

Usability Testing | Instructions for Observers

Instructions for Usability Test Observers

Thanks for coming to today's tests. Each of the three sessions will last about 50 minutes, with a ten-minute break in between.

To get as much as we can out of these tests, we need your help with a few things:

Take notes. Please make notes about anything interesting you notice, particularly points where the user was confused or couldn't get the tasks done. We'll be comparing notes during the debriefing session at lunchtime today.

Make a list at the end of each session. During the break between sessions, use the attached sheet to jot down the three most serious usability problems you noticed in that session.

If you think of a question you'd like to ask the participant, write it down. Near the end of each session, we'll check to see if you have any questions.

Thanks for your help!

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Top three usability problems - Session 1

After each test session, list the three most serious usability problems you noticed.

Participant #1

1. _____
2. _____
3. _____

Participant #2

1. _____
2. _____
3. _____

Participant #3

1. _____
2. _____
3. _____

Participant #4

1. _____
2. _____
3. _____

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Top three usability problems - Session 2

After each test session, list the three most serious usability problems you noticed.

Participant #1

1. _____
2. _____
3. _____

Participant #2

1. _____
2. _____
3. _____

Participant #3

1. _____
2. _____
3. _____

Participant #4

1. _____
2. _____
3. _____

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Top three usability problems - Session 3

After each test session, list the three most serious usability problems you noticed.

Participant #1

1. _____
2. _____
3. _____

Participant #2

1. _____
2. _____
3. _____

Participant #3

1. _____
2. _____
3. _____

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Top three usability problems - Session 4

After each test session, list the three most serious usability problems you noticed.

Participant #1

1. _____
2. _____
3. _____

Participant #2

1. _____
2. _____
3. _____

Participant #3

1. _____
2. _____
3. _____

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Top three usability problems - Session 5

After each test session, list the three most serious usability problems you noticed.

Participant #1

1. _____
2. _____
3. _____

Participant #2

1. _____
2. _____
3. _____

Participant #3

1. _____
2. _____
3. _____

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Top three usability problems - Session 6

After each test session, list the three most serious usability problems you noticed.

Participant #1

1. _____
2. _____
3. _____

Participant #2

1. _____
2. _____
3. _____

Participant #3

1. _____
2. _____
3. _____