

COGNITIVE WALKTHROUGH

City of Omaha Website

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About the Website

The City of Omaha government website (<https://www.cityofomaha.org/>). Using this site, users can learn about the city's policies, departments, city council, etc. Users can access forms to complete for things like license renewals. If a user is interested in working for the city, they can apply for a job through the site. Users can sign up for the city's newsletter to receive updated news. Most City of Omaha departments have their subsite with their own navigation choices. These departments include the Omaha Fire Department, the Department of Human Rights, and the Omaha City Council.

User Description

The users most likely to use this site are residents of Omaha. For example, Omaha Residence can visit the website and submit a Smoke Detector Inspection request for their home. If an Omaha resident has a complaint about trash or litter, they can submit a request to the city for investigation. Omaha residents can look up nearby parks in their area for outdoor activities. Users who don't live in Omaha can use this site to learn about the city. If these users visit, they can look up events the city holds.

Cognitive Walkthrough Method Used

I conducted an Individual Cognitive Walkthrough, which took me 2 - 3 hours to complete (including the documentation). During the walkthrough, I answered Lewis & Rieman's four questions to determine if each action step was a usability success or failure. Lewis & Rieman's questions were:

- *Will the user try to achieve the right result?*
 - *Will the user notice that the correct action is available?*
 - *Will the user associate the correct action with the effect they're trying to achieve?* ●
- After the action is performed, will the user see that progress is being made toward the goal?*

Tasks Evaluated During the Cognitive Walkthrough

Task 1: Subscribe to Mayor of Omaha's Newsletter

1. Go to the Mayor's Subsite
 - A. Click on "Mayor's Office" navigation option
2. Click the "*Subscribe to Newsletter*" link
3. Enter Email Address
4. Click the "*Subscribe*" button

Task 2: Find Parks Near Residence

1. Go to the "*Parks, Recreation & Public Property*" Department Subsite
 - A. Click on the "Department" navigation option
 - B. Click on the "Parks, Recreation & Public Property" link
2. Select the "*Park and Recreation Finder*" on the page
 - A. Scroll down to the bottom of the page
3. Enter Home Address
 - A. Select home address from the list of suggested addresses
4. View Nearby Parks

Task 3: Apply For a City of Omaha Job (For the General Public)

1. Go to the "*Employment*" page
 - A. Click the Employment navigation option
2. Click the "*Employment Opportunities for the General Public*" link
3. Select and view a job description
 - A. Click on a job post
4. Click the "*Apply*" button
5. Create a user account
 - A. Enter Email Address
 - B. Enter First and Last Name
 - C. Create and Confirm password
 - D. Answer Security Questions
 - E. Create Profile (Manually or Upload Resume)
6. Complete the job application

Rating Scale Range and Interpretation

0 - The team can't agree on whether the issue affects usability.

1 - The issue is visual but does not affect usability. Issues of this ranking are not a priority.

2 - Issues of this rating affect usability, but it is a minor issue and not a priority. **3** -

Issues of this rating affect usability, and they should be a priority to fix. **4** - Issues of

this rating are a MAJOR usability issue and need to be fixed as soon as possible.

Sources:

<https://www.nngroup.com/articles/how-to-rate-the-severity-of-usability-problems>

[/ http://www.hcibib.org/tcuid/chap-4.html](http://www.hcibib.org/tcuid/chap-4.html)

Cognitive Walkthrough Findings

Task 1: *Subscribe to Mayor of Omaha's Newsletter*

Action Step 1 Go to the Mayor's Subsite	
Will the user try to achieve the right result?	Yes - The system tells them that " <i>Mayor's Office</i> " is an option in the navigation menu.
Will the user notice that the correct action is available?	Yes - They would see the site direct them to the "Mayor of Omaha" subsite.
Will the user associate the correct action with the effect they're trying to achieve?	Yes - There will be a Mayor Jean Stothert title and an image of the mayor on the header.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The site takes the user to the Mayor's site.
Action Success 	

Action Step 2 Click the " <i>Subscribe to Newsletter</i> " link	
Will the user try to achieve the right result?	Yes - On the Mayor's homepage, there will be a " <i>Subscribe to Newsletter</i> " option visible to the user.
Will the user notice that the correct action is available?	NO - The link does not clarify if the user is subscribing to the City of Omaha or the Mayor's newsletter.
Will the user associate the correct action with the effect they're trying to achieve?	Yes - The link will direct the user to the page that prompts them to enter an email address.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The user will see the email address prompt after clicking the link.
Action Failure 	

Action Step 3 Enter email address	
Will the user try to achieve the right result?	Yes - The page will prompt the user to enter their email address.
Will the user notice that the correct action is available?	Yes - An “ <i>Enter Email Address</i> ” field will allow users to input an email to subscribe.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - The “ <i>Enter Email Address</i> ” placeholder text will be replaced with the user input.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The user’s text input will be visible to the user.
Action Success 	

Action Step 4 Click the “ <i>Subscribe</i> ” button	
Will the user try to achieve the right result?	Yes - The subscribe button is under the email address text field.
Will the user notice that the correct action is available?	Yes - The button is clearly visible to the user.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - The button is appropriately labeled “ <i>Subscribe</i> ”.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - After the user clicks on the “ <i>Subscribe</i> ” button, a message saying “ <i>You have been successfully subscribed</i> ” will appear.
Action Success 	

Task 2: Find Parks Near Residence

Action Step 1 Go to the “Parks, Recreation & Public Property” Department Subsite	
Will the user try to achieve the right result?	NO - The system does not communicate that “Park” is a department.
Will the user notice that the correct action is available?	NO - Users may not associate “Park” with a department.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - The “Parks, Recreation & Public Property” link will take the user to the department’s subsite.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The subsite’s header will have a “City of Omaha Parks” title and logo.
Action Failure ✖	

Action Step 2 Select the “Park and Recreation Finder” on the page	
Will the user try to achieve the right result?	NO - The option is not readily available on the page.
Will the user notice that the correct action is available?	NO - The user will have to scroll down the page to find it.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - The link will take the user to “Parks Finder” page.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The user will see a map with icons and a field to enter an address.
Action Failure ✖	

Action Step 3 Enter home address	
Will the user try to achieve the right result?	Yes - There will be an address field for users to enter text.
Will the user notice that the correct action is available?	Yes - There is a “ <i>Find Address or Place</i> ” placeholder in the text field.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - Once the user types an address, the site will suggest addresses based on what the user entered.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The map will zoom into the address entered, and a list of nearby parks will appear.
Action Success 	

Action Step 4 View all nearby parks	
Will the user try to achieve the right result?	Yes - The site will show users a list of parks and their information on the right side of the screen.
Will the user notice that the correct action is available?	Yes - A scroll bar enables users to scroll through the results returned.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - When the user hovers their mouse over a park, the park’s name and location will be highlighted on the map.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The site will provide the user with two options to view nearby parks: list and Map Markers.
Action Success 	

