

# User Needs For COGA

## Format 1 -- tables

For each objective Make a table of user needs and clanges in the persona.

## Objective: Help users understand what things are and how to use them

Note we should agree on the names first!!!

User need	Patterns	Persona	
I know what this page does	<a href="#">make the purpose of your page clear</a> <u>Pattern: Make Each Step Clear</u>	All Challange ??	
I am familiar with the user	<u>Pattern: Make it clear what are controls and how they should be used</u>	Maria: <u>Challenge 1: dynamic website elements make key website</u>	

<p>interface</p> <p>(such as menus, buttons and design components) where everything happens, and I know how to work it and what will happen when I work it;</p>	<p><u>Pattern: Each region and its controls can be clearly recognized</u></p> <p><u>Pattern: Clear Structure and Relationships</u></p> <p><u>Pattern: Sub-menu items are able to easily identify</u></p> <p><u>Pattern: Sub-menu items are logical</u></p> <p><u>Pattern: Use a design that the user is likely to recognize and understand</u></p> <p><u>Pattern: Use a consistent visual design</u></p> <p>Pattern: Clear Structure and Relationships</p>	<p><u>information difficult to locate</u></p> <p>Alison <u>Challenge 1: Learning how to use new technologies and interfaces.</u></p> <p>Goerge: <b>Challenge 3: Controls on videos and popup windows.</b></p> <p>Amy <u>Challenge 1: Coping with poor layouts and illogical navigation</u></p>	
<p>I know what to click to make things happen;</p>	<p><u>Pattern: Make it clear what are controls and how they should be used</u></p> <p><u>Pattern: Each region and its controls can be clearly recognized</u></p> <p><u>Pattern: Use a design that the user is likely to recognize and understand</u></p>		

	Pattern: Use symbols that help the user		
I like content delivered in an easy-to-understand mode;	<p>Move to personalization</p> <p><b>8 Pattern: Support simplification</b></p> <p>6 Pattern: Avoid too much content on the page.</p>		
I know how to do each task.	<p>Pattern: Make Each Step Clear</p> <p>Pattern: Use symbols that help the user</p> <p><u>Pattern: Make it clear what are controls and how they should be used</u></p> <p><u>Pattern: Each region and its controls can be clearly recognized</u></p> <p><u>Pattern: Use a design that the user is likely to recognize and understand</u></p> <p>Pattern: Clear Structure and Relationships</p> <p><b>Objective 8 Pattern: Provide help for complex information and tasks</b></p> <p><b>Pattern: Provide help with directions</b></p> <p><b>Pattern: Provide help for complex</b></p>		Missing use instructions?

	<p>information and tasks</p> <p><b>Pattern: Provide reminders</b></p> <p><b>Pattern: Support personalization of symbols and controls</b></p> <p>\</p> <p><b>6. Pattern: Provide help for forms and non-standard controls</b></p>		
<p>I like simple content with few options and consistent text;</p>	<p>Move to personlization</p> <p><b>8 Pattern: Support simplification</b></p> <p><b>8 Pattern: Support personalization of symbols and controls</b></p> <p>6 Pattern: Avoid too much content on the page.</p>		<p>Missing consistent text?</p>

Orphaned patterns:

Pattern: Chunk Media

Pattern: Use Graphical indicators to group and highlight information

Under represented:

Pattern: Sub-menu items are able to easily identify

Pattern: Sub-menu items are logical

Pattern: Use a design that the user is likely to recognize and understand

## Objective:

Not user needs!!!!

User need	Patterns	Persona	
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<p>In a text field, accept as many formats as possible. For example accept different formats of phone numbers and correct <b>Input errors</b> automatically;</p>			
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Accept voice prompts when supported by the operating system;			
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When possible input errors should be automatic corrected (where the correction is reliable);			
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<p>If suggestions for corrections are known, the suggestions are provided to the user.</p>			
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Use autocomplete and personalization of form controls;			