The Complete Guide: Ontario MTO Class F

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Introduction

Hello, my name is Jeffrey, and I am currently a Paramedic student. Like many of you, I've recently been preparing for the F Class written and road tests. While studying, I noticed there weren't many resources available, especially for the inspection portion of the exam. So, I decided to put together an up-to-date guide to help others going through the same process.

I want to give FULL CREDIT to members of the Reddit and YouTube community, whose contributions I'll link below. I truly couldn't have passed my F Class without their help.

That being said, I'm not an expert, and this guide is simply meant to be a resource. Before starting, I knew absolutely nothing about trucks and came into this with zero prior knowledge. I didn't take any formal courses and chose to teach myself everything from scratch.

This guide will help you navigate the entire F Class process. From the medical exam, to the written test, through the inspection, and finally, the road test.

I wish you the best of luck with your test, and I'm always open to feedback. If you notice anything that could be improved or updated, please let me know so we can make this guide even better.

Acknowledgements:

- The Ultimate Guide to Passing the Ontario MTO Class F Written and Road Test
 The original guide by **Rachel Pugsley** played a huge role in helping me pass my F Class. Many of the links and resources included here are from her work. I highly recommend checking out her guide! It's incredibly well-written!
- Ontario Class F Internal/External Inspection & Tips

 A big thank you to **FRS John**. His YouTube video was a buge help in a

A big thank you to **FRS John**. His YouTube video was a huge help in preparing for my F Class. I highly recommend checking it out!

Ontario Class F License - External & Internal Inspection

Another video that really helped me was by creator **CDRich**. It played a huge role in teaching me what to look for during the inspection

If you have feedback, questions, or suggestions, please leave a comment on this Reddit thread. I'll do my best to respond, address the issue, or add the requested information. Link to Reddit Post

<u>Medical Exam + Medical Form</u>

Before you can do your knowledge test and ultimately book your road test, you must have a physician or nurse practitioner complete the medical form linked below. I recommend printing it out. There is usually a fee for completing this form. Once it's filled out, you'll need to submit it in person at a DriveTest Centre. After submission, you can book your road test date online. Below is the official MTO website link, which provides more details about the medical form requirements and vision standards.

Click Here For Medical Form

MTO Website

<u>Knowledge Test + Resources</u>

Once you've submitted your medical form, you can proceed to the knowledge test. This test is completed in person at a DriveTest Centre and is similar in format to the G1 test, consisting of multiple-choice questions. There are 20 questions on road signs and 30 on rules of the road, with most of the questions specific to the F licence. To pass, you must score at least 80% in each section - 16/20 for signs and 24/30 for rules. There is no time limit, and after each question, you'll be told whether your answer was correct or incorrect. I was able to complete my knowledge test on the same day I submitted my medical form.

I simply repeated the practice tests until I was confident, read the MTO Handbook a couple of times, and refreshed my knowledge of road signs—and that was enough to pass

MTO Handbook

Bus Driving Practice Test Questions

Ontario Bus Driver Practice Questions

Overview of Road Test + What to Bring

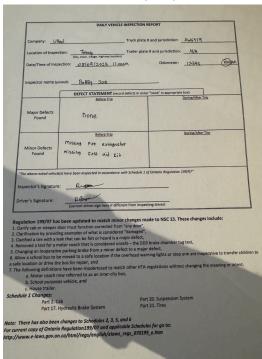
Congratulations! Now that you've passed your knowledge test, you can book your road test date online. Here's what the road test will involve and what you need to bring. Be sure to bring a **COMPLETED** copy of your **daily inspection** form **COMPLETED WITHIN 24 HOURS OF YOUR TEST** (as shown below) and an **UNMARKED** copy of your **SCHEDULE 2** form to refer to during the inspection. In terms of a vehicle, a 9' U-Haul cargo van or a U-haul 10' box truck will be fine. I personally recommend getting a 9' U-Haul cargo van. Ensure that before you do the test, there are **NO MAJOR Defects** as you will not be able to do the test because technically the vehicle is marked unsafe to drive.

Clarification: Unmarked does not mean you can't highlight sections of the Schedule 2. You can still highlight sections; it simply means you cannot add any notes.

Click here for: Schedule 2 + Daily Inspection Form

Check List of What to Bring

- ☐ 9' U-Haul Cargo Van or U-Haul 10' Box Truck
- -> Some certified U-Haul rental centers may have a limited selection of trucks. Depending on the location, it's a good idea to call ahead and ask about any issues with the truck or whether the vehicle is equipped with a backup camera.
 - ☐ Driver's License
 - ☐ Daily Inspection form completed within 24hours of the test
 - ☐ Unmarked copy of your schedule 2



Most U-Haul trucks come with safety triangles but do not include a fire extinguisher or first aid kit. If these items are missing, simply note it as a minor defect.

Overview of Test

- 1) Park at the drive test center, go to the kiosk and sign in
- 2) Wait at your truck, and an examiner will come and introduce themselves
- 3) The examiner will direct you to the designated examining area
- 4) The examiner will ask you for your full name and birthday and explain the expectations of the test
- 5) You will be asked to perform four randomly selected exterior inspections from Schedule 2, and explain what actions to take if you find a major or minor defect during each inspection.

For all major defects state: "I am not allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

For all minor defects state: "I am allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

- 6) You will then be asked to demonstrate your entire interior inspection
- 7) After, you will be asked to perform two randomly selected interior inspections from Schedule 2, and what actions to take if you find a major or minor defect during each inspection.

