galileo Al, and Midjourney to streamline design automation & personalization.
- Scalable UX/UI Systems Led multi-platform UX strategy, increasing user engagement by 40%.
- AR/VR UX Exploration Designed immersive experiences using Unity, WebXR, and Oculus UX frameworks.

• TOOLS & TECHNOLOGIES

- Design & Prototyping: Figma, Sketch, Webflow, Framer, Canva
- Al-Powered Design Tools: Uizard, Galileo Al, Midjourney
- User Research & Testing: Maze, UserZoom, Userlytics, Reflect
- Collaboration & Workflow: Notion, Miro, Redpen, Zeroheight
- Organization & Productivity: Obsidian, Mem, Any.do
- Analytics & Research: Hotjar, Google Analytics, Maze, Eye-Tracking UX Tools
- Collaboration & Project Management: Jira, Trello, Confluence, Slack
- AR/VR Tools: Unity, WebXR, Oculus UX, Spark AR