Nexus Legal Information

Last Updated: ***September 12, 2026***

Privacy Policy

1. Data We Collect

Nexus collects only the data required for its functionality, including:

- **Discord User IDs and usernames/display names**
- **Discord Server (Guild) IDs**
- **Discord Channel IDs and Role IDs**
- **Server configuration settings (permission roles, ping roles, embed customisation, etc.)**
- **Moderation data (warnings, infractions, mutes, bans, kicks, blacklist entries, and security/anti-raid logs)**
- **Linked Roblox identifiers submitted through blacklist commands (display name, username, user ID), plus any proof attachments or links provided**
- **Staff systems data — Leave of Absence requests, staff applications and their responses, rank promotion/demotion and retirement records**
- **Community feature data — levels/XP, birthdays, polls, reaction-role and auto-reply configuration, and giveaway entries**
- **The text of questions sent to the /ask command, only while that feature is active — see Section 7**
- **Developer Tool authentication and session data, including authorized developer IDs, session timestamps, session status, consent requests, and security/audit records**

- **Developer Tool activity records, including the server, action performed, reason provided, timestamp, and relevant before/after configuration information**

Nexus does not intentionally collect passwords, payment details, or sensitive personal information through its normal functionality.

---

2. How We Use Data

We use collected data strictly to:

- **Provide bot features and functionality**
- **Store server settings and preferences**
- **Manage moderation and security systems**
- **Operate staff systems**
- **Operate community, leveling, and giveaway systems**
- **Improve reliability and prevent abuse**
- **Diagnose and repair technical problems**
- **Maintain security, auditability, and accountability of Nexus systems**
- **Provide authorized technical support and emergency configuration repairs where the requirements in the Developer Tools section are satisfied**

We do not sell, rent, or trade user data.

---

3. Data Retention

Data is stored only as long as necessary for Nexus functionality, security, legal obligations, or legitimate technical purposes.

Developer Tool session and audit information may be retained for security, troubleshooting, accountability, and abuse-prevention purposes.

Data may be deleted when it is no longer required, subject to technical, security, or legal requirements.

---

4. Data Deletion & User Rights

Users and server owners may request deletion of applicable data at any time.

Data removal requests can be sent via Discord:

- **Creator: boelleken_1**
- **Developer: nighntnoe**
- **Developer: aqif_21789**
- **Developer: mrpostal1**

Or through the official support server:

discord.gg/hpEQQQNFry

Requests are generally processed within 30 days.

Certain information may need to be retained where reasonably necessary for security, fraud/abuse prevention, dispute resolution, legal obligations, or maintaining required audit records.

---

5. Security

We take reasonable technical and organisational measures to protect stored information.

Nexus uses security controls such as access restrictions, authentication, rate limiting, session expiration, audit logging, and permission checks where appropriate.

No system is completely secure, and Nexus cannot guarantee absolute security.

---

6. Third-Party Services

Nexus operates on Discord and is subject to Discord's Terms of Service and Privacy Policy.

Nexus may use third-party libraries or services required for specific functionality. Where a feature sends information to an external service, that processing is subject to the relevant service's terms and privacy policy.

---

7. AI Assistant Feature — On Hold

The `/ask` AI assistant feature is currently on hold and is not actively processing requests.

While inactive, no question text is sent to or stored by an AI backend.

If this feature is reactivated, this Privacy Policy will be updated before reactivation to explain what information is processed, which provider is used, and applicable retention practices.

---

8. Developer Tools & Technical Support Access

Nexus v4.6 includes an internal Developer Tools system designed to allow authorized Nexus developers to diagnose and repair server-specific configuration or feature problems without requiring an immediate full bot update.

Developer Tools may provide access to server configuration and supported Nexus-managed systems, including settings, configured roles, triggers, tickets, giveaways, applications, embeds, security configuration, and related diagnostic information.

Developer Tools does not provide unrestricted access by default.

