



Cranbrook Arrows Netball Club Code of Conduct

Last Update: May 2025

Purpose

Cranbrook Arrows Netball Club is committed to providing a safe, inclusive, and positive environment for everyone involved in our club, whether playing, coaching, supporting, or officiating. This Code of Conduct sets out the standards of behaviour expected from all players, coaches, parents/carers, volunteers, and umpires. Adherence to these guidelines is vital for maintaining a culture of mutual respect, enjoyment, and excellence across the club.

Contents

1. Core Values & Expectations
 2. Player Code of Conduct
 3. Coach Code of Conduct
 4. Parent & Carer Code of Conduct
 5. Volunteer Code of Conduct
 6. Umpire Code of Conduct
 7. Managing Misconduct
 8. Resolution & Disciplinary Process
 9. Signatures
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1. Core Values & Expectations

At CANC, we expect everyone involved in the club to:

- Act with fairness, honesty, and respect at all times
- Uphold the values and reputation of the club
- Contribute to a safe, inclusive and enjoyable netball environment
- Honour the spirit and standards of England Netball

These principles underpin every aspect of participation, both on and off the court.



2. Player Code of Conduct

As a player representing CANC, I commit to:

Respect & Sportsmanship

- Always follow the rules of the game and respect officials' decisions
- Show respect to coaches, volunteers, teammates, and opponents
- Support my teammates and demonstrate positive behaviour in all settings
- Accept victory and defeat with grace

Commitment & Conduct

- Attend training and matches punctually, ready to perform and learn
- Wear appropriate kit and come prepared for all sessions
- Pay match/training fees promptly or communicate proactively with the Treasurer
- Inform my coach or team manager of any injury or condition affecting my play
- Take responsibility for my preparation, performance, and development
- Avoid foul language, substance use, and behaviour that could damage the club's image

Club Accountability

- If I miss over 50% of training in a month without prior agreement, I accept this may trigger a review under the disciplinary process
 - I understand that repeated late payments may also result in formal action
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3. Coach Code of Conduct

As a coach with CANC, I will:

Professional Practice

- Recognise that enjoyment, growth, and player welfare are the priorities
- Promote a safe environment, ensuring equipment is appropriate and well-maintained
- Maintain up-to-date coaching qualifications and best practices

Positive Leadership

- Provide consistent and constructive feedback
- Treat all players fairly and select teams based on ability, attitude, and attendance
- Be a role model- demonstrating good sportsmanship, calm conduct, and respect for umpires

Safeguarding & Equality

- Follow England Netball's safeguarding protocols
 - Treat all individuals with dignity, regardless of age, ability, background, or identity
 - Actively challenge discrimination or inappropriate behaviour
 - Report concerns in line with the club's safeguarding procedures
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4. Parent & Carer Code of Conduct

As a parent/carers of a CANC player, I agree to:

Support & Encouragement

- Support my child's efforts and celebrate progress- not just results
- Promote good sportsmanship and fair play at all times
- Refrain from placing pressure or unrealistic expectations on my child

Respect for the Game

- Respect officials, coaches, players, and volunteers- on and off the court
- Applaud good play from all teams
- Read and understand the game rules to support informed and positive discussion

Conduct & Safety

- Avoid using inappropriate language or behaviour at events
- Never arrive at training or matches under the influence of drugs or alcohol
- Refrain from using social media to criticise players, coaches, or the club
- Promote and share this code of conduct with other parents and spectators

Safeguarding

- Be aware of and uphold the club's safeguarding policy
 - Report any concerns to the CANC Safeguarding Officer or England Netball
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5. Volunteer Code of Conduct

As a volunteer with CANC, I will:

Responsibility & Reliability

- Carry out my duties with care, professionalism, and integrity
- Be punctual, prepared, and respectful in my communications and conduct
- Keep up to date with regulations and guidance relevant to my role

Role Modelling & Inclusivity

- Act as a positive influence and support the development of a respectful club culture
 - Treat all participants with fairness and courtesy, regardless of background or ability
 - Uphold safety standards and follow health and safety regulations
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6. Umpire Code of Conduct

As an umpire representing CANC, I commit to:

Fairness & Professionalism

- Uphold the rules of the game with confidence, consistency, and neutrality
- Be punctual, appropriately dressed, and prepared to officiate to a high standard
- Maintain control and calm conduct, regardless of pressure

Player Safety & Welfare

- Prioritise the wellbeing of all participants and report any serious injuries using appropriate procedures
- Maintain fitness and current knowledge of the official rules
- Avoid officiating in matches where conflicts of interest may exist

Respect & Representation

- Promote and protect the integrity of the sport and the reputation of the club
- Abstain from alcohol, drugs, and inappropriate language or behaviour when officiating
- Avoid any abuse of power or misuse of trust associated with the umpire role



7. Managing Misconduct

Breaches of this Code of Conduct will be taken seriously and managed through the Resolution and Disciplinary Process.

If you witness a breach or have a concern, please report it to:

- Your Team Manager
- The Safeguarding & Welfare Officer
- The Club Chair

All reports will be treated with discretion and in line with the club's safeguarding policy.

8. Resolution & Disciplinary Process

Step 1 – Informal Discussion

A private, supportive conversation will be held to understand the issue and address any concerns. This is an opportunity to realign behaviour with club expectations.

Step 2 – Formal Warning

If the behaviour persists, a verbal and written warning will be issued by the appropriate club representative.

Step 3 – Suspension

Continued or serious breaches may lead to a suspension from all club activity for the remainder of the season and potentially beyond.

Right to Appeal

Appeals can be submitted in writing to the Safeguarding & Welfare Officer within 7 days of notification.

9. Acknowledgement

By participating in any capacity within Cranbrook Arrows Netball Club, all individuals acknowledge their responsibility to uphold this Code of Conduct.

Approved by Club Chair & Safeguarding & Welfare Officer

Names: Lauren Martin & Stephanie Kent

Date: 08/05/2025