Using Your New Wyoming eWIC Card

Important Information - Read **before** shopping!

How do I activate my eWIC Card and set my PIN?

Before you can shop at a store, you must activate your new eWIC card by setting a 4-digit Personal Identification Number (PIN). Your PIN will be effective immediately.

- Choose a PIN that is easy for you to remember but hard for others to guess.
- Keep your PIN confidential. Do not write it on your card or share it with anyone you don't trust.

To activate your eWIC card and set up your PIN, you'll need to know your **mailing address, ZIP code** and **date of birth**.

- If you are receiving WIC benefits or if you are the parent/guardian of an infant or child receiving WIC benefits, use **YOUR** date of birth.
- For foster infants or children, use **THEIR** date of birth.
- Call 1-866-604-0382, the automated Customer Service line shown on the back of your eWIC card. Follow the voice prompts; **OR**
- Go to www.ebtEDGE.us. Select Cardholder Portal, then Register Here to create a login/account. Also available is the ebtEDGE Mobile Application.

Tips for using your new eWIC Card:

- Watch the WIC Shopping Video for important shopping tips.
- Always use your eWIC card to pay **before** any other form of payment (SNAP, debit, credit, cash).
- **Swipe** your card to pay.



Activate your card today!

How do I register my new eWIC card in the WICShopper app?

- In the WICShopper app, go to My Benefits/Manage Cards/Add a Card.
- Enter the 16-digit card number shown on your new eWIC card.
- Your food benefits will now be updated immediately after purchases.

Scan the QR code to access the WICShopper App

Where can I get help?

Call your local WIC Clinic or the WIC Help Desk at 1-307-777-6236:

- If you have questions or are unable to activate your card and set up your PIN
- If you have questions about appointments, your WIC benefits, or to update your phone number or address
- If your card is lost or stolen. WIC staff will help you get a new eWIC card. Once your card is deactivated, it cannot be used even if you find it later.

Call 1-866-604-0382, the automated Customer Service line or visit www.ebtEDGE.us:

- To change or unlock your PIN
    - If you enter the wrong PIN four times at the store, your card will lock. You may update your PIN and unlock your card right away. Otherwise, your card will automatically unlock at midnight.
- To view your current balance or shopping history.

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