Before Developer Tools can be used on a specific server:

1. **The Nexus developer must successfully authenticate using the required developer authentication system.**
2. **The developer must establish a temporary Developer Tools session.**
3. **The server owner or an administrator with the required permissions must explicitly approve the Developer Tools request for that server.**
4. **The approved access is limited to the active session and expires automatically after one hour, unless ended earlier.**
5. **Access can be revoked before the one-hour expiration.**
6. **Developer actions are recorded in the Developer Tools audit system.**

Developer Tools is intended for technical maintenance, troubleshooting, repairs, configuration recovery, security response, and other legitimate Nexus-related operational purposes.

Developer Tools must not be used:

- **For entertainment or experimentation without a legitimate technical reason**
- **To interfere with a server unnecessarily**
- **To access information unrelated to diagnosing or repairing a Nexus-related issue**
- **To gain personal advantages over server members or staff**
- **To bypass Discord's security or permissions systems for unrelated purposes**
- **To modify a server beyond what is reasonably required for the approved technical task**
- **To intentionally disrupt, damage, or disable a server**
- **To access or modify data for an unrelated personal purpose**

The existence and purpose of Developer Tools are disclosed through this policy.

---

9. Developer Tools Authentication

Developer Tools is restricted to specifically authorized Nexus developers.

Authentication may include:

- **Authorized developer ID verification**
- **A secure PIN**
- **Time-based one-time password (TOTP) authentication**
- **Rate limiting and temporary lockouts after repeated failed authentication attempts**
- **Temporary sessions with automatic expiration**

Authentication credentials must not be shared with other individuals.

Developer Tools sessions are limited to the authorized developer and the specific server for which access has been approved.

---

10. Server Consent

Developer Tools requires specific approval for the server being accessed.

Before a developer performs supported Developer Tools actions on a server, the server owner or an administrator with the required permissions must be presented with a request explaining that Nexus developers are requesting temporary technical access.

The eligible server representative may approve or deny the request.

If access is denied, Developer Tools access to that server is not activated.

Approval applies only to the requested server and temporary session. It does not automatically grant access to other servers using Nexus.

---

11. Developer Tools Session Limits

Developer Tools sessions are temporary.

Each approved session:

- **Has a maximum lifetime of one hour**
- **May be manually ended earlier**
- **Automatically expires when the session reaches its limit**
- **Cannot remain active indefinitely**
- **Is associated with the authenticated developer and approved server**
- **Is subject to server-side validation throughout its lifetime**

Nexus may issue an expiration warning before the session ends.

After expiration, the developer must authenticate and obtain approval again if further technical work is required.

---

12. Developer Tools Audit Logging

Developer Tools actions are logged for security and accountability.

Audit records may include:

- **Authorized developer identity**
- **Server identity**
- **Action performed**
- **Reason for the action**
- **Timestamp**
- **Relevant previous configuration**
- **Relevant resulting configuration**
- **Session information**
- **Consent/approval status**

Audit records are intended to allow Nexus developers to determine what was changed and why.

---

13. Server Owner Notification

When Developer Tools makes an applicable change to a server, Nexus may notify the server owner through Discord.

Notifications may explain:

- **That Developer Tools was used**
- **Which server was affected**
- **What type of technical action was performed**
- **Why the action was required**
- **That the technical issue or requested repair has been completed**

This notification system is intended to provide additional transparency after technical maintenance.

---

14. Developer Tools Scope

Developer Tools is limited to systems operated or managed by Nexus.

Supported functionality may include:

- **Server settings**
- **Configured Nexus roles**
- **Triggers**
- **Tickets and ticket categories**
- **Giveaways**
- **Applications**
- **Saved embeds**

- **Security and protection settings**
- **Diagnostics**
- **Configuration recovery**
- **Nexus-related maintenance actions**
- **Audit and troubleshooting information**

Some actions may require additional confirmation because they can have significant effects on server configuration or security.

Nexus developers should only perform the minimum actions reasonably necessary to resolve the reported or identified technical issue.

---

15. Emergency Technical Maintenance

In circumstances where a Nexus-related malfunction creates a significant technical or security problem, authorized developers may use the Developer Tools system to investigate and repair the affected Nexus functionality after the required server consent has been obtained.

Developer Tools exists specifically to reduce the need to wait for a complete public bot update when a configuration or feature can safely be repaired through the existing Nexus infrastructure.

