

Arrival to Appointment

New clients, please, arrive at their appointment fifteen (15) minutes prior to the start of the appointment to allow for settle in and intake time. For all proceeding appointments, clients are asked to arrive 5 min prior to the start of the appointment.

- Parking

2625 Hurricane Rd
Franklin, IN 46131

When arriving, please park in the south parking lot and look for the covered porch tucked into the corner.

- Late Arrival

If arriving late, please notify by text message (859.940.4169). Late arrival may result in deduction of time from your session. Arriving more than 15 minutes late may result in cancellation, in which case cancellation policies will apply.

Late arrival of the provider will result in extension of appointment time or discount proportional to the late start, depending on client availability and preference.

Cancellations/Reschedules

If you are able to reschedule, that is always preferred. Two consecutive reschedules will result in cancellation.

Giving 24 hour notice or more of cancellation will result in no fee. If canceling less than 24 hours in advance, there is a charge of 50% of the appointment fee. Canceling less than 12 hours prior to the start of the appointment will be charged 100% of the appointment fee. Scheduling is not available if there is an outstanding cancellation balance. When a refund is deemed appropriate, there will be a \$5 processing fee assessed.

Pricing & Tipping

Pricing is set such that tipping is never expected or required. If you feel I have gone above and beyond, additional gratuity is always deeply appreciated.

Travel Fees/Events

Travel and corporate/event appointments are available upon request. An hourly rate is established between client and provider. If the provider is traveling within 25 miles of the studio, a \$50 travel fee is assessed. Rates for greater than 25 miles are negotiated on a case-by-case basis.

Yoga Classes & Other Workshops

Registration is required for all classes and workshops due to limited space. If you have not registered, attendance is not guaranteed. Two attendees are required for each class, otherwise class will be cancelled. Workshops have varying minimum attendance.

Conduct

Massage therapy, yoga, and other services provided are for therapeutic and relaxation purposes only. Any insinuation, joke, gesture, conversation, or request otherwise will result in termination of appointment and dismissal of client. Charge for the full length of appointment will be assessed. Reports may be filed with local authority depending on severity of behavior.

Clients and practitioners are expected to respect boundaries with regard to privacy, disclosure, exposure, emotional expression, beliefs, and reasonable expectations of professional behavior. Written consent may be requested for use of photographs and/or videos for instructional or promotional purposes.

Minors

A minor consent form is required for all persons under the age of eighteen (18). A parent or guardian is required to remain on premises for the entire duration of the appointment.

Scope of Practice

Massage therapy is intended as manipulation and treatment of the soft tissue of the body for therapeutic and relaxation purposes. A massage therapist may not diagnose or prescribe for any condition.

Informed Consent

It is the duty of the massage therapist to inform the client of the procedures of each massage treatment, and to answer any questions the client may have about that treatment. The client has the right to refuse, modify, or terminate treatment at any time.

Confidentiality

All client information is confidential unless required by law or court order. Requests for release of information to client or medical provider can be made by client or parent/guardian of client.

For more information surrounding Kentucky and Indiana laws and other codes of conduct surrounding massage therapy please see:

<https://adc.ky.gov/Documents/Laws%20and%20Regulations%20Booklet.pdf>

<https://www.abmp.com/abmp-code-ethics>

<https://www.amtamassage.org/about/core-documents/>

<https://www.amazon.com/Ethics-Touch-Hands-Practitioners-Professional/dp/1882908422>