Task 3: Apply for a City of Omaha Job (For the General Public)

Action Step 1 Go to the “ <i>Employment</i> ” page	
Will the user try to achieve the right result?	Yes - The <i>Employment</i> navigation option is visible on the homepage.
Will the user notice that the correct action is available?	Yes - The <i>Employment</i> navigation option is clickable. Also, the option will be highlighted in red when the user clicks on it.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - The navigation option will take the user to the “ <i>Human Resource</i> ” page.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The “ <i>Employment Opportunities</i> ” link will be visible to the user.
Action Success 	

Action Step 2 Click the “ <i>Employment Opportunities for the General Public</i> ” link	
Will the user try to achieve the right result?	Yes - The link is visible on the page
Will the user notice that the correct action is available?	Yes - The underline will appear under the text when the user hovers their mouse over it. This indicates the text is a link.
Will the user associate the correct action with the effect they’re trying to achieve?	Yes - The link title communicates that it will direct the user to view open job opportunities.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - The link will direct the user to a page containing current job listings.
Action Success 	

Action Step 3 Select a job and view the job description	
Will the user try to achieve the right result?	Yes - The system lists the current job opportunities that the user can apply to.
Will the user notice that the correct action is available?	NO - The system does not communicate that the current options are clickable.
Will the user associate the correct action with the effect they're trying to achieve?	Yes - Clicking on a job will direct the user to more information about the job.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - After clicking on a job title, the site directs the user to a page describing the job selected.
Action Failure ✖	

Action Step 4 Click the " <i>Apply</i> " button	
Will the user try to achieve the right result?	Yes - There is an apply button above and below the job description.
Will the user notice that the correct action is available?	Yes - Yes, the button is appropriately labeled "apply".
Will the user associate the correct action with the effect they're trying to achieve?	NO - A window prompting the user to create or log into an account appears.
After the action goal is performed, will the user see that progress is being made toward the goal?	NO - The site does not direct the user to apply for the job.
Action Failure ✖	

Action Step 5 Create an user account	
Will the user try to achieve the right result?	Yes - The site will prompt the user to enter the required information to create an account.
Will the user notice that the correct action is available?	Yes - There are labelled text boxes available and red asterisks indicating required fields.
Will the user associate the correct action with the effect they're trying to achieve?	Yes - The system enables the user to enter text in the fields.
After the action goal is performed, will the user see that progress is being made toward the goal?	NO - After creating a user profile, the system takes the user back to the current jobs listing page.
Action Failure 	

Action Step 6 Complete the job application	
Will the user try to achieve the right result?	Yes - The system will direct the user to an application to complete.
Will the user notice that the correct action is available?	Yes - The page contains fields the user needs to fill out.
Will the user associate the correct action with the effect they're trying to achieve?	Yes - The system enables the user to enter text in the fields.
After the action goal is performed, will the user see that progress is being made toward the goal?	Yes - There is a process indicator located on top of the page.
Action Success 	

Appendix

Task 1: Subscribe to Mayor of Omaha's Newsletter

Action Step 1: Go to the Mayor's Subsite



Task 1: Subscribe to Mayor of Omaha's Newsletter

Action Step 2: Click the "Subscribe to Newsletter" link



Task 1: Subscribe to Mayor of Omaha's Newsletter
Action Step 3: Enter Email Address



The screenshot shows the City of Omaha website. At the top, there is a header with the City of Omaha seal, the text "Mayor Jean Stothert City Of Omaha", and a "Select Language" dropdown. Below the header is a navigation bar with links: "Meet Jean", "City News", "Forms", and "Subscribe To Newsletter". A phone number "402-444-5000" is also visible. On the left side, there is a vertical menu with links: "City Home", "Mayor's Hotline", "Departments", "Visit Omaha", "Employment", "City Council", "City Council Agendas", "Municipal Code", "Boards and Commissioners", "Executive Orders", "Road Map to Better Streets", "Omaha Street Car On Track", "2022 Charter Convention", and "Search This Site". The main content area is titled "Subscribe To Newsletter". It contains a text input field labeled "Email Address" with the value "abraham@depaul.edu" entered. Below the input field is a blue "Subscribe" button. A small red upload icon is visible to the right of the input field.

Task 1: Subscribe to Mayor of Omaha's Newsletter
Action Step 4: Click the "Subscribe" button



The screenshot shows the City of Omaha website after the "Subscribe" button was clicked. The "Email Address" input field now has a light blue border, indicating it is the active field. Below the input field, a green message box appears with the text "You have been successfully subscribed!". The "Subscribe" button is still visible below the input field. The rest of the page layout, including the header, navigation bar, and vertical menu, remains the same as in the previous screenshot.

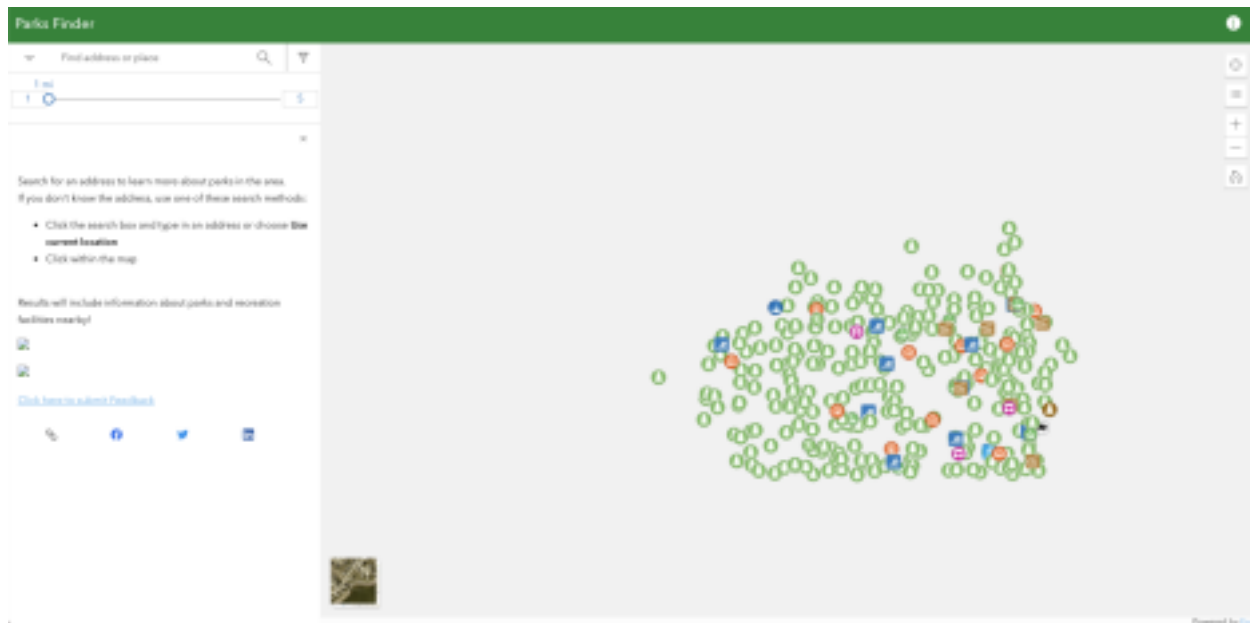
Task 2: Find Parks Near Residence

Action Step 1: Go to the “Parks, Recreation & Public Property” Department Subsite