Emergency maintenance does not remove the authentication, consent, session, logging, or accountability requirements described in this policy.

---

16. Developer Responsibilities

Authorized Nexus developers are responsible for using Developer Tools appropriately.

Developers must:

- **Use Developer Tools only for legitimate Nexus-related purposes**
- **Respect the scope of the approved technical task**
- **Avoid unnecessary changes**
- **Protect authentication credentials**
- **End sessions when work is completed**
- **Review changes for accuracy**
- **Avoid accessing unrelated information**
- **Follow this policy and the Nexus internal development procedures**

Misuse of Developer Tools may result in removal of Developer Tools access, removal from the Nexus development team, or other appropriate action.

---

17. Changes to This Policy

We may update this Privacy Policy when Nexus functionality, security systems, Developer Tools, data processing, or operational procedures change.

Material changes will be reflected in the published policy.

Continued use of Nexus after a policy update constitutes continued use under the updated policy, subject to applicable law and any consent requirements that apply.

---

18. Contact & Support

For support, questions, privacy requests, or legal requests:

- **Creators: boelleken_1, mrpostal1**
- **Developer: aqif_21789**
- **Support Server: https://discord.gg/nxslabs**

For Developer Tools-related questions, server owners and administrators may contact the Nexus development team through the official support server.

Nexus Legal Information

Last Updated: September 12, 2026

Terms of Service

1. Acceptance of Terms

By using, inviting, configuring, or interacting with Nexus, you agree to these Terms of Service, the Nexus Privacy Policy, and Discord's applicable Terms of Service and policies.

If you do not agree with these terms, you must stop using Nexus and remove the bot from your server.

---

2. Rules of Use

You agree not to:

- **Abuse, exploit, or intentionally misuse Nexus**
- **Attempt to disrupt, damage, overload, or interfere with Nexus**
- **Attempt to bypass Nexus permissions, security systems, authentication, or access controls**
- **Reverse engineer, modify, exploit, or manipulate Nexus for unauthorized purposes**
- **Use Nexus to violate Discord's Terms of Service or applicable laws**
- **Use Nexus for illegal, harmful, fraudulent, or malicious purposes**
- **Intentionally exploit known bugs or vulnerabilities for personal benefit**
- **Attempt to gain unauthorized access to another user's, server's, or developer's data**
- **Use Nexus features to intentionally harm another community or its members**

---

3. Developer Tools

Nexus v4.6 includes an internal Developer Tools system intended for authorized technical maintenance, troubleshooting, diagnostics, configuration recovery, and Nexus-related repairs.

Developer Tools are not a general-purpose administrative system for server owners.

Access to Developer Tools is restricted to specifically authorized Nexus developers and is protected by authentication and temporary sessions.

Before Developer Tools can be used to make supported changes to a specific server:

- **The authorized developer must authenticate**
- **The developer must establish a valid Developer Tools session**
- **The server owner or an administrator with the required permissions must explicitly approve access**
- **The approved session is limited to that specific server**
- **The session automatically expires after one hour**
- **Developer actions are recorded in an audit log**

Developer Tools must only be used for legitimate Nexus-related technical purposes.

---

4. Developer Tools Restrictions

Authorized Nexus developers must not use Developer Tools:

- **For entertainment or experimentation without a legitimate technical purpose**
- **To intentionally disrupt or damage a server**
- **To gain personal advantages**
- **To access unrelated information**
- **To make unnecessary changes**
- **To bypass Discord's security systems**
- **To circumvent the server's consent requirements**
- **To interfere with a server beyond the scope of the approved technical task**

Developers are expected to make only the changes reasonably necessary to diagnose or resolve the relevant Nexus-related issue.

Misuse of Developer Tools may result in immediate removal of Developer Tools access and additional internal or legal action where appropriate.

---

5. Server Consent

Developer Tools access is subject to server-specific consent.

The server owner or an administrator with the required permissions may approve or deny a Developer Tools access request.

Approval applies only to the requested server and the temporary session associated with that request.

Approval does not automatically authorize Developer Tools access to another server using Nexus.

