Privacy Policy
Last updated: 30/10 2025

1. Introduction

Welcome to ServissApp, developed and operated by A8 BILISIM ("we," "us," or "our"). Protecting your privacy is important to us. This privacy policy explains how we collect, use, and share information about you when you use our app.
By using ServissApp, you agree to the practices described in this policy. If you do not agree, please refrain from using our app.

2. Information We Collect

ServissApp may collect the following types of data:

a. **Personal Information:**

- Name, email address, phone number, or other contact information provided by you.

b. **Non-Personal Information:**

- Device information (e.g., device model, operating system, app version).
- Usage data (e.g., features accessed, duration of app usage).

We do not collect sensitive information such as financial data, health data, or biometric data unless explicitly required for app functionality and with your consent.

3. How We Use Your Information

We use the information collected to:

- Provide and improve our services.
- Respond to your inquiries and support requests.
- Notify you about updates, changes, or new features.
- Ensure app security and prevent unauthorized access.

4. Sharing Your Information

We do not sell or rent your personal information. We may share your data in the following cases:

- **Service Providers:** With trusted third-party vendors who assist in app functionality and maintenance.
- **Legal Compliance:** If required by law or to protect our legal rights.
- **Business Transfers:** In connection with a merger, acquisition, or sale of assets.

5. Data Security

We implement appropriate technical and organizational measures to protect your data against unauthorized access, loss, or misuse. However, no system is completely secure. You are responsible for maintaining the confidentiality of your account details.

6. Data Retention and Deletion

We retain your data only as long as necessary to fulfill the purposes outlined in this policy or as required by law. If you wish to delete your data, please contact us at the email below.

7. Your Rights

Depending on your location, you may have the following rights:

- **Access:** Request a copy of your data.
- **Correction:** Request corrections to inaccurate or incomplete data.
- **Deletion:** Request the deletion of your data.
- **Withdrawal of Consent:** Revoke your consent for data collection and processing.

To exercise these rights, contact us at the email below.

8. Changes to This Privacy Policy

We may update this privacy policy from time to time. Any changes will be effective when the updated policy is posted. We encourage you to review this policy periodically.

9. Contact Us

If you have any questions or concerns about this privacy policy or your data, please contact us:
A8 BILISIM
Email: a8bilisimweb@gmail.com- info@a8.com.tr
Website: a8.com.tr