For all major defects state: "I am not allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

For all minor defects state: "I am allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

- 8) You will then be asked to perform an ally dock (reverse parking from 90 degrees)
- 9) You will then be explained the driving portion of the test
- 10) You will be asked to change lanes on the road, drive on the highway, pull over to the curb and simulate a railway crossing.
- 11) End of Test

Exterior Inspection

☐ Number 11. Exhaust System
□ Number 12. Exterior Body and Frame
☐ Number 13. Fuel System
☐ Number 15. Glass and Mirrors
☐ Number 18. Hydraulic Brake System
□ Number 22. Suspension System
■ Number 23. Tires
☐ Number 24. Wheels, Hubs and Fasteners

The Upcoming Pages 10 - 25 will cover

NOTE: You're allowed to read directly from your Schedule 2 during the inspection, so there's no need to memorize a script. Just be sure to know what each individual component is that you are looking for and where it is in the Schedule 2.

REMINDER: When you finish inspecting the specific section, remember to state

For all major defects state: "I am not allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

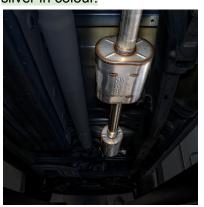
For all minor defects state: "I am allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

EXTERIOR: Number 11. Exhaust System

11. Exhaust System	
Defect(s)	Major Defect(s)
 Exhaust leak. 	 Leak that causes exhaust gas to enter the occupant
	compartment.

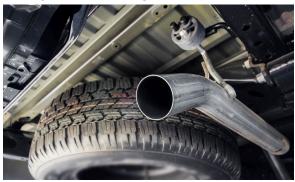
- 1) Start the vehicle and ensure **BOTH** windows are rolled up fully.
- 2) Set your heater or cooler (doesn't matter) to front-facing mode and turn it on.
- 3) Let it run for a couple of seconds.
- 4) Smell-check the entire occupant compartment, making sure to **sniff every vent**, including the defroster vents.
- 5) Verbalize, "I do not smell any exhaust gas in the occupant compartment."
- 6) Pop open the hood
- 7) Leave the truck running and step out of the vehicle (I like to roll down my driver's side window during this time so I don't lock myself out by accident)
- 8) Open the hood, lean in, and check the entire engine compartment for any noticeable smells. Give it a sniff.
- 9) Verbalize, "I do not smell any exhaust gas coming from the engine compartment."
- 10) Crouch down beneath the **front** of the truck and have a look at the **exhaust system**.

What you are looking for: The exhaust system appears as a long pipe, typically shiny and silver in colour.



- 11) Verbalize, "I do not see any dripping or leaking coming from the exhaust system, I do not see any damage or visible cracking to the exhaust system, and the exhaust system is secure to the vehicle."
- 12) Crouch down beneath the **side** of the truck and have a look at the **exhaust system**.
- 13) Verbalize, "I do not see any dripping or leaking coming from the exhaust system, I do not see any damage or visible cracking to the exhaust system, and the exhaust system is secure to the vehicle."
- 14) Crouch down at the **rear** of the truck and inspect the **exhaust system**, focusing on the tailpipe area. It should look like this.

What you are looking for:



<u>Potential Issues and troubleshooting:</u> Occasionally, you may see fluid dripping from the tailpipe and other components of the vehicle, but this is simply condensation.

- To be safe, I usually say something like, "I notice some fluid dripping from the tailpipe, but on closer inspection, it's clear and appears to be just condensation. Other than that, there are no leaks or drips coming from the exhaust system."
- 15) Continue with your inspection as normal and Verbalize, "I do not see any dripping or leaking coming from the exhaust system, I do not see any damage or visible cracking to the exhaust system, and the exhaust system is secure to the vehicle."
- 16) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

EXTERIOR: Number 12. Exterior Body and Frame

Defect(s)	Major Defect(s)
 Insecure or missing body parts. Insecure or missing compartment door. Damaged frame or body. 	 Visibly shifted, cracked, collapsing or sagging frame member(s).

Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

1) Pop open the hood

What you are looking for: The frame looks like a series of connected black metal bars.



- 2) **Lean in** and inspect the **frame** from the engine compartment. It might be difficult to see, but just act confident as if you know what you're looking for.
- 3) State, "Looking at the frame, I do not see any damage, I do not see any visible shifting, cracking, collapsing or sagging frame member(s). Also, I do not see any insecure or missing body parts."
- 4) Crouch down beneath the **front** of the truck and have a look at the **frame**.
- 5) State, "Looking at the frame, I do not see any damage, I do not see any visible shifting, cracking, collapsing or sagging frame member(s). Also, I do not see any insecure or missing body parts."
- 6) Crouch down beneath the **side** of the truck and have a look at the **frame**.
- 7) State, "Looking at the frame, I do not see any damage, I do not see any visible shifting, cracking, collapsing or sagging frame member(s). Also, I do not see any insecure or missing body parts."
- 8) Get out from underneath the vehicle and stand up

9) Get up close to the vehicle

What you are looking for: You will be inspecting the entire body of the vehicle.



- 10) Place your hand on the vehicle and run it along the entire body, moving up and down as you go, feeling for any damage, dents, cracks, or deformities. Do this for **ALL 4 SIDES** of the vehicle.
- 11) Verbalize as you go, "I do not feel or see any damage to the body of the vehicle."
- 12) When you get to the stepping platform, place a foot on it and step on it to show it is secure in place. Do this for BOTH sides where the stepping platforms are located.

What you are looking for: The stepping platform should be on both the left and right sides of the vehicle.



- 13) Verbalize, "Stepping platform is secure to the body of the vehicle."
- 14) When you get to the bumper, place a hand on it and shake it up and down to show it is secure in place. Do this for BOTH bumpers, which are located at the front and back of the vehicle

What you are looking for: The bumpers are located at BOTH the front and back of the vehicle





15) Verbalize, "Bumper is secure to the body of the vehicle."

