Nathalie Marshall-Rodriguez

↑ Chicago, IL • (910) 224-3954 • nathaliexdesigns@gmail.com • LinkedIn • Portfolio

PROFESSIONAL SUMMARY

- Design expert with 7 years of diverse experience passionate about improving how humans interact with the world—whether through virtual reality, touch screens, wearable technology, or intuitive web and app designs.
- Bilingual in English and Spanish –Willing to work individually, on a team, or as a team lead. Open to full-time opportunities with strong weekday availability and a class schedule that requires minimal adjustments twice a month.

PROFESSIONAL EXPERIENCE

UX/UI Designer, Co-Founder, Executive Coordinator, Hybrid *Latinx LIFE*

August 2018 - Present

- Lead the UX/UI design team, managing 1–3 designers annually for 5 years.
- Conducted UX research pre- and post-events to analyze attendee experiences and how
 users interacted with the website, using findings to enhance future event planning and
 website functionality.
- Oversee website and email platform design while guiding team members in accessibility, wireframing, spacing, typography, and core UX/UI principles to ensure cohesive and user-centered outcomes.
- Organize impactful events focused on health, civic engagement, and education by coordinating with vendors, designing event layouts, and running marketing campaigns on Eventbrite, Facebook, and Google. Created dedicated event webpages with detailed information and ticketing options to streamline attendee registration.
- Secured 5 digit funding budgets through grant writing and fostered partnerships with community stakeholders, enabling sustainable operations and program development.

Google & Amazon Advertising Consultant, Remote

May 2023 - Present

Allied Digital Strategies (in partnership with Skai formerly Kenshoo)

- Conduct comprehensive analysis of sales trends via SQL and DSP metrics across Google and Amazon platforms, presenting actionable insights to stakeholders to enhance operational efficiency via data-driven insights.
- Optimize paid media campaigns utilizing Skai's Al platform to enhance Google and Amazon advertising campaigns for multimillion-dollar brands like Bayer, driving measurable ROI and improving campaign performance.
- Participate in weekly UX/UI design research sessions led by Skai, to provide insight as a daily user of the platform for multiple accounts.
- Lead account performance reviews, delivering detailed reports and strategic recommendations that boosted client outcomes across multiple platforms.
- Strengthen Allied Digital Strategies' client acquisition pipeline by managing email outreach to leads, increasing the conversion rate of introductory meetings.

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Share Scoops, Remote

March - April 2023

UX Researcher, Writer, + UI Designer

- Worked directly with CEO and developers on UX/UI strategy to create prototype deadlines for beta testing launch
- Redesigned interface of the mobile application's educational content page with 2 other UI Designers
- Created an array of "language + tone choices" and tested them in a UX Writing Survey to find language that increases generating leads
- Oversaw remote usability testing on high fidelity prototype which lead to design iterations

University of South Florida, Remote

Jan 2022 - May 2023

Design Fellow

- Mastered skills in UI/UX design, UX research, usability testing, prototyping, and wireframing
- Conducted remote/in-person user research with screener surveys, user interviews, and guerilla testing
- Used Canva, Figma, and Squarespace to build a portfolio
- Synthesized primary research by **affinity mapping** and created empathy maps and user flows with **Miro**
- Designed high-fidelity prototypes on Figma and performed accessibility audit on light weight design system

Bliss Wellness Market, Hybrid

June 2021 - April 2023

Digital Media Manager

- Created event, promotion, and educational email campaigns with an average opening rate of 25%
- **Increased** social media **engagement** 300% with a combined following of 24,000 from Facebook & Instagram; focusing on education and entertainment
- Collaborated with local cycling studio to host a sold out LGBT charity health event by optimizing cross-channel funneling
- Strategized retail and event text message marketing for a list of over 11,000 subscribers
- Created digital video and static image campaigns that could be repurposed across platforms

EDUCATION

Northwestern University, Evanston, IL

Present

Master of Product Design & Development Management

University of South Florida, e-Learning

May 2023

UX/UI Certification Bootcamp Program

University of North Carolina at Greensboro, Greensboro, NC

August 2017

Bachelor of Science in Kinesiology & Dance Minor