

Frequently asked questions:

- **Who can take a counselling session?**
Anyone who wishes to address any concerns, or come to a greater understanding of themselves, and learn effective personal and interpersonal coping strategies.
- **Do you offer any student discount?**
Yes we do. Feel free to drop an email at reach.beenuyadav@gmail.com with your student ID and get 50% off from the second session onwards.
- **When do I have to pay?**
After successfully booking a session, you can pay anytime up till 24 hours before the meeting. If payment is incomplete within 24 hours, the session will be cancelled.
- **What is the cancellation policy?**
You can cancel anytime before the session by clicking on the cancel link in the email. Would highly encourage cancelling at least 24 hours before.
- **Do you do in-person sessions?**
As of today, sessions are remote only on Google Meet.
- **Can people outside the country book sessions?**
Anyone can book - those who might have special requirements related to time-zone issues, please drop an email at reach.beenuyadav@gmail.com

If you have any questions apart from these, feel free to drop an email at reach.beenuyadav@gmail.com