Now we are going to inspect the compartment doors: The compartment door is the door that provides access to the vehicle's occupants—this includes both the driver's side and passenger's side door in the context of a Uhaul.

- 16) Go to the Drivers side door, and look at the door from afar
- 17) State, "Occupant door is present"
- 18) Approach the door and there should be grooves near the top of the door where you can slip your fingers behind and just pull on the door to confirm it is securely closed.
- 19) Do the same thing for the bottom part of the door, there should be grooves at the bottom of the door where you can slip your fingers behind and just pull on the door to confirm it is securely closed.
- 20) State, "Compartment door is secure"
- 21) Go the the Passengers side door, and look at the door from afar

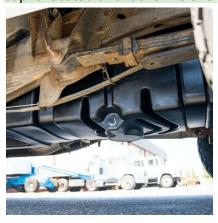
- 22) State, "occupant door is present"
- 23) Approach the door and there should be grooves near the top of the door where you can slip your fingers behind and just pull on the door to confirm it is securely closed.
- 24) Do the same thing for the bottom part of the door, there should be grooves at the bottom of the door where you can slip your fingers behind and just pull on the door to confirm it is securely closed.
- 25) State, "Compartment door is secure"
- 26) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

EXTERIOR: Number 13. Fuel System

. Fuel System	 	
	Major Defect(s)Missing fuel tank cap¹.	
	Insecure fuel tank.	
	Dripping fuel leak.	

- 1) Open up the fuel lid
- 2) State, "Fuel cap is present and not missing."
- 3) Feel around the fuel cap and state, "There are no leaks coming from the fuel cap."
- 4) Have a look at your gloves and state, "There are no fluids on my gloves which may indicate a fuel leak"
- 5) Twist the fuel cap until you hear the click and state, "Fuel cap is secure."
- 6) Pull and shake the fuel cap and state, "Fuel cap is secure."
- 7) Crouch down directly beneath the vehicle where the fuel cap is located and have a look at the **fuel tank**.

What you are looking for: The fuel tank is a black container located on the side where the fuel cap is located and looks like this.



- 8) State, "I don't see any leaks coming from the fuel tank, no damage or cracks in the fuel tank, and the fuel tank is secure to the vehicle."
- 9) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them. In this case there are NO Minors and ONLY Major Defects.

EXTERIOR: Number 15. Glass and Mirrors

Driver's view of the road is obstructed in the area swept by the
windshield wipers.
² vehicle may be moved when no passenger carried.

Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

- 1) Standing Outside
- 1) Look at the Drivers side window and state, "I don't see any cracks, damage, I can see through the window clearly, and I have full visibility through the window"
- 2) Look at the Passenger side window and state, "I don't see any cracks, damage, I can see through the window clearly, and I have full visibility through the window"
- 3) Look at the front windshield now and state, "I don't see any cracks, damage, I can see through the window clearly, and I have full visibility through the window" also state "The driver's view of the road is not obstructed in the area swept by the windshield wipers."
- 4) Give both the mirrors a shake showing that they are secure
- 5) State, "Mirror is secure to the vehicle"
- 6) Look into both of the mirrors and state, "I don't see any cracks, damage, I can see into the mirror clearly, and I have full visibility into the mirror, both of the mirrors are adjusted to my preference"
- 7) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

EXTERIOR: Number 18. Hydraulic Brake System

18. Hydraulic Brake System		
Defect(s)	Major Defect(s)	
 Brake fluid level is below indicated minimum 	Parking brake is inoperative.	
level.	 Brake boost or power assist is inoperative. 	
	Brake fluid leak.	
	 Brake pedal fade or insufficient brake pedal reserve. 	
	 Activated (other than ABS) warning device. 	
	• Brake fluid reservoir is less than ¼ full.	

Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

1) Pop open the hood

What you are looking for: The brake fluid reservoir is typically located on the driver's side of the engine compartment and is white in colour and has a black lid with a yellow symbol on top.



- 2) Unscrew the lid of the brake fluid reservoir and have a look inside
- 3) Screw back on the lid and state, "Brake fluid levels are between the max and minimum and is greater than 1/4 full"

- 4) Feel and look around the brake fluid reservoir for any damage and leaks and state, "There are no leaks, no damage or cracking to the brake fluid reservoir, and it is secure."
- 5) Get underneath the front of the vehicle and have a look at the brake fluid lines

What you are looking for: The brake fluid lines are these skinny black tubes that connect to the brakes and run through the undercarriage of the vehicle to both front and back brakes.





- 6) State, "I don't see any leaks coming from the brake fluid lines"
- 7) Get underneath the side of the vehicle and have a look at the brake fluid lines
- 8) State, "I don't see any leaks coming from the brake fluid lines"
- 9) Get underneath the back of the vehicle and have a look at the brake fluid lines
- 10) State, "I don't see any leaks coming from the brake fluid lines"

- 11) You can drop the hood
- 12) Get in the vehicle and with the vehicle OFF, pump the brakes 3-4 times or until they are stiff
- 13) When the brakes are stiff, leave your foot on the brake
- 14) Start the vehicle, and your foot on the brake should drop slightly
- 15) State, "My foot dropped slightly, brake system is operating appropriately."
- 16) Put your finger on the dash and point at the dash, stating, 'There are no warning lights currently being displayed on my dash indicating a malfunctioning brake"
- 17) Now you are going to test your parking brake
- 18) Since you are on flat terrain, you will need to set your vehicle into drive.
- 19) Inform your examiner, "If it is okay with you, I would like to put my vehicle into drive, but I won't be pressing the accelerator, just so I can test my parking brake." Your examiner should be ok with it
- 20) Ensure your parking brake is engaged and the parking brake light is displaying on the dashboard
- 21) Switch gears to drive, and your vehicle should not move
- 22) State, "vehicle is not moving, parking brake is operating"
- 23) Point at the dash and state, "There are no warning lights currently being displayed on my dash, indicating a parking brake malfunction."
- 24) Put the vehicle back into park
- 25) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

EXTERIOR: Number 22. Suspension System

22. Suspension System

Defect(s)

- · Air leak in air suspension system.
- Broken spring leaf.
- Suspension fastener is loose, missing or broken.