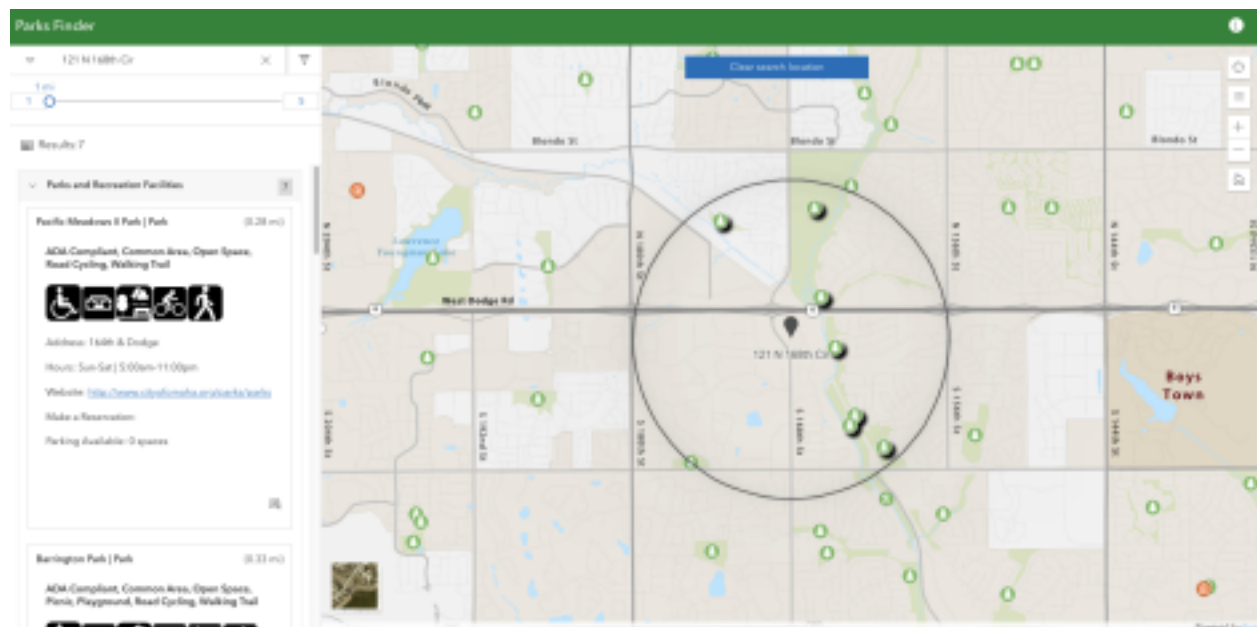
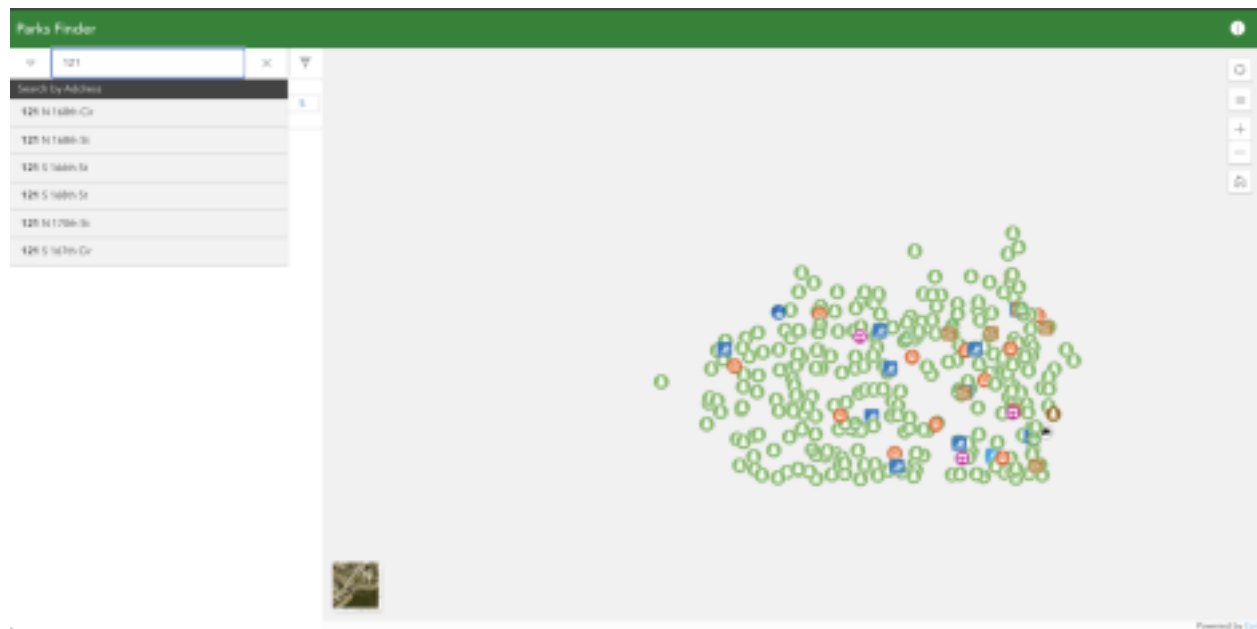


