

6.26.2024 Last Chance to Complete the Vendor Barcode Survey!

TODAY IS THE LAST DAY TO COMPLETE THE BRIEF COMMUNITY SURVEY...11:45pm is the cut off!

Over 720 residents have completed the survey which is averaging less than 2 minutes to complete. That's amazing! Ironically, the yes/no percentage split remains constant...but please keep the comments, ideas and opinions coming. There have been a lot of great ideas included in the comment section at the end.

Let's start with some frequently asked questions:

1. Would someone coming in to give an estimate be charged?
NO
2. Would mandating vendor barcodes give contractors free access to our neighborhood? **NO, currently we restrict the days and hours that vendor barcodes are active. Additionally, we would have better records of who is coming and going through the barcode software.**
3. Could a resident purchase a barcode or daypass for their vendor? **Absolutely, that would be fine.**

Resident Feedback Survey

The River Hills community consists of 1,058 homes, a country club, and marina. Our neighborhood has a plethora of contractors that enter the community each day; however, only a small portion purchase barcodes. Each day approximately 200 vehicles enter to service the residents of River Hills and drive on your roadways without having to purchase barcodes. These vehicles range in size from small four-wheel vehicles to large 18-wheel vehicles, some towing medium to large trailers. These vehicles are consistently placing wear and

tear on roadways and curbing without putting any money back into the maintenance of the roads. In comparison to other gated communities within South Carolina, River Hills is one of, if not the only, that does not require vendors to purchase barcodes.

The HOA wants to be fiscally responsible with planning for the future to avoid potential special assessments. We would like to consider selling vendor barcodes and place the money directly back into the community for the maintenance of the roadways. We believe that the implementation of mandatory vendor barcodes would generate at least \$50,000 annually for the betterment of the roads.

The domestic workers, those who drive their small personal vehicles and park in the resident's driveway such as cleaning services, pet sitters/walkers, house sitters, nannies, will continue to purchase a barcode at \$50 per year.

Delivery services such as Amazon, FedEx, and UPS would not be required to purchase a barcode as other SC communities discovered they would refuse to deliver in these neighborhoods. The general rule of thumb is that if a delivery can be carried in two arms (e.g., Uber, Door Dash, Walmart, InstaCart, flowers, etc.), they will not be required to purchase a barcode. The mandatory vendor barcodes will also have no effect on your family and friends who come in to visit you who have or do not have barcodes.

Proposed Vendor Barcode Prices		
Wheels	Annual	Daily
4	\$150	\$15
6	\$250	\$30

8-16	\$350	\$45
18+	\$450	\$60
Trailer Axles	Annual	Daily
1	\$50	\$5
2	\$100	\$10

Please complete the following 5 minute or less, 3 question survey to let your HOA board know your thoughts:

<https://www.surveymonkey.com/r/RiverHillsBarcodes>

Please take the time to let us know what you think!

Amy

Your GM

Amy.camilleri@riverhills.com; Leah.pryor@riverhills.com; Angie.potts@riverhills.com; Terri.benfield@riverhills.com; Lauren.pigg@riverhills.com; steven.thompson@riverhills.com; Rick.camden@riverhills.com; cassandra@my-rcm.com; mharris@my-rcm.com