Video Chat Solution suggestions available in the [Zendesk Marketplace](#).

	Zoom	Blitzz	Recursive Labs	Sightcall	Screen meet	Vonage (TokBox)
Homepage	https://www.zoom.us/	https://blitzz.co/	https://www.recursivelabs.com/	https://sightcall.com/	https://screenmeet.com/	https://www.vonage.com
Zendesk Marketplace	https://www.zendesk.com/apps/support/zoom/	https://www.zendesk.com/apps/support/blitzz/	https://www.zendesk.com/apps/support/recursive-labs-visual-engagement/	https://www.zendesk.com/apps/support/sightcall-for-zendesk/	https://www.zendesk.com/apps/support/screenmeet-for-support/	https://www.zendesk.com/apps/support/tokbox/
SW Installation (For end users) *Browser Support may vary according to vendor	O *Wev/Mobile browser *Provide SDK	X *Web/Mobile browser *Provide Mobile SDK	X *Web/Mobile browser *Provide Mobile SDK	X *Web/Mobile browser *Provide Mobile SDK	X *Web/Mobile browser *Provide Mobile SDK	X *Web/Mobile browser *Provide Mobile SDK
Features	Video	O	O	O	O	O	O
	Audio	O	O	O	O	O	O
	Screen share	O	O	O	O	O	O
	Co browsing	O	O	O	O	O	O
	Remote Control	O	X	X	X	O	X
	Image markup	O	O	O	O	O	-
Price	[https://www.zoom.us/pricing](#)	$55 per user/month *Enterprise Plan	50 concurrent users @ $36,000 per year	Platform fee $3000 + $100 per user/month	20 concurrent users @ $30,000 per year	-

*Cobrowsing: Ability for agent to see customer's browser

*Screen share: Ability to share all applications on the desktop, including browsers.
*Remote control: Ability to control customer's screen

Web-to-Call suggestion available in the [Zendesk Marketplace](#).

		Snapcall
Homepage		https://snapcall.io/
Zendesk Marketplace		https://www.zendesk.com/apps/support/snapcall/
Features	Web SDK	O
	Mobile SDK	O
	Call Recording	O
	Customer Data during Call	O
	PSTN Integration	O
Price		https://snapcall.io/pricing

Remote control suggestion available in the [Zendesk Marketplace](#).

		Teamviewer	Upscope Co-browsing	Cobrowse.io
Homepage		https://www.teamviewer.com		
Zendesk Marketplace		https://www.zendesk.com/apps/support/teamviewer/	https://www.zendesk.com/apps/support/upscope-co-browsing/	https://www.zendesk.com/apps/support/cobrowseio/
Features	SW Installation	O		
	File sharing	O		
Price		https://www.teamviewer.com/ko/buy-now/?utm_source=google&utm_medium=cpc&utm_campaign=kr%7Cb%7Cpr%7C20%7Cjun%7Cexact-brand-only-sn%7Cfree%7Ct0%7C0&utm_content=exact_Brand-only&utm_term=teamviewer		