

Support Information for Penalty Playmaker

Support Information for Penalty Playmaker

Need Help with Penalty Playmaker? We're Here for You!

At Penalty Playmaker, we're dedicated to ensuring you have the best experience possible. Whether you have a question, need help with gameplay, or want to report an issue, our support team is ready to assist.

How to Get Support

Email Us: Reach out to us at muhammedceviz3@icloud.com. We aim to respond within 24-48 hours.

In-App Support: Go to the Settings menu in the app and tap "Contact Support" to send us a message directly.

FAQs: Check out our Frequently Asked Questions below for quick answers to common issues.

Frequently Asked Questions (FAQs)

- How do I earn more coins?

You can earn coins by scoring goals in the game mode, answering quiz questions correctly (with bonus coins for streaks), and hitting targets in the training mode.

- Why did my progress reset?

Your progress is stored locally on your device. If you clear the app's data or uninstall the app, your progress may be lost. We're working on cloud saving for future updates!

- How do I unlock new levels?

In the game mode, take shots to progress. After a set number of shots, you'll level up, and the difficulty will increase (e.g., faster goalkeeper, smaller goal).

- Can I play offline?

Yes! Penalty Playmaker is fully playable offline. However, an internet connection may be required for future features like leaderboards or cloud saving.

I found a bug—what should I do?

- We're sorry to hear that! Please email us at support@penaltyplaymaker.com with a description of the issue, and we'll work to fix it as soon as possible.

Tips for a Better Experience

Ensure your device is updated to the latest iOS version for optimal performance.

If the app is running slowly, try closing other apps to free up memory.

Check for app updates regularly to enjoy the latest features and improvements.

Contact Us

We love hearing from our players! If you have feedback, suggestions, or need assistance, don't hesitate to reach out:

Email: muhammedceviz3@icloud.com

Follow Us: Stay updated on new features and events by following us on social media (links coming soon!).

Thank you for playing Penalty Playmaker—we can't wait to see you dominate the penalty spot!