

CK'S Boxes Shipping & Pre- Order Policies

Processing Time- GENERAL SALE

An item that is on General Sale (marked with new arrival or new to shop) has varying processing times that can take up to two- five days. After the dated processing time, each day is spent crafting your box to your specific wants and needs. Everything in these custom boxes are handmade so please give us time to make everything perfect for you. The estimated time for your order to be shipped off will be about **two- three weeks** from date of purchase to allow for this.

Processing Time- Pre Orders

An item on Pre-Order (marked pre-order or coming soon) has a set pre-order time of five to six weeks due to the status or popularity of the item. In order to bulk produce orders a certain date is set giving the artists time to get a head count on how many items they must craft. A week after the pre-order date has been met **ALL** items will be shipped out. The estimated time for your order to be shipped off will be about **five- seven weeks** from date of purchase to allow for this. Pre-orders often come with special edition items that take plenty of time and love to make so please be patient with us.

FOR ALBUM & MERCH PURCHASES:

Please allow 24-48 hours after purchasing for your order to process. After processing we will ship your order then email you with the tracking number. If you have chosen our delivery option (PLEASE SEE DELIVERY POLICIES) within the DFW area, your package will be delivered at your doorstep on the day-tier of your choosing.

PRE-ORDERS DISCLAIMERS:

- If you purchase a pre-order item with an item already in stock it will cause shipping to be delayed in order for us to send everything together in order to appropriately charge for shipping costs, as well as make sure you receive all items at the same time. If preferred to receive separate packages to get general sale items sooner please order them separately.

ESTIMATED SHIPPING TIMES

- North America: TWO - FIVE DAYS
- Europe: TWO-THREE WEEKS

After processing, pre-order, and general sale times (see categories above)-- THIS IS FOR ITEMS THAT HAVE BEEN DROPPED OFF AT POST OFFICE. If you have paid for a high grade of shipping then look to the Delivery, Pick up, and Fast Shipping Policies.

I'll do my best to meet these shipping estimates, but cannot guarantee them. Actual delivery time will depend on the shipping method you choose.

Customs and import taxes

Buyers are responsible for any customs and import taxes that may apply. I'm not responsible for delays due to customs.