Major Defect(s)

- Damaged¹ or deflated air bag.
- Cracked or broken main spring leaf or more than one broken spring leaf.
- Part of spring leaf or suspension is missing, shifted out of place or in contact with another vehicle component.
- · Loose U-bolt.

Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

IMPORTANT: Air Suspension System

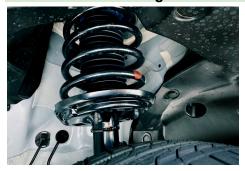
If you are to rent a UHaul truck, most of the time it will NOT come with an Air Suspension System; instead, it will come with a leaf spring suspension system. BUT the examiner may still ask you to demonstrate the inspection for an air suspension system anyway.

- 1) Go to the back wheels
- 2) Verbalize, "A minor defect for an air suspension system would be an Air leak in the air suspension system. I would listen for any air leaks coming from the air suspension system"
- 3) Verbalize, "A major defect for an air suspension system would be a damaged or deflated air bag. I would visualize the air suspension system for a damaged or deflated air bag."
- 4) Finally, verbalize the minor and major defects that are specific to ONLY the air suspension system and what you would do if you encounter them.

END OF IMPORTANT NOTE

1) Turn on your vehicle and turn your wheel all the way to the left or right, depending on which coil spring you are inspecting, so you have a better view of the coil spring.

What you are looking for: The coil springs are located on the front wheel and are located on both the left and right sides of the vehicle.



- 2) Get a close look at the coil spring, touch it and state, "Coil spring is not damaged or cracked. The suspension system is not missing, shifted out of place or in contact with another vehicle component. The suspension fasteners are not loose, missing or broken."
- 3) Make your way to the back of the vehicle where the leaf springs are located.
- 4) Stick your head behind the back wheel and feel and look at the leaf springs.

What you are looking for: The leaf springs are these flat sheets of metal stacked one on top of another. The U bolt is the U-shaped bolt in the middle of the leaf springs. The fasteners that secure the U-bolt are directly located underneath the U-bolt.







The Main Leaf Spring is the Leaf Spring at the very TOP of the stack.

- 5) State, "The main leaf spring is not cracked or broken, and the same goes for the rest of the leaf springs. None of the leaf springs are missing, shifted out of place or in contact with another vehicle component. The Spring leaves are secured to the vehicle via the U-bolt"
- 6) Feel the U bolt and shake it
- 7) State, "U bolt is secure, and it is not loose."
- 8) Put your hands on the fasteners securing the U bolt and check if they are tight or damaged
- 9) State U bolt fasteners are not loose, missing or broken
- 10) When you are done, state, "I would do the same inspection to the other side, so if you would like me to inspect the other side, I can do so." The instructor will either say YES or NO.
- 11) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

EXTERIOR: Number 23. Tires

23. Tires	
Defect(s)	Major Defect(s)
 Damaged tread or sidewall of tire. Tire leaking (if leak can be felt or heard, tire is to be treated as flat). 	 Flat tire. Tire tread depth is less than wear limit. Tire is in contact with another tire or any vehicle component other than mud-flap. Tire is marked "Not for highway use". Tire has exposed cords in the tread or outer side wall area.

Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

- 1) Put your hands on the outer side wall of the tire, and feel all around it
- 2) State, "there is no damage to the side wall and it is intact"
- 3) Put your hands on the tread of the tire and feel all around it
- 4) State, "There is no damage to the tread and the tread depth is greater than the minimum tread depth for the tire (3mm for front tires and 1.5mm for rear tires)"
- Look, Listen and Feel all around the tire and state, "I don't see, hear or feel any leaks coming from the tire"
- 6) Feel the tread and side wall and state, "Tire does not have any exposed cords in the tread or outer side wall area."
- 7) State. "The tire is obviously not flat"
- 8) Hover your hands around the perimeter of the tire and state, "Tire is not in contact with another tire or any vehicle component other than a mud-flap"
- 9) State. "Tire is NOT marked with "Not for highway use"."
- 10) Give the tire a kick and state, "tire pressure is good, there is good bounce"
- 12) When you are done, state, "I would do the same inspection to the tires, so if you would like me to inspect the other side, I can do so." The instructor will either say YES or NO.
- 11) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

EXTERIOR: Number 24. Wheels, Hubs and Fasteners

24. Wheels, Hubs and Fasteners		
Defect(s)	Major Defect(s)	
• Hub oil below minimum level. (When fitted	Wheel has loose, missing or ineffective fastener.	
with sight glass.)	 Damaged, cracked or broken wheel, rim or attaching part. 	
 Leaking wheel seal. 	 Evidence of imminent wheel, hub or bearing failure. 	

IMPORTANT: Hub Oil and Sight Glass

If you rent a U-Haul truck, it usually won't come with hub oil or a sight glass, but your examiner might still ask you to inspect them as if they were present.

This is what the sight glass looks like, and it will normally be located right on the hub.