A server representative may refuse or deny a Developer Tools request.

---

6. Developer Tools Sessions

Developer Tools sessions are temporary and are subject to the following limits:

- **Maximum duration: one hour**
- **Automatic expiration**
- **Manual termination**
- **Server-specific authorization**
- **Authenticated developer identity**
- **Audit logging**

When a session expires or is manually terminated, further Developer Tools actions require a new authenticated session and, where required, renewed server consent.

---

7. Developer Tools Notifications & Auditing

Nexus may record Developer Tools actions for security, accountability, troubleshooting, and abuse prevention.

Records may include:

- **Developer identity**
- **Server identity**
- **Action performed**
- **Reason for the action**
- **Timestamp**
- **Relevant configuration before and after the action**
- **Session information**
- **Consent status**

After applicable technical work has been completed, Nexus may notify the server owner through Discord explaining that Developer Tools were used and that the requested or identified technical issue was addressed.

---

8. Service Availability

Nexus is provided "as is" and "as available."

We do not guarantee:

- **Continuous uptime**
- **Error-free operation**
- **Permanent availability of any feature**
- **Compatibility with future Discord changes**
- **Permanent storage of any data**
- **Successful recovery from every technical failure**

Features may be changed, added, suspended, or removed as Nexus develops.

Emergency maintenance, Discord API changes, infrastructure failures, security incidents, or other circumstances may temporarily affect Nexus availability.

---

9. Server Administration

Server owners and administrators remain responsible for their own Discord servers and configurations.

Nexus provides tools that assist with moderation, tickets, security, staff management, configuration, and other server functions.

Using Nexus does not transfer ownership or responsibility for a Discord server to the Nexus development team.

Server owners are responsible for configuring Nexus appropriately and ensuring that their use of the bot complies with applicable rules and laws.

---

10. Liability

To the extent permitted by applicable law, Nexus and its developers are not responsible for:

- **Data loss**
- **Server disruptions**
- **Discord API or platform changes**
- **Configuration errors caused by users or administrators**
- **Misuse of Nexus**

- **Service interruptions**
- **Indirect or consequential damages**
- **Losses resulting from third-party services or Discord outages**

Nexus is used at the user's own risk, subject to rights that cannot legally be excluded or limited.

---

11. Security & Vulnerabilities

Users must not intentionally exploit vulnerabilities, security weaknesses, authentication bypasses, or bugs in Nexus.

If you discover a security vulnerability, you should report it privately to the Nexus development team through the official support server.

Users must not use a vulnerability to access data, servers, accounts, or functionality that they are not authorized to access.

---

12. Termination & Restrictions

We reserve the right to:

- **Restrict or terminate access to Nexus**
- **Blacklist users or servers**
- **Disable specific Nexus functionality**
- **Remove Nexus from a server where appropriate**
- **Restrict access following abuse, exploitation, or security violations**
- **Take immediate action where continued access presents a security or operational risk**

Where appropriate, restrictions may occur without prior notice, particularly in cases involving security threats, abuse, exploitation, or violations of these Terms.

---

13. Privacy

Use of Nexus is also governed by the Nexus Privacy Policy.

The Privacy Policy explains what information Nexus processes, why it is processed, how it is protected, and how applicable data requests can be made.

---

14. Discord

Nexus is an independent Discord bot and is not affiliated with, endorsed by, or sponsored by Discord unless explicitly stated.

Users must continue to comply with Discord's Terms of Service, Community Guidelines, Developer Policy, and other applicable Discord policies.

Where these Terms conflict with mandatory Discord requirements, the applicable Discord requirements take precedence for use of Discord's platform.

---

15. Changes to These Terms

These Terms may be updated when Nexus functionality, security systems, Developer Tools, operational procedures, or legal requirements change.

The latest version will be made available through Nexus's official policy system.

Continued use of Nexus after an update constitutes continued use under the updated Terms, subject to applicable law.

---

16. Contact & Support

For support, questions, privacy requests, security reports, or legal requests:

- **Creator: boelleken_1, mrpostal1**
- **Developer: aqif_21789**
- **Support Server: https://discord.gg/nxslabs**