





# RHAM Learning Commons

## How-To Reset Your Chromebook

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Over time, your Chromebook or computer may become slow, laggy, and unresponsive due to tabs being left open, the amount of website data being saved, and extensions being used. It is necessary to clean out and refresh your Chromebook memory from time-to-time. Turn it off every so often...not just shut the lid. **Do not keep more than five or six tabs open on a general basis.** If you still find issues, follow the steps below. If you still have issues after following these steps, you can contact the Technology Department [here](#).

### Clear browsing data

1. On your computer, open Chrome.
2. At the top-right, click  More.
3. Click Clear browsing  Clear browsing data... data.
4. Choose All time from the dropdown menu.
5. Choose Cookies and other site data, and Cached images and files.
6. Click Clear data.

### Next...

### Hard reset your Chromebook

1. Turn off your Chromebook.
2. Press and hold Refresh  + tap Power .
3. When your Chromebook starts up, release Refresh .

### Next...

1. Log out of any other student accounts on your Chromebook.
2. Make sure your Chromebook is up-to-date.
3. Do not keep more than five or six tabs open on a general basis.