- 1) Verbalize, "Looking through the sight glass I want to make sure hub oil is present and it is at normal levels."
- 2) Feel around the hub itself and verbalize, "I do not feel any leaks coming from the hub" and look at your fingers and state, "There is no fluid on my gloves, which may indicate a hub oil leak."
- 3) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

END OF IMPORTANT NOTE

1) Put your hands on the hub and look, feel, and state, "There is no damage or cracking to the hub"

What you are looking for: The hub is the central part that sticks out from the wheel, while the wheel is the outer section surrounding the hub.





- 2) Give the hub a pull and shake
- 3) State, "Hub is secure."

- 4) Look at the fasteners on the hub and state, "All the fasteners are present, not damaged or cracked," and tighten each one by hand and state, "Fasteners on hub are all tight."
- 5) Put your hands on the perimeter of the hub where it meets the wheel and feel around the perimeter of the hub and state, 'There is no leaking wheel seal."
- 6) Look at the wheel and state, "There is no damage or cracking to the wheel."
- 7) Put your hands into each of the 5 holes of the wheel and give it a tug and shake and state, "Wheel is secure."
- 8) State "there is no evidence of imminent wheel, hub or bearing failure"
- 9) Now stick your head to the back of the wheel and have a look behind the wheel.
- 10) Look and feel around behind the wheel
- 11) State, "There is no damage or cracking to the wheel, rim, or any of the attaching parts."
- 12) State, "The wheel doesn't have any loose, missing or ineffective fasteners."
- 13) State, 'There is no evidence of any imminent wheel, hub, or bearing failure."
- 13) When you are done, state, "I would do the same inspection to the wheels and hubs, so if you would like me to inspect the other side, I can do so." The instructor will either say YES or NO.
- 14) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

Interior Inspection

☐ The complete interior inspection
☐ Number 6. Doors and Emergency Exits
□ Number 8. Driver Seat
☐ Number 16. Heater/Defroster
☐ Number 17. Horn
☐ Number 20. Passenger Compartment
☐ Number 21. Steering
☐ Number 25. Windshield Wiper/Washer

The upcoming pages 27 - 39 will cover

NOTE: You're allowed to read directly from your Schedule 2 during the inspection, so there's no need to memorize a script. Just be sure to know what each individual component is that you are looking for and where it is in the Schedule 2.

REMINDER: When you finish inspecting the specific section, remember to state

For all major defects state: "I am not allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

For all minor defects state: "I am allowed to drive the vehicle, I will log it in my book, and I will report it to my supervisor"

Complete Interior Inspection

TIP: I like to do my interior inspection in clockwise order, starting on the floor and making my way around the interior in clockwise fashion. Do whatever order that is comfortable with you, ensuring you inspect everything.

- 1) Start the vehicle
- 2) Look and point at your dash and state, "All of my warning lights have turned on and now they are off, the ONLY warning lights that are being displayed right now are my parking brake (if it is engaged) and seatbelt sign (if your seatbelt is not on), which I can relieve by putting on my seatbelt and releasing my parking brake"
- 3) State, "I don't hear any adventitious sounds coming from the engine and my truck is running properly"
- 4) Look at the floor where your brake and gas pedal are and state, "I don't see any debris on the floor that may impede with my ability to drive the vehicle"
- 5) Test your seat by moving it forward and back and checking if it locks into place, and state "Seat moves forward and backward and locks into place, and it is secure"
- 6) Say you will do the same thing with the other seat and ask the examiner to do the same with their seat. They may or may not do it depending on the examiner.
- 7) Assess the housing compartment for the seatbelt to see if it moves up and down and if it is secure in place by shaking it. Make sure you verbalize what you are doing and if it is secure.
- 8) Assess the seat belt by pulling it all the way, have a look at the seat belt and verbalize that you are looking for any rips, tears or damage to the seatbelt.
- 9) Assess the male end of the seatbelt for any damage or cracks and verbalize.
- 10) Assess the female end where the seatbelt clicks into place by tugging on it to check if it is secure and verbalizing what you are doing
- 11) Click the seatbelt into place and tug on it to ensure seatbelt is secure in place
- 12) Release the seatbelt
- 13) Ask the examiner to do the same thing, they may or may not do the seatbelt check.
- 14) Assess the window of both driver and passenger side by banging on it to show it is secure, and state, "There is no damage or cracking to both windows, I can clearly see through the windows and I have full visibility through both windows"

- 15) Put the window down and up and state, "Window goes fully down and fully up.
- 16) Look at both of your mirrors and state, There is no damage or cracking to the mirror, I can clearly see into both mirrors, I have full visibility into both mirrors and both mirrors are adjusted to my preference."
- 17) Roll down your window and give both the mirrors a shake to show security. You can ask your examiner to shake the passenger mirror; they may or may not do it.
- 18) Look at your front windshield and state, "There is no damage or cracking to my front windshield, I can clearly see through it, and I have full visibility through my front windshield."
- 19) Deploy the windshield wiper fluid and ensure windshield wipers are activated and verbalize, "Windshield wiper fluid is deploying appropriately. My windshield is clear and there are no streaks left on the windshield, I have clear visibility".
- 20) Deploy the windshield washer on ALL speeds and ensure the windshield wipers clear the fluid on ALL speeds. And verbalize that it does so
- 21) Look at both of your windshield wipers and state, "Both my windshield wipers are present, they are not damaged, and they are in working order."
- 22) Look at your dashboard and state, "Windshield washer fluid levels are normal because there are no warning lights on my dash indicating otherwise."
- 23) Look at your dashboard and you will be looking at ALL the gauges.
- 24) Point at the Dashboard and state, "There are no warning lights on, the ONLY warning lights that are being displayed right now are my parking brake (if it is engaged) and seatbelt sign (if your seatbelt is not on), which I can relieve by putting on my seatbelt and releasing my parking brake."