Task 2: Find Parks Near Residence

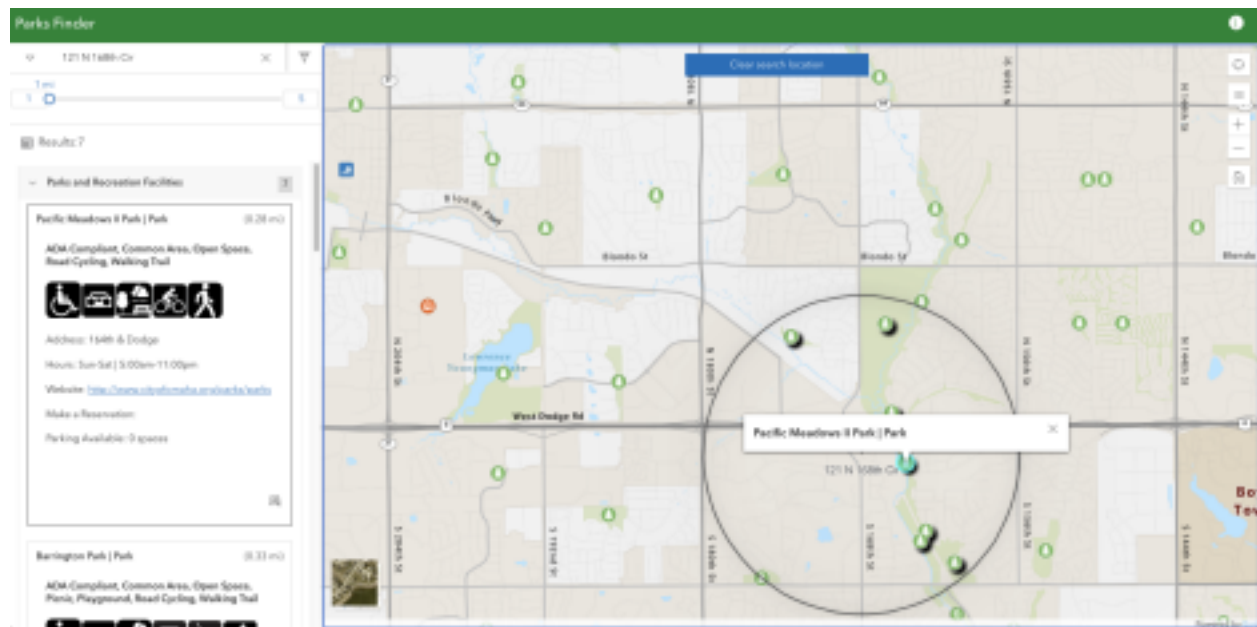
Action Step 2: Select the “Park and Recreation Finder” on the page



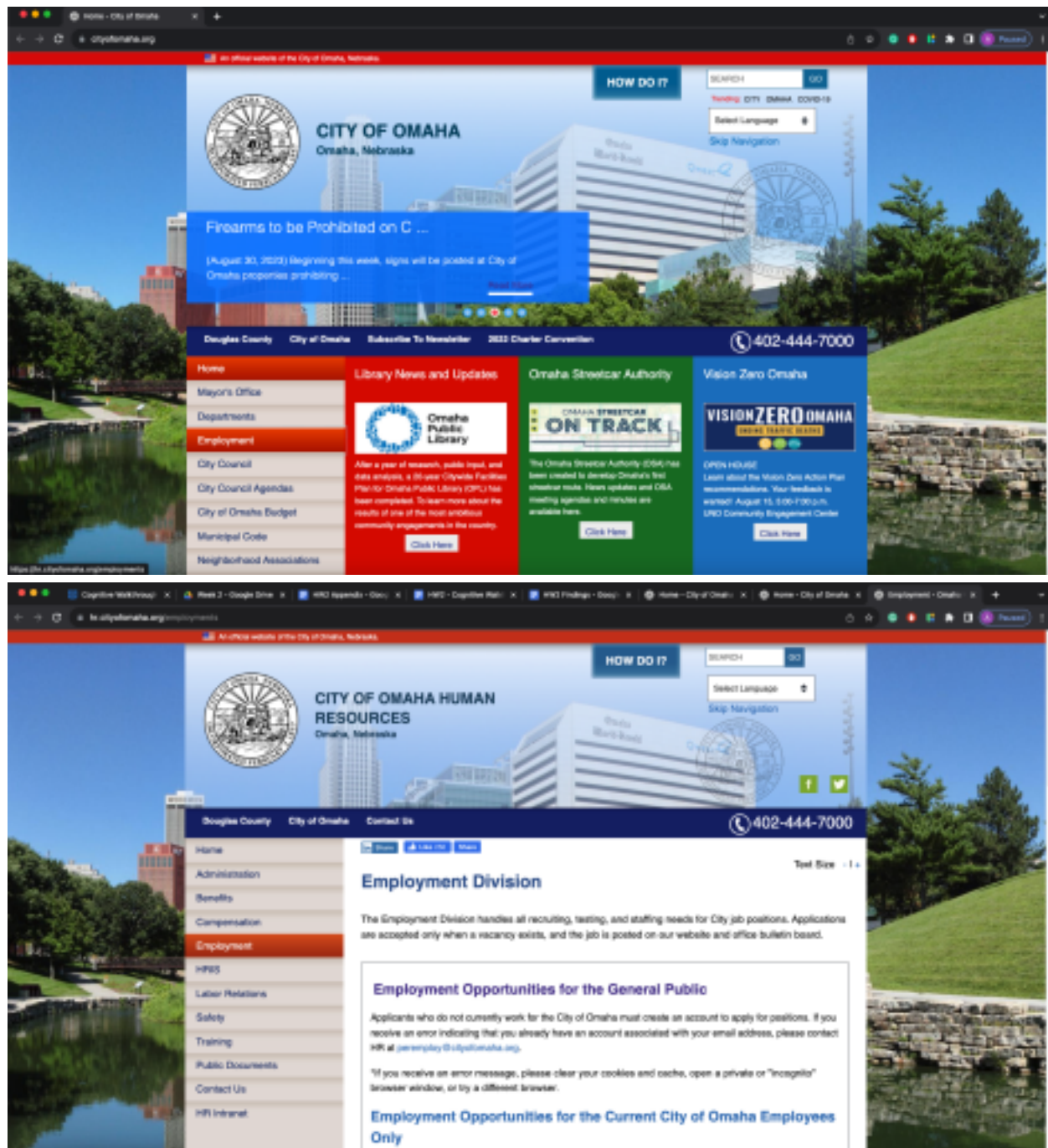
Task 2: Find Parks Near Residence
Action Step 3: Enter Home Address



