

Roam Nucleus Ltd

Terms of Service

Effective Date: 15 July 2026

roamthrift.com

1. Introduction

Welcome to RoamThrift, a service operated by Roam Nucleus Ltd, a company registered in England and Wales. By accessing or using our website, mobile application, or any of our services (collectively, the "Service"), you agree to be bound by these Terms of Service ("Terms"). Please read them carefully before using our Service.

If you do not agree to these Terms, you must not use our Service. These Terms apply to all visitors, users, and others who access or use the Service.

2. Who We Are

Roam Nucleus Ltd is the operator of RoamThrift, a free-first travel itinerary planning application. Our registered office is in England and Wales. For any queries regarding these Terms, please contact us at legal@roamnucleus.com.

3. Eligibility

To use our Service, you must:

- Be at least 18 years of age, or the age of majority in your jurisdiction
- Have the legal capacity to enter into a binding agreement
- Not be prohibited from using the Service under applicable law

By using the Service, you represent and warrant that you meet all eligibility requirements.

4. Account Registration

Some features of our Service require you to register for an account. When you register, you agree to:

- Provide accurate, current, and complete information
- Maintain and promptly update your account information
- Keep your password secure and confidential
- Notify us immediately of any unauthorised use of your account
- Accept responsibility for all activities that occur under your account

We reserve the right to suspend or terminate your account if any information provided proves inaccurate, misleading, or incomplete.

5. The Service

RoamThrift provides travel itinerary planning services, including:

- Free-first travel itinerary generation based on user preferences
- Discovery of free and low-cost activities at travel destinations
- Budget tracking tools for travel planning
- Recommendations for paid experiences as optional upgrades

- Affiliate links to third-party booking platforms

We reserve the right to modify, suspend, or discontinue any aspect of the Service at any time without notice. We shall not be liable to you or any third party for any modification, suspension, or discontinuation of the Service.

6. Free and Pro Tiers

RoamThrift is available on a free tier and a paid Pro tier. The free tier includes limited functionality as described on our website. The Pro tier is available on a subscription basis and includes additional features as described at roamthrift.com/pricing.

Subscription fees are billed in advance on a monthly or annual basis and are non-refundable except where required by applicable law. We reserve the right to change our pricing at any time with reasonable notice.

7. Affiliate Relationships and Third-Party Links

Our Service contains affiliate links to third-party websites and services, including but not limited to accommodation providers, experience booking platforms, and travel services. We may earn a commission when you make a purchase through these links at no additional cost to you.

We are not responsible for the content, products, or services offered by third parties. Your use of third-party websites is subject to their own terms of service and privacy policies. We recommend you review these before making any purchases.

The inclusion of affiliate links does not constitute an endorsement of the third-party service, nor does it influence our editorial recommendations.

8. User Content

Our Service may allow you to submit, post, or share content including trip notes, reviews, and preferences ("User Content"). By submitting User Content, you grant us a non-exclusive, worldwide, royalty-free licence to use, reproduce, modify, and display such content in connection with providing and improving our Service.

You represent and warrant that your User Content does not violate any third-party rights and complies with these Terms. We reserve the right to remove any User Content that violates these Terms or that we deem inappropriate at our sole discretion.

9. Prohibited Uses

You agree not to use the Service to:

- Violate any applicable law or regulation
- Infringe any intellectual property or other rights of any third party
- Transmit any unsolicited or unauthorised advertising or promotional material
- Introduce any malware, viruses, or other harmful code
- Attempt to gain unauthorised access to any part of the Service

- Scrape, crawl, or extract data from the Service without our written consent
- Use the Service for any commercial purpose without our prior written consent
- Impersonate any person or entity or misrepresent your affiliation with any person or entity

10. Intellectual Property

All content, features, and functionality of the Service — including but not limited to text, graphics, logos, icons, and software — are owned by Roam Nucleus Ltd or our licensors and are protected by copyright, trademark, and other intellectual property laws.

The RoamThrift name, logo, and all related product and service names, design marks, and slogans are trademarks of Roam Nucleus Ltd. You may not use these marks without our prior written permission.

11. Disclaimer of Warranties

THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

We do not warrant that the Service will be uninterrupted, error-free, or free of viruses or other harmful components. We do not warrant the accuracy, completeness, or reliability of any content available through the Service, including activity recommendations and itineraries.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ROAM NUCLEUS LTD SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING LOSS OF PROFITS, DATA, OR GOODWILL, ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF THE SERVICE.