What you are looking for: This is the dash with all the gauges



Top left Gauge is Oil Pressure **Bottom left** Gauge is Coolant Temperature

Top Right Gauge is Battery Charge **Bottom Right** Gauge is Fuel

Big Middle Gauge is the Speedometer

- 25) Point at the Top left Gauge and state, "Oil Pressure is Normal."
- 26) Point at the Bottom left Gauge and state, "Coolant Temperature is Normal."
- 27) Point at the Top Right Gauge and state, "Battery Charge is Normal."
- 28) Point at the Bottom right Gauge and state, "Fuel is at x amount and is enough for the trip."
- 29) Point at the middle gauge and state, "The Speedometer is at zero because we are not moving."
- 30) Turn on your left, right, 4-way and highbeam lights and state, "My left, right, 4-way and highbeam lights are displaying as they should in the interior of the vehicle."

- 31) Honk the horn and state "horn is operative"
- 32) Adjust the height of the steering wheel and shake it to show that it is secure and verbalize what you are doing.
- 33) Roll down your window and stick your head out while you turn the wheel left and right slightly and state, "There is no excessive lash or free play of the steering wheel and the wheels turn along with the steering wheel"
- 34) Turn your wheel all the way to the left then all the way to the right and state, "Steering wheel turns all the way to the left and all the way to the right"
- 35) Switch the temperature to heat and forward facing
- 36) Feel all the vents for the hot air on all flow rates and verbalize you feel the hot air on your hands on all flow rates from all the forward facing vents.
- 37) Switch to the defrost and feel the hot air on your hands from all the defroster vents on all flow rates. State "I feel the hot air on the defroster vents on all flow rates"
- 38) Check that your safety equipment is present and in working order: Safety Triangles, First Aid Kit, and Fire Extinguisher. (If you don't have a first aid kit or fire extinguisher just mark it down in your daily inspection under minor defects.)

Potential Issues and troubleshooting: First Aid Kit + Fire Extinguisher

Your U-Haul may ONLY come with Safety Triangles and NO First Aid Kit and/or Fire Extinguisher. If that is the case, just document it in your log that you are missing the first aid kit and/or fire extinguisher, as this is just a MINOR issue and the examiner will be ok with it.

39) You are now done with your interior inspection.

INTERIOR: Number 16. Doors and Emergency Exits

6. Doors and Emergency Exits		
Defect(s) Door, window or hatch fails to open or close securely.	Major Defect(s) (Passengers may not be carried'.) Required emergency exit fails to function as intended.	
Alarm inoperative.	vehicle may be moved when no passenger carried.	

Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

- 1) While sitting in the driver's seat, shake and push the door from the inside to test if the door is secure
- 2) State, "Door is secure from the inside."
- 3) Open the door from the inside, and have a look at the hinges securing the door to the vehicle and state "Door opens from the inside and door is secure to the vehicle"
- 4) Close the door from the inside and state, "Door fully closes from the inside."
- 5) Also, pull on the latch and state "latch from the inside is working"
- 6) Step outside the vehicle
- 7) Close and open the door from the outside of the vehicle and state, "Door opens and closes fully from the outside"
- 8) There should be little grooves on the top and bottom of the door, just pull on the door showing the door is secure to the vehicle and state, "Door is secure from the outside"
- Also, pull on the latch/door handle and state, "latch from the outside is working."
- 10) Ask the examiner if they would like you to check the passenger door.
- 11) Now, ensure the vehicle is turned on so you can test the windows. Bang on the driver's side window and passenger side window (ask your examiner to do the passenger side) and state, "Window is secure."
- 12) Roll the window fully down and up, and state, "Window opens and closes fully."
- 13) If you rent a U-Haul, it will not come with a hatch, so just state, "This vehicle does not come with a hatch, but if it did, I would also test that it opens and closes securely."
- 14) Now you will be testing the Alarm system

- 15) Leave the key in the ignition
- 16) Turn the key towards you so your engine is off, and leave your key in the ignition
- 17) Open the driver's side door, and there should be an alarm that goes off because you left your keys in the ignition with the engine off.
- 18) State, "I hear the alarm, alarm is operative."
- 19) Now you will be testing Emergency Exits
- 20) I know you are using a U-Haul, but the back 2 double doors at the rear of the vehicle can technically be used as emergency exits if it did house passengers, so just test it to be safe.
- 21) Go to your rear double doors
- 22) There should be grooves at the bottom of the double door that you can grab onto. Just give the door a pull and shake from the outside, showing it is secure, and state, "Door is secure."
- 23) Open BOTH doors from the outside and have a look at the hinges attaching both doors to the vehicle and state, "Door is secure to the vehicle"
- 24) Close BOTH of the doors and state, "Door fully closes from the outside and the latch is working"
- 25) Now you will be testing if the double doors open from the inside. Step inside the back of the vehicle.
- 26) When you are in the back, give both of the doors a push and shake showing that the door is secure from the inside and state, "Door is secure from the inside"
- 27) Open the door and close the door fully from the inside of the vehicle and state, "Door fully opens and closes from the inside and latch is working."
- 28) Tell the instructor that you would do the same thing for the other doors and if they would like you to check them, They will say YES or NO.
- 29) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

INTERIOR: Number 8. Drivers Seat

8. Driver Seat	
Defect(s)	Major Defect(s)
 Seat is damaged or fails to remain in set position. 	Seatbelt or tether belt is insecure, missing or malfunctions.