Action Step 4: View Nearby Parks

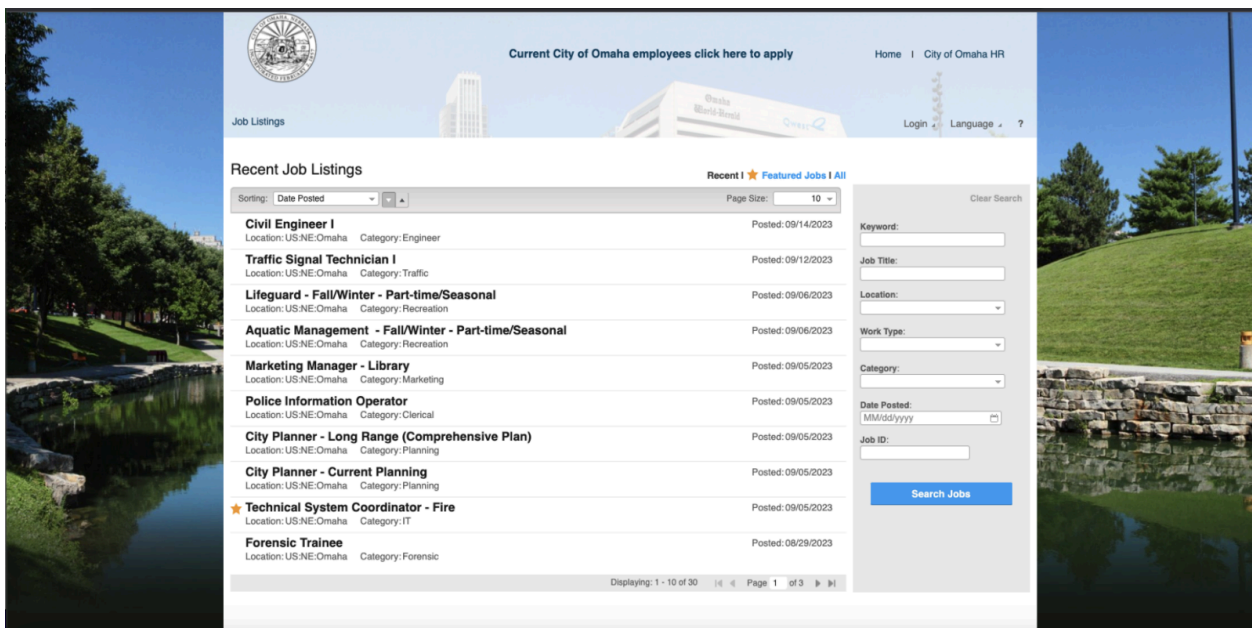
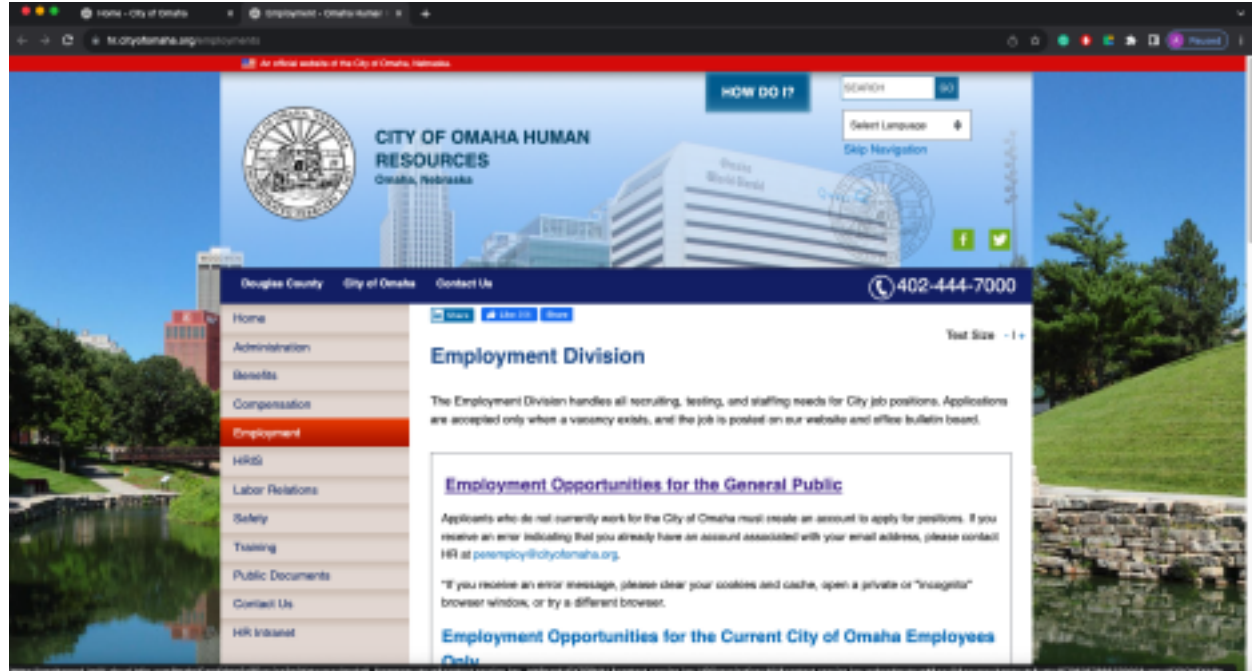


Task 3: Apply for City of Omaha Job (For the General Public)
Action Step 1: Go to the “Employment” page



Task 3: Apply for a City of Omaha Job (For the General Public)

Action Step 2: Click the “*Employment Opportunities for the General Public*” link



Task 3: Apply for a City of Omaha Job (For the General Public)

Action Step 3: Select and view a job description

The screenshot displays the City of Omaha job listing page for a Civil Engineer I position (Job ID: 2041). The page is titled "Job Listings" and includes a "Back to Job Listing" link. The job details section includes the following information:

- Position:** Civil Engineer I
- Category:** Engineer
- Employment Type:** Full Time
- Posting Type:** Open Competitive
- Work Type:** Full Time
- Nature of Work:** This is entry level professional engineering work involving the following accepted engineering principles and practices in the preparation and review of designs and specifications for Public Works Department projects. It also involves assisting in the operation and maintenance of wastewater treatment facilities, conducting inspections and ordering repairs, designing and estimating the cost of projects, meeting with engineering professionals to discuss project plans and designs, and making inspections of projects in progress. Other duties and responsibilities attributable to the classification of Civil Engineer I are identifying problems in streets, sewers, bridges, walkways, intersections, railroad crossings, and other public works structures; making recommendations for their repair, replacement, or redesign, and participating in the design of the plans and specifications involved; permitting and ensuring industrial compliance with emission standards; supervising divisional facilities; preparing reports; and conducting hearings to discuss projects in progress and their attendant regulations and results. An employee in this classification works with some independence in the performance of duties; after a sufficient period of training and familiarization, may oversee the work of a number of subordinates and receives guidance from a superior.
- Education and Experience:** (The knowledge, skills, and abilities may be acquired through, but are not limited to, the following combination of education and/or experience.) Bachelors degree in Civil Engineering or a related engineering or engineering technologies field OR Six years of satisfactory engineering experience which has been approved by the Nebraska State Board of Examiners for Engineers & Architects.
- Special Qualifications:** Must become certified as an Engineer in Training prior to the end of the probationary employment period. Must be able to transport oneself or coordinate transportation to work sites throughout the City during the course of the work day.
- Pay Range:** \$71,676.80 with step increases to \$88,088.00/Annually
- Benefits:** Forty-hour work week; twelve days of paid vacation per year for the first five years; five days of management leave per year if employed on the first day of the payroll year; sick leave and twelve paid holidays. The City offers an employee's group health insurance which includes major medical for individual or Family plan; Cash Pension Program, plus Social Security. See our website at www.cityofomaha.org (under the Benefits) for detailed information.

The page also includes a "Job Summary" section with the following details:

- Post Date:** 09/14/2023
- Close Date:** 10/05/2023
- Location:** US:NE:Omaha

A map of the location is shown, with a red pin indicating the job site. The map includes a "View larger map" link and a "Map data ©2023" attribution.

