

Privacy Policy

This Privacy Policy describes how Merr Taxi sh.p.k ("we," "us," or "our") collects, uses, and shares your personal information when you use the ECA – EV Chargers in Albania application ("App"). By using the App, you agree to the collection and use of your information in accordance with this Privacy Policy.

Information We Collect

- **Personal Information:** When you create an account or use certain features of the App, we may collect personal information such as your name, email address, and payment information.
- **Usage Information:** We may collect information about how you use the App, including your interactions with charging stations and other features of the App.
- **Device Information:** We may collect information about your device, including its unique identifier, operating system, and mobile network information.

How We Use Your Information

- **Provide and Improve the App:** We use your information to provide and improve the App, including customizing your experience and developing new features.
- **Communicate with You:** We may use your contact information to communicate with you about the App, including updates, promotions, and other relevant information.
- **Payment Processing:** If you use the App to pay for charging sessions, we may use your payment information to process transactions and prevent fraud.
- **Analytics:** We may use your information for analytics purposes, such as tracking usage trends and measuring the effectiveness of our marketing efforts.

Information Sharing

- **Service Providers:** We may share your information with third-party service providers who assist us in providing the App, such as payment processors and analytics providers.
- **Legal Compliance:** We may disclose your information when required by law or in response to legal process, such as a court order or subpoena.
- **Business Transfers:** If we are involved in a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

Data Security

We take reasonable measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee the security of your information.

Your Choices

You may choose not to provide certain information, but this may limit your ability to use certain features of the App. You may also opt out of receiving promotional communications from us by following the instructions provided in those communications.

Children's Privacy

The App is not intended for children under the age of 13, and we do not knowingly collect personal information from children under the age of 13. If you believe that we have

inadvertently collected information from a child under 13, please contact us at contact@eca.com so that we can delete the information.

Changes to this Privacy Policy

We reserve the right to modify or update this Privacy Policy at any time. We will notify you of any changes by posting the revised Privacy Policy on the App. Your continued use of the App after the posting of the revised Privacy Policy constitutes your acceptance of the changes.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at info@eca.com.