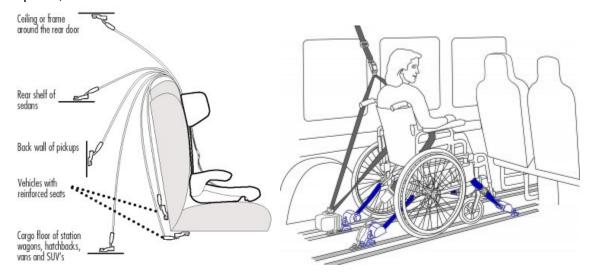
Potential Issues and troubleshooting:

Occasionally, the examiner may ask you to inspect specific sections in this section. So be comfortable inspecting each and every component individually in this section.

- 1) Step outside of the vehicle so you have a better view of the driver's seat
- 2) Feel all around the seat for any damage and state, "There is no damage to the seat."
- 3) Get back into the vehicle and have a sit on the drivers seat
- 4) Move the seat forward and see if it locks into place by giving it a shake and move the seat backward and see if it locks into place by giving it a shake and state, "Seat remains in set position and is secure"
- 5) Assess the housing compartment of the seatbelt by shaking it and moving it up and down and seeing if it locks into place and state, "Housing for seatbelt is secure and there is no damage to the housing compartment"
- 6) Pull out the entire length of the seat belt and assess it for any rips, tears or damage
- 7) Assess the male end of the seatbelt and see if there is any damage
- 8) Assess the female end where the seatbelt clicks into place and give it a tug showing its secure
- 9) Click the seatbelt in place and give it a tug showing it is secure and verbalizing everything as you go.
- 10) If you Rent a U-Haul, it will NOT come with a tether belt, so tell your examiner, "This vehicle does not come with a tether belt, but if I did I would do the same inspection."
- 11) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

NOTE: Seatbelt vs Tether Belt, KNOW THE DIFFERENCE!

We all should know what a seatbelt is, so let me explain what a tether belt is. A tether belt are these belts that hook onto the vehicle via a tether hook to secure a carseat or a mobility device in place, such as a wheelchair.



INTERIOR: Number 16. Heater and Defroster

16. Heater/Defroster	
Defect(s)	Major Defect(s)
• Control or system failure.	 Defroster fails to provide unobstructed view through the windshield.

- 1) Switch the temperature to heat and forward-facing
- 2) Feel all the vents for the hot air on all flow rates and verbalize you feel the hot air on your hands on all flow rates from all the forward facing vents.
- 3) Switch to the defrost and feel the hot air on your hands from all the defroster vents on all flow rates and verbalize that you feel the hot air from all vents at all flow rates.
- 4) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

What you are looking for: The defroster vents are located right at the front of the vehicle, right by the window.





INTERIOR: Number 17. Horn

17. Horn	
Defect(s)	
 Vehicle has no operative horn. 	

This section is pretty self-explanatory

- 1) Honk the horn
- 2) State, "Horn is in working order."
- 3) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

INTERIOR: Number 20. Passenger Compartment

Defect(s) Stanchion padding is damaged. Damaged steps or floor. Insecure or damaged overhead luggage rack or compartment. Malfunction or absence of required passenger or mobility device restraints. Passenger seat is insecure. Major Defect(s) When affected position is occupied: Malfunction or absence of required passenger or mobility device restraints. Passenger seat is insecure.

- Assess all padding in the occupant compartment (U-Haul trucks do not have stanchions, which are the vertical poles found in buses for passengers to hold onto. Make sure to state that there are no stanchions in the truck if asked.)
- 2) Have a look at the floor and assess any damage
- 3) Open the door and assess the steps (see if examiner wants you to check the other side)
- 4) If you rent a U-Haul, it will not have any overhead luggage rack or compartment, so just verbalize, "This vehicle does not come with an overhead luggage rack or compartment, so if it did, I would assess it for damage and security."
- 5) Assess the passenger seatbelt for any rips, tears or damage. Male ends and female ends for security and the seatbelt housing compartment for damage and security and ensuring the seatbelt extends, retracts and clicks into place.
- 6) The U-Haul will NOT come with mobility device restraints, which are your tether belts which hold mobility devices like wheelchairs secure to the vehicle, so just verbalize, "This vehicle does not come with mobility device restraints, but if it di,d I would also assess them for any rips, tears, damage or malfunction."
- 7) Move the passenger seat forward and see if it locks into place, then backward and see if it locks into place by giving it a shake.
- 8) Complete steps 5 and 7 both with and without a passenger on the seat. Check whether the seatbelt housing compartment operates correctly, ensuring the seatbelt clicks and extends properly in both scenarios. (Ask the examiner if they want you to do both ways)

<3 thnx seb for the tip.

9) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

INTERIOR: Number 21. Steering

21. Steering		
Defect(s)	Major Defect(s)	
• Steering wheel lash (free-play) is greater than	 Steering wheel is insecure, or does not respond normally. 	
normal.	• Steering wheel lash (free-play) exceeds required limit.	

- 1) Adjust the height of the steering wheel and shake it to show that it is secure and verbalize what you are doing.
- 2) Roll down your window and stick your head out while you turn the wheel left and right slightly and state, "There is no excessive lash or free play of the steering wheel and the wheels turn along with the steering wheel"
- 3) Turn your wheel all the way to the left the all the way to the right and state, "Steering wheel turns all the way to the left and all the way to the right"
- 4) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

INTERIOR: Number 25. Windshield Wiper/Washer

25. Windshield Wiper/Washer		
Defect(s)	Major Defect(s)	
 Control or system malfunction. 	When necessary for prevailing weather condition.	
· Wiper blade damaged, missing or fails to	• Wiper or washer fails to adequately clear driver's field of vision	
adequately clear driver's field of vision.	in area swept by driver's side wiper.	