Task 3: Apply for a City of Omaha Job (For the General Public)

Action Step 4: Click the "Apply" Button

The screenshot displays the City of Omaha job listing page for a Civil Engineer I position (Job ID: 2041). The page is titled "Job Listings" and includes a "Back to Job Listing" link. The job details section includes the following information:

- Position:** Civil Engineer I
- Category:** Engineer
- Employment Type:** Full Time
- Posting Type:** Open Competitive
- Work Type:** Full Time
- Nature of Work:** This is entry level professional engineering work involving the following accepted engineering principles and practices in the preparation and review of designs and specifications for Public Works Department projects. It also involves assisting in the operation and maintenance of wastewater treatment facilities, conducting inspections and ordering repairs, designing and estimating the cost of projects, meeting with engineering professionals to discuss project plans and designs, and making inspections of projects in progress. Other duties and responsibilities attributable to the classification of Civil Engineer I are identifying problems in streets, sewers, bridges, walkways, intersections, railroad crossings, and other public works structures; making recommendations for their repair, replacement, or redesign, and participating in the design of the plans and specifications involved; permitting and ensuring industrial compliance with emission standards; supervising divisional facilities; preparing reports; and conducting hearings to discuss projects in progress and their attendant regulations and results. An employee in this classification works with some independence in the performance of duties; after a sufficient period of training and familiarization, may oversee the work of a number of subordinates and receives guidance from a superior.
- Education and Experience:** (The knowledge, skills, and abilities may be acquired through, but are not limited to, the following combination of education and/or experience.) Bachelors degree in Civil Engineering or a related engineering or engineering technologies field OR Six years of satisfactory engineering experience which has been approved by the Nebraska State Board of Examiners for Engineers & Architects.
- Special Qualifications:** Must become certified as an Engineer in Training prior to the end of the probationary employment period. Must be able to transport oneself or coordinate transportation to work sites throughout the City during the course of the work day.
- Pay Range:** \$71,676.80 with step increases to \$88,088.00/Annually
- Benefits:** Forty-hour work week; twelve days of paid vacation per year for the first five years; five days of management leave per year if employed on the first day of the payroll year; sick leave and twelve paid holidays. The City offers an employee's group health insurance which includes major medical for individual or Family plan; Cash Pension Program, plus Social Security. See our website at www.cityofomaha.org (under the Benefits) for detailed information.

The page also includes a "Job Summary" section with the following details:

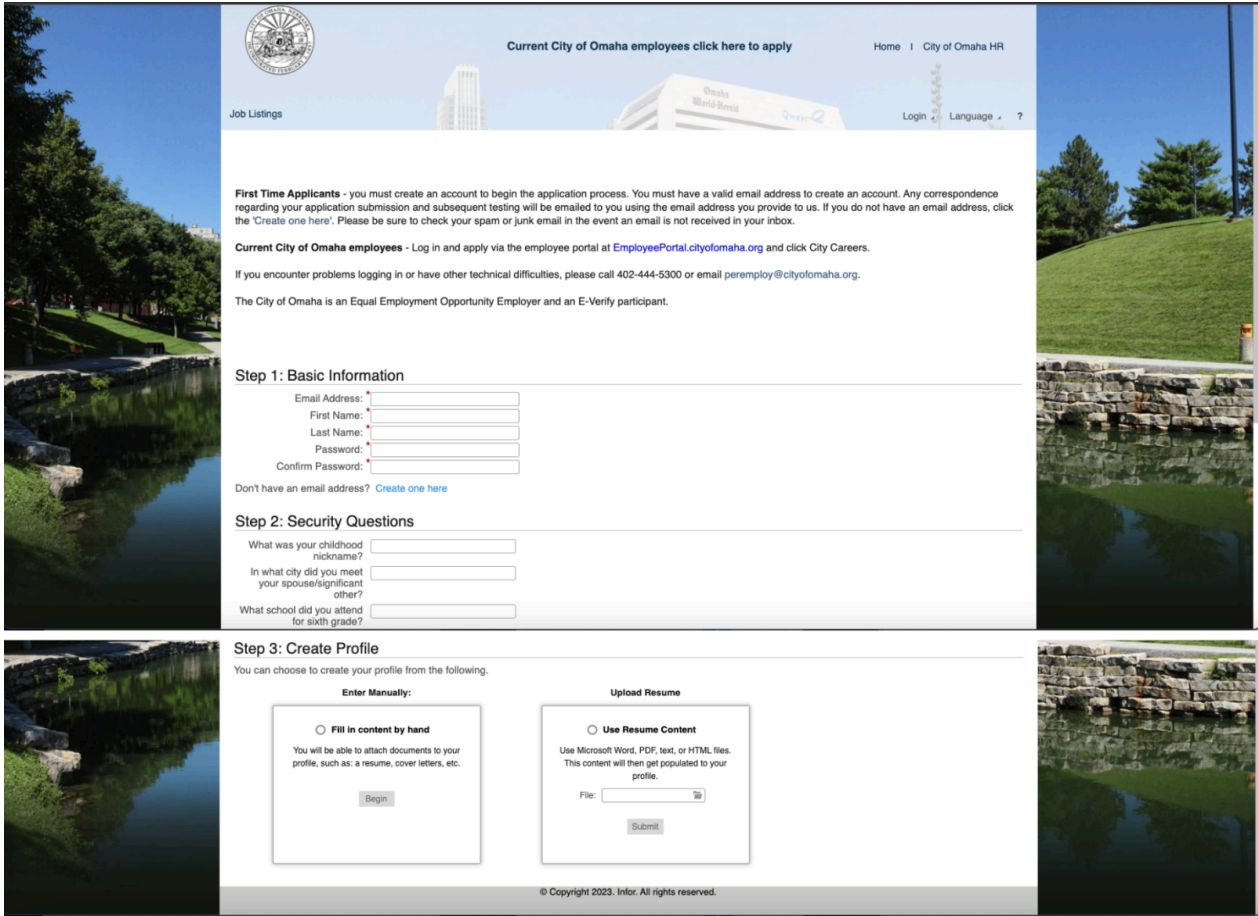
- Post Date:** 09/14/2023
- Close Date:** 10/05/2023
- Location:** US:NE:Omaha

A map of the location is shown, with a red pin indicating the job site. The map includes a "View larger map" link and a "Map data ©2023" attribution.

The "Welcome" modal is displayed, showing the "Email Address" and "Password" fields. The "Forgot your password?" link is also visible. The "Login" button is highlighted, indicating the next step in the application process.

