Creating Meaningful Connections

Peer Designer Paid Opportunity: for Lived Experience Service Users

We are looking for Peer designers: people who have experience of using a domestic violence and/or sexual abuse support organisation.

What is the project?

This is a project aiming to help support organisations create meaningful digital connections with service users when working remotely, to build trust and ensure they get the most out of appropriate services and support. We will be exploring how staff can form relationships with service users in a different way using online tools they are still getting used to. Together we will create a service recipe that helps support organisations connect digitally with service users.

Where do I come in?

We are looking for Peer designers: people who have experience of using a domestic violence and/or sexual abuse support organisation.

You will join Phase 2, which is the Co-design stage of this project where we will be generating lots of new ideas towards our goal of supporting organisations connect digitally with service users.

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What time commitment does the role involve?

You will need to commit to attending 2 online workshops on Wednesday 17th February 1pm – 3 pm (you are welcome to join us for a welcome session at 12:30pm)

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Wednesday 24th February 10am – 1pm

There will be further opportunities later in the process to be additionally involved.

What will I get out of this?

It's really important to us that new perspectives are included in the design and that your experience and knowledge will bring new ideas and also challenge ideas. It's also a chance for you to voice your opinion and shape what the final product/ service will look like. You will be working in a shared learning environment where all partners are equal. This is a paid opportunity.

Participation fees

£115 per half day (equates to 3.5hrs). We will pay for the time you are in our online workshops as well as any other time between workshops that you spend on the project. You can either be paid via invoice or via a voucher scheme. You get to choose. We will provide all the details you will need to do this.

Who else is involved in this project?

Co:Create and IF Collective are the project leads and digital experts, working collaboratively with Aanchal Women's Aid, Boston Women's Aid, First Light, Mankind, Daisy Program and Youth Realities. We are sponsored by Catalyst.

What you can expect from us

Training will be provided to ensure that all members of the working group are comfortable working online on Zoom. **We will also be using other online tools and will provide training on Tuesday 16th Feb if necessary**. Please fill out the attached digital skills form and tell us what support you need.

We are mindful of your wellbeing and attach a Wellness Action Plan for you to complete, if you choose to do so.

Details of the project

We have designed this project to follow 4 phases

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Phase One: We co designed a scoping survey

Phase Two: Co-design stage - how can we help staff and service users create meaningful online connections?

Phase Three: Testing our solution - what do people think?

Phase Four: Creating legacy from all of our shared learning. What skills do we have to bring to the process?