- 1) Deploy the windshield wiper fluid and ensure windshield wipers are activated and verbalize, "Windshield wiper fluid is deploying appropriately. My windshield is clear and there are no streaks left on the windshield, I have clear visibility in the area swept by the driver's side wiper".
- 2) Deploy the windshield washer on ALL speeds and ensure the windshield wipers clear the fluid on ALL speeds. And verbalize that it does so
- 3) Look at both of your windshield wipers and state, "Both my windshield wipers are present, they are not damaged, and they are in working order."
- 4) Look at your dashboard and state, "Windshield washer fluid levels are normal because there are no warning lights on my dash indicating otherwise."
- 5) Finally, review your schedule 2 and clearly state your Major and Minor Defects, along with the actions to take when you encounter them.

Road Test Rundown

You will be asked to demonstrate

- Changing lanes on the regular road
- Changing lanes on the highway
- Pulling over to the side of the road in a safe manner
- Marked/Unmarked railway crossing
- Reverse parking
- Safe Driving practices and obeying road rules

IMPORTANT Reminders:

- Make sure to come to a complete stop at stop signs and look both ways
- When making a right turn on a red light, always come to a complete stop and look both
 ways before proceeding safely. If your view is blocked, inch forward carefully, stop again,
 check both directions, and then continue with your turn. Do the same thing at a one-way
 stop sign if your view is blocked.
- Ensure you are checking all your mirrors and looking around every so often, DO NOT TUNNEL VISION.
- When crossing any intersection, even at a green light ensure you quickly look left and right
- Always drive in the far-right lane (Unless instructed otherwise)
- -> The examiner will expect you to automatically change lanes to the far right.
- -> For example, when making a left turn at a light, complete your turn into the correct lane first. Then, once it's safe, signal, pick up speed, and merge into the far-right lane.

Other then that it is basically the same as your G2 and G Road test

IMPORTANT TIP!!!!

During the road test, the examiner will be assessing your situational awareness. To demonstrate this clearly, I HIGHLY RECOMMEND VERBALIZING WHAT YOU ARE OBSERVING AS YOU DRIVE.

For example:

- When making a left turn at a light, you could say: "I don't see any pedestrians or oncoming vehicles. The way is clear."
- At a four-way stop, you could say: "No pedestrians are crossing. It's clear to proceed."

By verbalizing your observations, you show the examiner that you are actively scanning your surroundings and making safe, informed decisions.

Railway Crossing + Pulling Over

Pulling Over:

- 1) Your examiner may ask you to pull over like you need to check something
- 2) Signal in the direction you want to pull over, check both mirrors
- 3) Pull up as close to the curb as possible and come to a complete stop
- 4) Activate your 4-ways
- 5) Put the vehicle in park and engage the parking brake
- 6) Your examiner will then ask you to drive off when safe to do so
- 7) Release your parking brake and set vehicle in drive
- 8) Turn off your 4-ways
- 9) Signal in the direction you want to exit
- 10) Check both mirrors before leaving
- 11) Drive off

Unmarked Railway Crossing

- 1) Your examiner may ask you to simulate an Unmarked railway crossing at a 4 way stop sign intersection or at a 1 way stop sign intersection (depends on your examination area)
- 2) As you approach the "railway crossing" activate your 4-way and slow down
- 3) Come to a complete stop 5 meters before the railway crossing (clarify with your examiner if they want you to stop 5 meters before the stop sign or right at the stop sign where you would normally stop at)
- 4) Having your foot still on the brake, roll down both of your windows and listen and see for any oncoming trains
- 5) When you are done that, proceed through the "railway crossing" with caution, leaving your 4-way still on
- 6) Once you pass through the "railway crossing" turn off your 4-way and proceed as you normally would.

Marked Railway Crossing

- 1) Your examiner may ask you to simulate a marked railway crossing sometime in advance
- 2) As you approach the "railway crossing," slow down and look both ways, but don't come to a complete stop.
- 3) And just cross the "railway crossing" normally as you would any other intersection.

Parking

You will be asked to reverse park between two pylons, which are spaced wider than a standard parking spot, and try to get as close as possible to the rear pylon.

- 1) You will be asked to perform an alley dock (90-degree parking)
- 2) Your instructor will set you up to perform the parking
- 3) Turn on your 4-ways and leave them on for the entire parking process
- 4) Roll down both of your windows
- 5) Step out of the vehicle and inspect the route of entry and ensure it is clear (You will fail if you don't step out)
- 6) Get back in your vehicle
- 7) Ask your examiner to spot you, They may or may not say YES to this
- 8) If your vehicle does not come outfitted with the reverse alarms, then you will need to honk your horn 2 times before reversing into the parking spot
- 9) As you are reversing look around and at your mirrors
- 10) During this entire parking process, your 4-way should be on the entire time
- 11) Try and get as close as possible to the back pylon (Most U-Hauls come outfitted with reverse cameras)
- 12) When you are in the parking spot, put the vehicle in park, engage parking brake and turn off your 4 ways.

If you need to pull forward to readjust, before reversing again, hop out of the vehicle and honk your horn again, before reversing. Basically do the entire process again.

Some certified U-Haul rental centers may have a limited selection of trucks. Depending on the location, it's a good idea to call ahead and ask about any issues with the truck or whether the vehicle is equipped with a backup camera.

Conclusion

Well, that's all, thank you for reading till the end and all the best on the test!