Task 4: Apply for a City of Omaha Job (For the General Public)

Action Step 5: Create a user account



The screenshot shows the City of Omaha Job Listings page. At the top, there is a header with the City of Omaha logo, a navigation bar with links for Home, City of Omaha HR, and Job Listings, and a login section with a Login button and a Language dropdown menu. Below the header, there is a main content area with a white background. It contains a section for "First Time Applicants" with instructions on how to create an account. Below this, there is a section for "Current City of Omaha employees" with instructions on how to log in. The main content area is divided into three steps: Step 1: Basic Information, Step 2: Security Questions, and Step 3: Create Profile. Step 1 includes fields for Email Address, First Name, Last Name, Password, and Confirm Password. Step 2 includes fields for childhood nickname, city of meeting spouse, and school attended. Step 3 includes two options: "Enter Manually" and "Upload Resume". The "Enter Manually" option has a "Begin" button, and the "Upload Resume" option has a "Submit" button. The page is flanked by two vertical images of Omaha landmarks: a park with a pond on the left and a stone wall on the right.

Current City of Omaha employees click here to apply

Home | City of Omaha HR

Job Listings

Login | Language ?

First Time Applicants - you must create an account to begin the application process. You must have a valid email address to create an account. Any correspondence regarding your application submission and subsequent testing will be emailed to you using the email address you provide to us. If you do not have an email address, click the 'Create one here'. Please be sure to check your spam or junk email in the event an email is not received in your inbox.

Current City of Omaha employees - Log in and apply via the employee portal at EmployeePortal.cityofomaha.org and click City Careers.

If you encounter problems logging in or have other technical difficulties, please call 402-444-5300 or email peremploy@cityofomaha.org.

The City of Omaha is an Equal Employment Opportunity Employer and an E-Verify participant.

Step 1: Basic Information

Email Address:

First Name:

Last Name:

Password:

Confirm Password:

Don't have an email address? [Create one here](#)

Step 2: Security Questions

What was your childhood nickname?

In what city did you meet your spouse/significant other?

What school did you attend for sixth grade?

Step 3: Create Profile

You can choose to create your profile from the following.

Enter Manually:

☐ **Fill in content by hand**

You will be able to attach documents to your profile, such as: a resume, cover letters, etc.

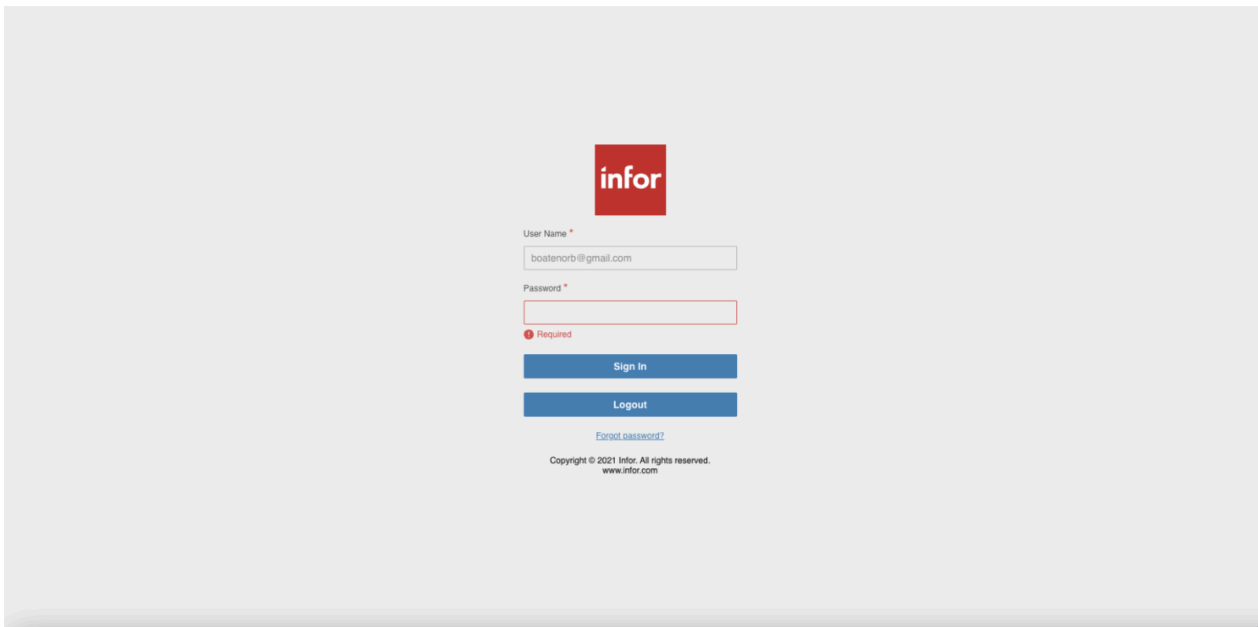
Upload Resume

☐ **Use Resume Content**

Use Microsoft Word, PDF, text, or HTML files. This content will then get populated to your profile.

File:

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The screenshot shows the Infor login page. It features a red Infor logo at the top. Below the logo, there is a login form with fields for User Name and Password. The User Name field contains the email address "boatenorb@gmail.com". The Password field is empty. Below the Password field, there is a red "Required" label. Below the login fields, there are two blue buttons: "Sign In" and "Logout". Below the "Sign In" button, there is a link for "Forgot password?". At the bottom of the page, there is a copyright notice: "Copyright © 2021 Infor. All rights reserved. www.infor.com".

infor

User Name *

Password *

Required

[Forgot password?](#)

Copyright © 2021 Infor. All rights reserved.
www.infor.com



Current City of Omaha employees click here to apply

Home | City of Omaha HR

Job ListingsMy ProfileMy Saved JobsMy ApplicationsMy Job Alerts

Test TestTestLanguage?

Recent Job Listings

Recent | ★ Featured Jobs | All

Sorting: Date PostedPage Size: 10

Civil Engineer I

Location: US:NE:OmahaCategory: Engineer

Posted: 09/14/2023

Traffic Signal Technician I

Location: US:NE:OmahaCategory: Traffic

Posted: 09/12/2023

Lifeguard - Fall/Winter - Part-time/Seasonal

Location: US:NE:OmahaCategory: Recreation

Posted: 09/06/2023

Aquatic Management - Fall/Winter - Part-time/Seasonal

Location: US:NE:OmahaCategory: Recreation

Posted: 09/06/2023

Marketing Manager - Library

Location: US:NE:OmahaCategory: Marketing

Posted: 09/05/2023

Police Information Operator

Location: US:NE:OmahaCategory: Clerical

Posted: 09/05/2023

City Planner - Long Range (Comprehensive Plan)

Location: US:NE:OmahaCategory: Planning

Posted: 09/05/2023

City Planner - Current Planning

Location: US:NE:OmahaCategory: Planning

Posted: 09/05/2023

★ Technical System Coordinator - Fire

Location: US:NE:OmahaCategory: IT

Posted: 09/05/2023

Forensic Trainee

Location: US:NE:OmahaCategory: Forensic

Posted: 09/29/2023

Keyword:

Job Title:

Location:

Work Type:

Category:

Date Posted: MM/dd/yyyy

Job ID:

