

Common Questions for Flooring Installation

General Flooring Installation Services

- What types of flooring installation services do you offer?
- Do you specialize in both residential and commercial flooring installations?
- What types of flooring materials do you install (hardwood, laminate, tile, carpet, etc.)?
- Do you provide free estimates for flooring installation?
- Can you help with flooring design and layout planning?

Pricing and Cost Estimates

- How do you calculate the cost of flooring installation?
- Do you charge by square footage, by room, or by the type of flooring?
- Are there additional costs for removing old flooring or subfloor repairs?
- Do you offer any discounts or promotions for flooring installation?
- Can I get a fixed price quote for my flooring project?

Flooring Materials and Selection

- Can you help me select the right flooring material for my space?
- What are the pros and cons of different flooring materials like hardwood, tile, or carpet?
- Do you offer eco-friendly or sustainable flooring options?
- How do I choose the best flooring material for high-traffic areas?
- Can I supply my own flooring material, or do you provide it?

Floor Preparation and Installation Process

- How do you prepare the floor before installation?
- Do you provide subfloor repairs if necessary?
- How long does the flooring installation process take?

- What steps are involved in installing hardwood, tile, or carpet floors?
- Do you offer custom flooring installations or patterns?

Flooring Maintenance and Care

- How do I maintain my new flooring after installation?
- Do you offer cleaning or maintenance services for installed floors?
- How often should I re-seal or polish hardwood floors?
- What should I do to protect my floors from scratches or dents?
- Do you provide care tips for carpets, tiles, or laminate floors?

Warranty and Guarantees

- Do you offer warranties on your flooring installations?
- How long is the warranty for installed flooring?
- What is covered under the warranty for flooring installation?
- Do you offer any guarantees on the quality of your work?
- How do you handle claims or issues related to flooring defects?

Customer Satisfaction and Quality Control

- How do you ensure the quality of your flooring installation services?
- Can I inspect the work during the installation process?
- How do you handle complaints or issues with flooring installation?
- Do you provide follow-up services to ensure customer satisfaction?
- Can I request specific installers or teams for my flooring project?

Flooring for Special Areas

- Do you install flooring in bathrooms, kitchens, or basements?
- Can you install heated floors or other specialized flooring systems?
- Do you offer non-slip flooring options for wet areas?
- Can you help with flooring in high-humidity environments?

- Do you install floors that are pet-friendly or stain-resistant?

Flooring Removal and Disposal

- Do you provide flooring removal services?
- How do you handle the disposal of old flooring materials?
- Are there any extra charges for removing and disposing of old flooring?
- Do you recycle or reuse old flooring materials?
- How do you handle the removal of glued-down carpet or tiles?

Timing and Scheduling

- How far in advance should I schedule my flooring installation?
- Can you accommodate same-day or weekend flooring installation?
- How long does it take for new flooring to be installed in a standard room?
- Can I schedule multiple rooms to be installed at the same time?
- Do you offer flexible scheduling for residential or commercial projects?