

Privacy Policy - VitalSync

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Effective Date: **October 17, 2025**

App Name: **VitalSync**

Developer: **Tifila : تيفيلا**

1. Introduction

This Privacy Policy explains how we collect, use, and share information when you use our mobile application

VitalSync ("the App"). We are committed to protecting your privacy and ensuring that your personal information is handled responsibly.

2. Information We Collect

We may collect the following types of information through the App:

a. Personal Information

Purchase history (via Google Play Billing)

b. Device Information

Device model, OS version, IP address, language settings

c. Usage Data

Screens viewed

Crash reports and diagnostics

3. How We Use Your Information

We use the collected information for purposes including:

Delivering core functionalities of the app

Analyzing usage and improving app performance

Processing in-app purchases securely via Google Play Billing

4. Third-Party Services

We use the following third-party services which may collect data as described in their own privacy policies:

Google Play Billing Library (for handling in-app purchases)

<https://play.google.com/about/play-terms/>

These services may collect and process data in accordance with their respective terms and policies.

5. In-App Purchases (IAP) and Google Play Billing

Our app offers in-app purchases (IAP) to unlock certain premium features or remove ads. These purchases are processed securely through Google Play Billing, a service provided by Google.

a. Purchase Process

When you make a purchase:

You will be redirected to the Google Play payment system.

No credit card or payment information is collected or stored by us.

We only receive confirmation of the purchase and relevant transaction details (e.g., product ID, purchase time).

b. Data Collected

Via Google Play Billing, we may receive:

A unique order ID

Purchase timestamp

Product type and identifier (e.g., subscription or one-time purchase)

This information is used only to verify purchases and deliver the corresponding app features.

c. Refunds

Refunds are handled according to Google Play's policies. If you experience a problem with your purchase, you may

request a refund via:

<https://support.google.com/googleplay/answer/2479637>

d. Subscription Management

If the app includes subscriptions:

You can manage or cancel subscriptions directly in your Google Play account under Subscriptions.

Uninstalling the app does not automatically cancel active subscriptions.

e. Security

All transactions are processed by Google over secure channels. We do not have access to your payment credentials at any stage.

f. Policy Reference

To learn more about Google Play's handling of payments and data privacy:

<https://play.google.com/about/play-terms/>

<https://policies.google.com/privacy>

6. Data Sharing

We do not sell your personal data.

We may share data:

With service providers who help operate our services (e.g...Google Play Billing)

As required by law or to respond to legal processes

7. Data Retention

We retain user data for as long as necessary to provide you with the service, comply with legal obligations, or resolve disputes.

8. Children's Privacy

This app is intended for a general audience and is not directed to children under the age of 13. We do not knowingly collect personal data from children.

9. Policy Changes

We may update this Privacy Policy from time to time. We will notify you of changes by updating the “Effective Date” at the top of this page.

10. Contact Us

If you have any questions or concerns about this policy, please contact:

✉ Email: lamassatmaghribiaofficial@gmail.com