Search Jobs

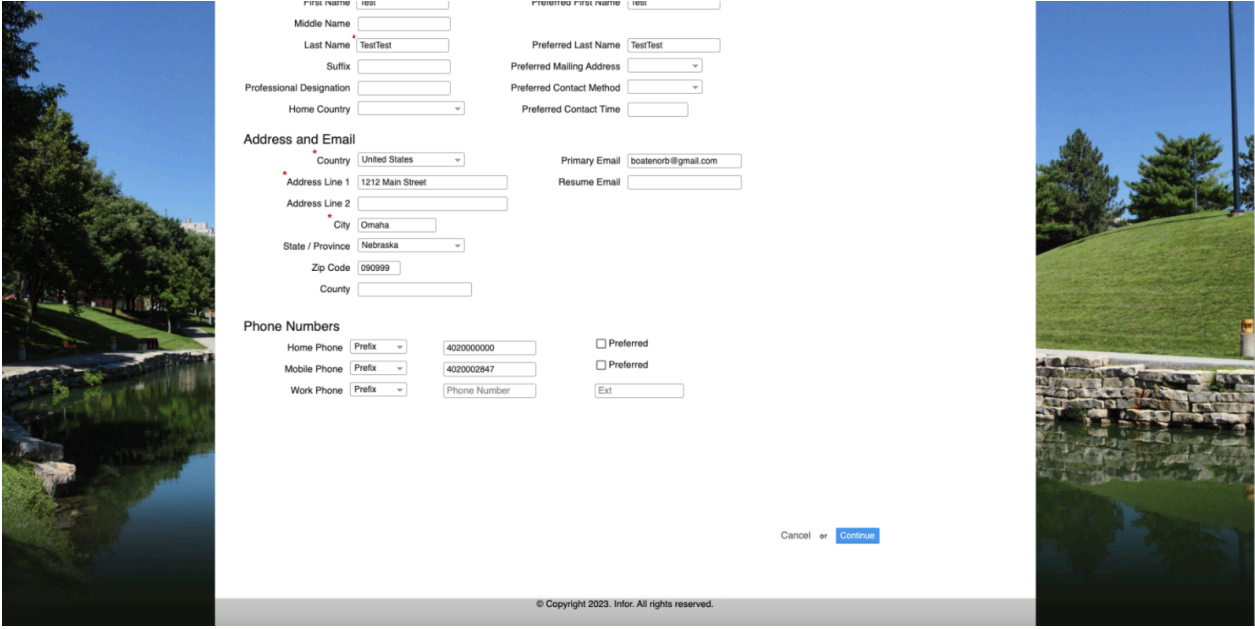
Create Job Alert

We'll email you new jobs that match this search

Displaying: 1 - 10 of 30Page 1 of 3

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Task 4: Apply for a City of Omaha Job (For the General Public)
Action Step 6: Complete the job application



PERSONAL INFORMATION

First Name: Last Name:

Middle Name: Preferred Last Name:

Last Name: Preferred Mailing Address:

Suffix: Preferred Contact Method:

Professional Designation: Preferred Contact Time:

Home Country:

Address and Email

Country: Primary Email:

Address Line 1: Resume Email:

Address Line 2:

City:

State / Province:

Zip Code:

County:

Phone Numbers

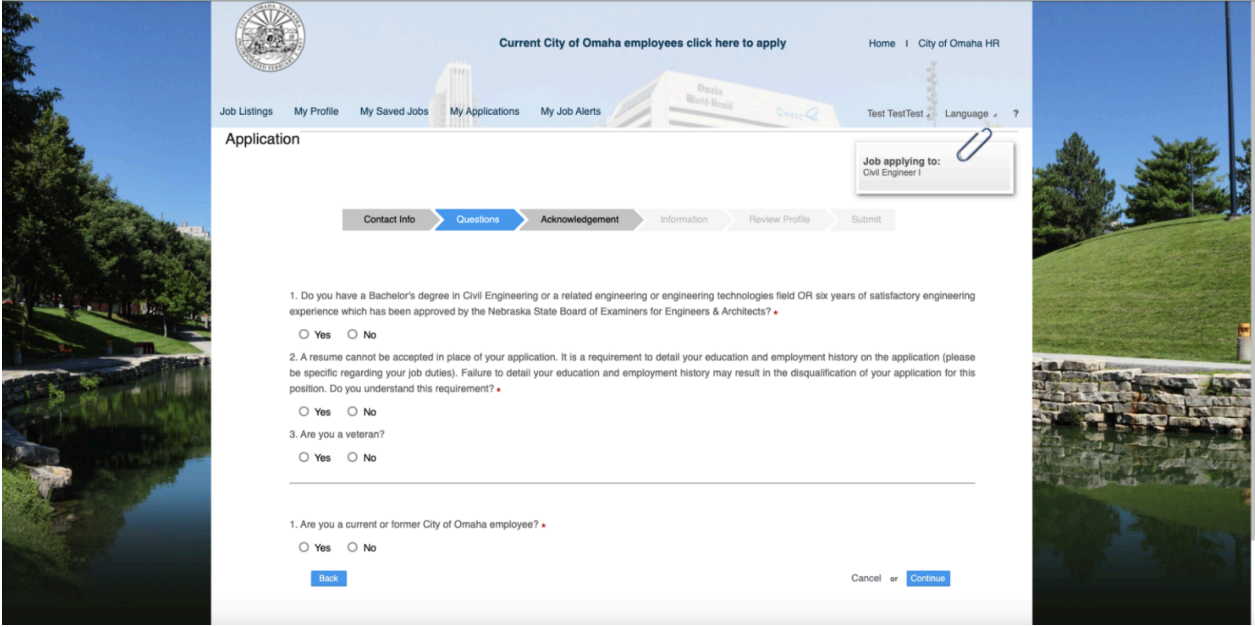
Home Phone: ☐ Preferred

Mobile Phone: ☐ Preferred

Work Phone: Ext:

Cancel or [Continue](#)

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Current City of Omaha employees click here to apply

Home | City of Omaha HR

Job Listings | My Profile | My Saved Jobs | My Applications | My Job Alerts | Test Test Test | Language ?

Application

Job applying to: Civil Engineer I

Progress Bar: Contact Info | Questions | Acknowledgement | Information | Review Profile | Submit

1. Do you have a Bachelor's degree in Civil Engineering or a related engineering or engineering technologies field OR six years of satisfactory engineering experience which has been approved by the Nebraska State Board of Examiners for Engineers & Architects? *

☐ Yes ☐ No

2. A resume cannot be accepted in place of your application. It is a requirement to detail your education and employment history on the application (please be specific regarding your job duties). Failure to detail your education and employment history may result in the disqualification of your application for this position. Do you understand this requirement? *

☐ Yes ☐ No

3. Are you a veteran?

☐ Yes ☐ No

1. Are you a current or former City of Omaha employee? *

☐ Yes ☐ No

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