



Gracious Pathways, LLC Terms and Conditions

Grace Ventura, dba Gracious Pathways, LLC

Governing Law: State of Colorado

These Terms and Conditions ("Agreement") govern your participation in all offerings by Grace Ventura, doing business as Gracious Pathways, LLC ("Coach", "we", "us", "our"). By checking the box during purchase or enrollment, you ("Client") acknowledge that you have read, understood, and agree to these Terms in full.

1. Scope of Services

These Terms apply to all programs, sessions, and services, including but not limited to:

- 1:1 Transformational Wellness Coaching (Single, 3-session, 6-session packages)
- Soul Imprint Process™ – Private and Group Journeys
- 12-week Coaching Programs
- Somatic Integration Sessions (online or in-person)
- Creative or Visionary Retreats
- Guided Nature Experiences / Vision Walks
- Discovery Calls and Follow-Up Coaching
- All Live or Pre-recorded Classes and Workshops

All coaching and programs are designed to support clients in personal transformation, nervous system regulation, creative expression, embodied purpose, and aligned living. Services may



include somatic and nervous system tools, intuitive inquiry, embodiment practices, creative prompts, integration work, nature-based activities, art-based reflection, and more.

2. Nature of Coaching Services

You understand that:

- Coaching is not a substitute for psychotherapy, mental health counseling, substance abuse treatment, or medical care.
- Coaching does not diagnose or treat any medical or mental health condition.
- You are responsible for seeking professional care from a licensed provider if needed.

Coaching is a process of reflection, action, and growth. It may include emotional processing, but it is not clinical therapy. You are responsible for communicating your needs and participating at a level that feels appropriate and safe for your nervous system and mental health.

3. Participation Agreement

By entering into coaching or programs, you agree to:

- Be on time for sessions.
- Communicate openly and respectfully.
- Take full responsibility for your actions and results.
- Ask for clarification or support when needed.
- Be willing to explore your edges with care and self-awareness.



Your transformation is a co-creative process. Results are not guaranteed and depend on your level of engagement, integration, and application of practices.

4. Session Policies and Attendance

For Private Sessions:

- All sessions must be used within the agreed timeframe (3- or 6-session packages typically expire in 3–6 months unless otherwise arranged).
- You may reschedule a session with at least **24 hours' notice**.
- Sessions missed without 24-hour notice will **not be rescheduled or refunded**.

For Programs:

- Sessions occur at designated times. replays or summaries may be provided if a session is missed.
 - Make-up sessions are not guaranteed.
 - Your presence contributes to the container. You agree to show up fully and respect the process.
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5. Confidentiality

All individual sessions are held in strict confidentiality, with the following exceptions:

- You disclose potential harm to yourself or others.



- There is legal obligation to report abuse or criminal activity.

In group programs, you agree to **honor the privacy** of fellow participants. What is shared in the container stays within the container. Breaches of group confidentiality may result in removal without refund.

6. Payment Terms

- All services must be paid in full prior to the start of the program or session, unless a **written payment plan** has been arranged.
 - Payment plans must be honored as agreed, even if you choose not to complete the program.
 - Missed payments may result in cancellation of access or services until payment is received.
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7. Refund Policy

All sales are final.

- No refunds will be issued once a service, session, or program has been purchased.
- This includes dissatisfaction with content, missed sessions, or perceived lack of results.
- Exceptions will be made only in the event of program cancellation by the Coach, in which case you will be offered a refund or credit toward future services.

This policy supports the integrity of your commitment and the energetic container of the work.



8. Intellectual Property

All content and materials—including but not limited to:

- Soul Imprint Process™
- Somatic sequences
- Audio meditations
- PDF guides
- Creative prompts
- Visioning templates
- Worksheets and tools

are the **intellectual property of Grace Ventura / Gracious Pathways, LLC** and may not be reproduced, shared, taught, recorded, distributed, or resold in any way.

You are granted a **limited, non-transferable license** to use materials solely for your personal growth. Any unauthorized use constitutes a breach of this agreement and may result in legal action.

9. Technical Access & Responsibility

It is your responsibility to ensure you have:

- Reliable internet connection



- Proper device access (computer, phone, etc.)
 - Familiarity with platforms used (Zoom, email, online learning portals)
 - No refunds will be issued for technical difficulties on the client's end. However, Grace Ventura / Gracious Pathways, LLC will provide reasonable support for accessing materials and sessions.
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10. Termination or Dismissal

The Coach reserves the right to terminate the coaching relationship or remove a participant from a program if any of the following occur:

- Disrespectful, disruptive, or harmful behavior
- Failure to make timely payments
- Repeated violation of group norms or confidentiality
- Inability to engage with the material in a safe or grounded way

In such cases, **no refund will be issued**, though a referral to a more appropriate support resource may be offered.

11. Limitation of Liability

You agree to participate at your own risk. You release Grace Ventura and Gracious Pathways, LLC from all liability for:

- Emotional, psychological, or physical outcomes



- Decisions you make as a result of coaching or program participation
- Any injuries, loss, or damages incurred during or after participation

You assume full responsibility for your own health, safety, and choices. Participation is voluntary and undertaken with full consent.

12. Dispute Resolution

In the rare event of a conflict:

- Both parties agree to engage in honest, respectful communication to resolve the issue.
 - If a resolution is not reached, mediation will be considered before legal action.
 - This Agreement is governed by the laws of the **State of Colorado**. Any disputes will be handled in the appropriate courts within this jurisdiction.
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13. Acceptance of Terms

By checking the box at checkout or signing a contract for services, you acknowledge:

- You have read and agree to the above terms.
- You understand this is a legal agreement governing your participation.
- You are 18 years or older and entering into this agreement willingly and consciously.

With care and integrity,

Grace Ventura, Gracious Pathways, LLC

Contact: grace@graciouspathways.com / www.graciouspathways.com