

John Roberts abstract

Records, archives and policy

Recordkeeping requirements should be embedded in policy. This assertion is rarely challenged, but gives rise to a number of questions. What do we mean by policy? How does it differ from governance, strategy, procedure, standards or other mechanisms? And how do we go about achieving it? This presentation provides an introduction to the theory and practice of policy development in government, drawing on experiences in New Zealand and Ontario to make suggestions about how recordkeeping professionals can be effective in their dealings with policy professionals.