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Mortgage Calculator for Zoho Desk

1. Overview

Using this extension, Zoho Desk customers can easily calculate the monthly payments and amortization table of mortgages within the Zoho Desk. This feature is available in the main menu, contacts and tickets module. This User Manual document covers step-by-step instructions to install this extension from Zoho Marketplace and how to configure and use the extension functionality within your Zoho Desk account.

2. Extension Installation Steps

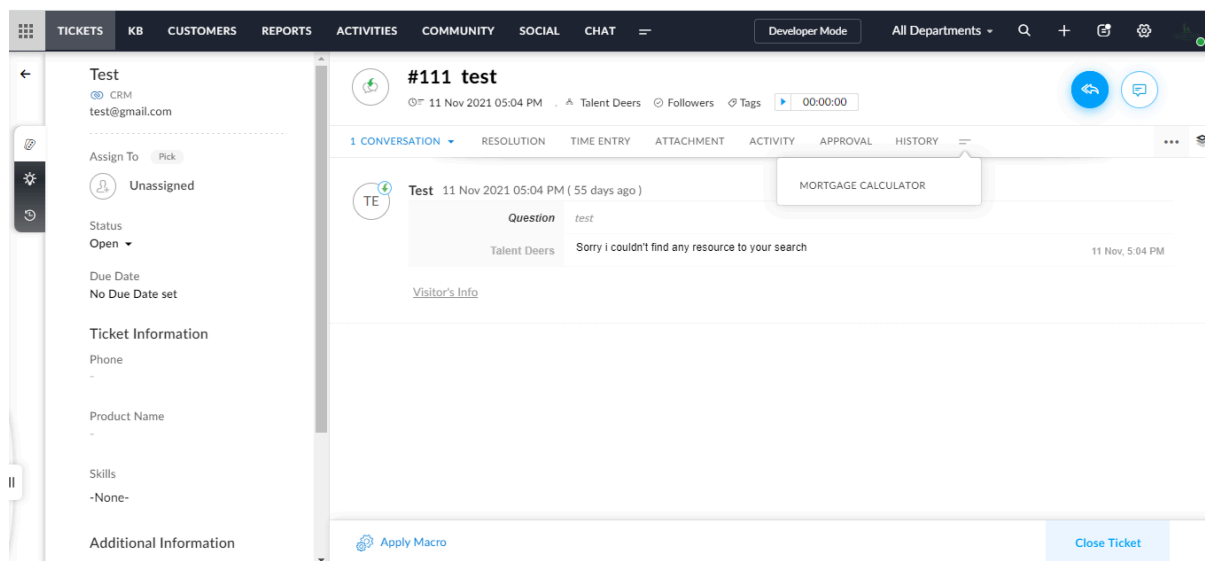
Go to Zoho Marketplace and search for “Mortgage Calculator for Zoho Desk” to locate the extension and install directly from the Marketplace. Also, you can install the Mortgage Calculator Extension for Zoho Desk by logging in to your Zoho Desk account and follow the below installation steps.

To install the Mortgage Calculator Extension from Zoho Desk:

- ❑ Go to Setup -> Marketplace -> All. By default, all the Zoho Extensions currently installed within your Zoho Desk account are listed.
- ❑ Go to “All Extensions” tab to view all available Extensions.
- ❑ Click All Extensions, browse/search for “Mortgage Calculator for Zoho Desk”.
- ❑ Click the Install button. Make sure you check the “Agree to the Terms of Service” checkbox and click Install.

3. Extension Steps to Use

- 1) You can get the menu under the tickets module. Please click the “MORTGAGE CALCULATOR” menu as per below screenshot.



Mortgage Calculator for Zoho Desk

- 2) After clicking the button, you can see the “Mortgage Calculator” window as per the below screenshot.

MORTGAGE CALCULATOR

Currency: USD

Total Value (USD): 4000

Down Payment Amount (USD): 2000

Loan Amount (USD): 2000

Loan Term (Month): 12

Interest Rate(%): 10

YOUR MONTHLY PAYMENT: USD 175.83

TOTAL INTEREST: USD 109.96

TOTAL PAYMENT: USD 2,109.96

- 3) You can see the Amortization table after scrolling the page as per below screenshot. You can export the Amortization table as a CSV format using the “Download Amortization Table” button.

AMORTIZATION TABLE

Download Amortization Table

Payment#	Payment	Principal	Interest	Remaining Principal
#1	USD 175.83	USD 159.17	USD 16.67	USD 1840.83
#2	USD 175.83	USD 160.49	USD 15.34	USD 1680.34
#3	USD 175.83	USD 161.83	USD 14.00	USD 1518.51
#4	USD 175.83	USD 163.18	USD 12.65	USD 1355.34
#5	USD 175.83	USD 164.54	USD 11.29	USD 1190.80
#6	USD 175.83	USD 165.91	USD 9.92	USD 1024.89
#7	USD 175.83	USD 167.29	USD 8.54	USD 857.60

4. Extension Uninstallation Steps

Uninstalling this extension from Zoho Desk will delete all its associated data.

To uninstall “Mortgage Calculator for Zoho Desk” Extension, please follow the below steps:

- Go to Setup -> Marketplace -> All -> Installed tab. All the installed Extensions will be listed.
- Browse for “Mortgage Calculator for Zoho Desk” and click on Uninstall link.
- Click Okay to confirm in the confirmation pop-up that follows. The Extension will be uninstalled.