

How to Clear Cookies and Cache from Your Chromebook

Why is clearing cookies and cache so important?

Chromebooks have very limited memory and storage. They are designed to work exclusively via the internet and with cloud-based resources. When you have too many cookies and/or cache stored up in the memory, your Chromebook cannot run the operating system properly.

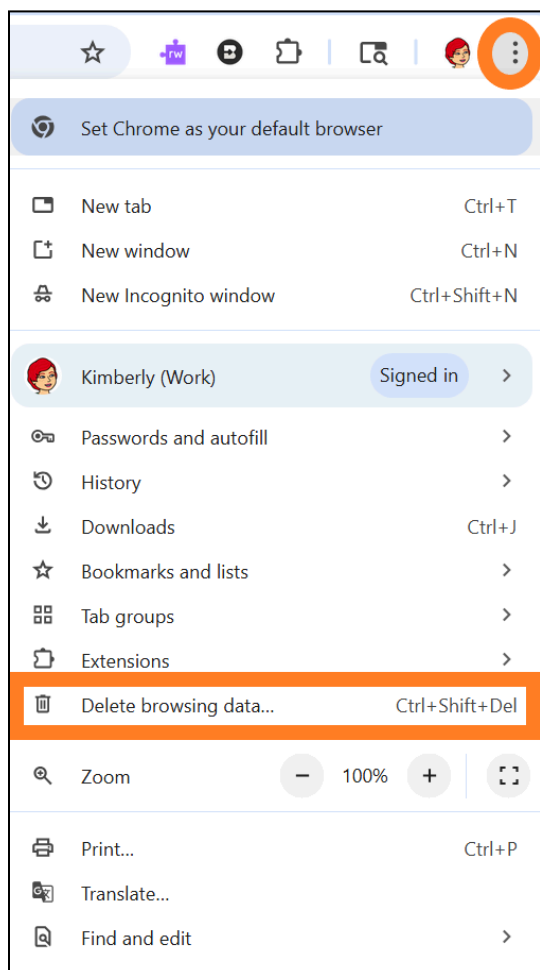
Common issues: screen will turn black and not turn on; keyboard will stop working; wifi will stop working

Clearing Cookies and Cache Procedure

STEP 1

Click on the three dots in the upper right corner of Chrome.

Choose “Delete browsing data.”



STEP 2

When window appears, choose “Cookies and other site data” and “Cached images and files.”

Make sure that the time frame is **All Time**.

