

Privacy Policy - Vitalls.AI

Introduction

Synexty LTD ('we,' 'us,' 'our') is committed to safeguarding your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you use our website at <https://vitalls.ai> or our application, Vitalls, which is operated by Synexty LTD. Please review this policy carefully to understand how your information will be handled.

Company Details:

Synexty LTD

16th Floor, Al Khatem Tower, ADGM, Al Mariah Island, Abu Dhabi

Email: info@vitalls.ai

1. Information We Collect

- **Non-Personal Information:** Statistical data about app and website usage, which does not identify individuals directly, such as:
 - Technical details (e.g., device type, browser type, operating system).
 - Aggregated usage data (e.g., frequency of app usage, feature interactions).
- **Personal Data:** Minimal personal information you provide (e.g., email address for account registration).
- **Cookies and Analytics Data:** Data collected through cookies or similar tracking technologies to understand user behavior and improve our services.

2. How We Collect Information

- **Direct Input:** Information you provide during account registration or while using specific features of the app or website.
- **Automated Technologies:** Data collected through cookies, server logs, and other tracking mechanisms.
- **Third-Party Tools:** Non-personal data collected via analytics services to optimize performance and user experience.

3. How We Use Your Information

- To operate, maintain, and improve our application and website.
- To analyze usage trends and generate statistical insights.
- To enhance user experience and develop new features.
- For limited marketing purposes where consent is provided.

4. Data Retention and Deletion

We retain user data only for as long as necessary to fulfill the purposes outlined in this policy or comply with legal requirements. Users can request account deletion at any time. However, certain non-personal data may be retained for:

- Compliance with legal obligations.
- Detection and prevention of fraud or abuse.

5. Permissions Required

- **Media Access:** To upload relevant documents or images.
- **Camera Access:** To capture images directly within the app.
- **Notifications:** To send reminders and updates about service features.

6. Data Security

We implement robust security measures to protect your data from unauthorized access or loss. However, data transmission over the internet cannot be guaranteed as 100% secure, and you acknowledge this risk when using our services.

7. Age Limit

Vitalls.AI is intended for users aged 3 and older. By using our application, you confirm that you meet this requirement. Users under 3 are not permitted to use our services.

8. Changes to Our Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page, and significant updates will be communicated through our app or website. Continued use of our services after such changes constitutes acceptance of the revised policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please reach out to us:

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