Our total liability to you for any claims arising out of or relating to these Terms or the Service shall not exceed the amount you paid us in the twelve months preceding the claim, or £100, whichever is greater.

13. Indemnification

You agree to indemnify and hold harmless Roam Nucleus Ltd, its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, and expenses, including reasonable legal fees, arising out of or in connection with your use of the Service, your User Content, or your violation of these Terms.

14. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or relating to these Terms or the Service shall be subject to the exclusive jurisdiction of the courts of England and Wales.

If you are a consumer resident in the European Union, you may also benefit from any mandatory provisions of the law of your country of residence and may bring proceedings in the courts of your country of residence.

15. Changes to These Terms

We reserve the right to update these Terms at any time. We will notify you of any material changes by posting the new Terms on our website and updating the effective date. Your continued use of the Service after such changes constitutes your acceptance of the new Terms.

16. Contact Us

If you have any questions about these Terms, please contact us at: legal@roamnucleus.com

Roam Nucleus Ltd — roamnucleus.com

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Privacy Policy

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1. Introduction

Roam Nucleus Ltd ("we", "us", or "our") operates the RoamThrift application and website. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our Service.

We are committed to protecting your privacy and complying with applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and the EU General Data Protection Regulation (EU GDPR) where applicable.

2. Data Controller

Roam Nucleus Ltd is the data controller for personal information collected through the Service. Our registered address is in England and Wales. You can contact our data controller at: legal@roamnucleus.com

3. Information We Collect

3.1 Information You Provide

We collect information you provide directly to us, including:

- Account registration information (name, email address, password)
- Travel preferences and interests you select within the app
- Trip details including destinations, dates, and budget information
- Communications you send us including support requests and feedback
- Payment information processed securely through our payment provider Stripe

3.2 Information Collected Automatically

When you use our Service, we automatically collect:

- Device information including device type, operating system, and browser type
- Log data including IP address, pages visited, and time spent on pages
- Usage data including features used and itineraries created
- Location data if you grant us permission to access your device location
- Cookies and similar tracking technologies as described in our Cookie Policy

3.3 Information From Third Parties

We may receive information about you from third parties including:

- Analytics providers such as Google Analytics
- Affiliate partners when you make bookings through our referral links
- Social media platforms if you choose to connect your accounts

4. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our Service
- Generate personalised travel itineraries based on your preferences
- Process payments and manage your subscription
- Send you service-related communications and updates
- Send you marketing communications where you have consented
- Analyse usage patterns to improve the Service
- Detect and prevent fraud and abuse
- Comply with legal obligations

5. Legal Basis for Processing (UK/EU Users)

We process your personal data on the following legal bases:

- Contract: processing necessary to provide the Service you have requested
- Legitimate interests: improving our Service, preventing fraud, and direct marketing to existing customers
- Consent: where you have given explicit consent, such as for marketing emails or location data
- Legal obligation: where we are required to process data to comply with applicable law

6. How We Share Your Information

We do not sell your personal information. We may share your information with:

- Service providers who assist in operating our Service, including cloud hosting providers, payment processors, and analytics providers
- Affiliate partners when you click through to their services, subject to their own privacy policies
- Law enforcement or regulatory authorities where required by law
- Successor entities in the event of a merger, acquisition, or sale of assets

All third-party service providers are required to process your data in accordance with applicable data protection law and our instructions.

7. International Data Transfers

Your information may be transferred to and processed in countries outside the UK and European Economic Area. Where we transfer data internationally, we ensure appropriate safeguards are in place, including Standard Contractual Clauses approved by the relevant authorities.

8. Data Retention

We retain your personal information for as long as necessary to provide the Service and comply with our legal obligations. Specifically:

- Account information is retained for the duration of your account plus 2 years
- Transaction records are retained for 7 years for tax and accounting purposes
- Marketing consent records are retained for the duration of our relationship plus 2 years

You may request deletion of your account and associated data at any time, subject to our legal obligations to retain certain information.

9. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- Right of access: to receive a copy of your personal data we hold
- Right to rectification: to correct inaccurate or incomplete data
- Right to erasure: to request deletion of your personal data
- Right to restrict processing: to limit how we use your data
- Right to data portability: to receive your data in a structured format
- Right to object: to object to processing based on legitimate interests
- Right to withdraw consent: where processing is based on consent

To exercise any of these rights, please contact us at legal@roamnucleus.com. We will respond to your request within 30 days. If you are unhappy with our response, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) in the UK at ico.org.uk, or your local data protection authority.

10. Children's Privacy

Our Service is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have collected personal information from a child under 13, we will take steps to delete that information promptly.

11. Security

We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the new policy on our website and updating the effective date. Your continued use of the Service constitutes acceptance of the updated policy.

13. Contact Us

For any questions about this Privacy Policy or our data practices, please contact us at: legal@roamnucleus.com

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Cookie Policy

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1. What Are Cookies

Cookies are small text files that are placed on your device when you visit a website or use an application. They are widely used to make websites work more efficiently, provide a better user experience, and give website operators useful information about how their site is being used.

This Cookie Policy explains what cookies we use, why we use them, and how you can control them.

2. Who We Are

This Cookie Policy applies to the RoamThrift website and application operated by Roam Nucleus Ltd. For questions about our use of cookies, contact us at legal@roamnucleus.com.

3. Types of Cookies We Use

3.1 Strictly Necessary Cookies

These cookies are essential for the Service to function and cannot be disabled. They include:

- Session cookies that keep you logged in while using the app
- Security cookies that help detect and prevent fraudulent activity
- Load balancing cookies that ensure the Service runs smoothly

Legal basis: These cookies are necessary for the performance of our contract with you and do not require your consent.

3.2 Functional Cookies

These cookies allow us to remember your preferences and personalise your experience:

- Language and region preferences
- Previously selected travel interests and preferences
- Display preferences such as dark or light mode

Legal basis: Legitimate interests or consent depending on the specific cookie.

3.3 Analytics Cookies

These cookies help us understand how users interact with our Service so we can improve it:

- Google Analytics — tracks pages visited, time on site, and user journeys
- Performance monitoring tools that identify technical issues

Legal basis: Consent. You can opt out of analytics cookies at any time.

3.4 Marketing and Affiliate Cookies

These cookies are used to track referrals and affiliate relationships:

- Affiliate tracking cookies from partners including Booking.com and GetYourGuide
- Conversion tracking to measure the effectiveness of our marketing

Legal basis: Consent. These cookies will only be set if you have provided consent.

4. Third-Party Cookies

Some cookies are placed by third-party services that appear on our pages. We do not control these cookies. The relevant third parties include:

- Google Analytics (analytics) — privacy policy at policies.google.com/privacy
- Stripe (payment processing) — privacy policy at stripe.com/privacy
- Booking.com (affiliate) — privacy policy at booking.com/content/privacy.html
- GetYourGuide (affiliate) — privacy policy at getyourguide.com/privacy-policy

5. Cookie Duration

Cookies can be either session cookies or persistent cookies:

- Session cookies are temporary and are deleted when you close your browser
- Persistent cookies remain on your device for a set period or until you delete them

Our strictly necessary cookies are typically session cookies. Analytics and marketing cookies may persist for up to 2 years.

6. How to Control Cookies

6.1 Cookie Banner

When you first visit our website or application, you will be presented with a cookie consent banner that allows you to accept or decline non-essential cookies. You can change your preferences at any time through our cookie settings.

6.2 Browser Settings

You can control and delete cookies through your browser settings. Most browsers allow you to:

- View cookies that have been set and delete individual cookies
- Block cookies from specific websites
- Block all cookies from being set
- Delete all cookies when you close your browser

Please note that blocking all cookies may affect the functionality of our Service. For information on how to manage cookies in your browser, visit your browser's help pages.

6.3 Opt-Out Tools

For specific third-party cookies, you can use the following opt-out tools:

- Google Analytics: tools.google.com/dlpage/gaoptout
- Your Online Choices (EU): youronlinechoices.eu
- Network Advertising Initiative (US): optout.networkadvertising.org

7. Do Not Track

Some browsers include a "Do Not Track" (DNT) feature that signals to websites that you do not want to be tracked. We currently do not respond to DNT signals, but we will keep this under review as industry standards develop.

8. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in our practices or for operational, legal, or regulatory reasons. We will notify you of any material changes by updating the effective date and posting a notice on our website.

9. Contact Us

If you have any questions about our use of cookies, please contact us at: legal@roamnucleus.com

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