

Utterbond X Gorgias Integration:

Gorgias is a complaint management and customer service solution that helps businesses of all sizes streamline processes related to ticket management, customer engagement, reporting, and more on a centralized platform. It allows users to edit orders, and refund payments without leaving your helpdesk.

Key Features:

- ❖ Add Utterbond Subscription widget inside your Gorgias ticket portal
- ❖ View all the customer's subscription details without switching tools.
- ❖ Navigate directly to utterbond subscription page and take action quickly.

Connect Utterbond subscription to Gorgias

Prerequisites

- You have an active Gorgias account. If not, please create it from [here](#).
- You have added the Gorgias app to your Shopify store. If not, please add it from [here](#).

Connecting Utterbond to your Gorgias account is very simple. You just need to add your Gorgias subdomain. Once you click on save, it will redirect you to the Gorgias account asking to authorize the Utterbond subscription app permissions. Click on the "Authorize app" button to complete the integration and you will be redirected back to the Utterbond subscription Integration page with the connection status updated to "Connected".

Utterbond subscription widget inside Gorgias

Once the integration is done, the Utterbond widget will appear in the sidebar only if subscription data is available for the customer.

 **Utterbond subscription** ^

 **Subscription # 5691080383** ^

Subscription ID: **5691080383**

Status: **ACTIVE**

Next billing date: **02/12/2025**

Currency code: **USD**

Created at: **03/08/2024**

Delivery interval: **1 MONTH**

 **Subscription # 5611080304** v

 **Subscription # 5614080808** v

 **1 more**

You will be redirected to the utterbond subscription page when you click on a specific subscription.

With Utterbond Subscriptions and Gorgias working together, you can provide the best customer experience to your loyal subscribers by having the subscription data synced directly into your Gorgias account. Your customer support team can solve subscription queries including the next order date, subscription status, and delivery interval without switching between tools. To take more action, you can directly navigate to the Utterbond Subscriptions portal without needing to search for subscription or customer details.

Utterbond Subscription Info

You will see all subscription details associated with the customers and their details:

- Subscription ID
- Status
 - *ACTIVE*
- Subscription plan
- Next billing date
- Subscription created
- Currency code