

How do I view feedback from my teacher?

1. Log into your IDLA Student Portal at idiglearning.net and open your Flex course.
2. Click the **Grades** tab in your course to view scores and feedback.
 - a. Assignments appear with scores, and teacher comments are visible to the right of your score.
 - b. Teachers may use rubrics. If so, click into the rubric to view detailed scoring and comments.
 - c. Teachers can also leave feedback directly on your submission, attach files, or use pre-saved feedback templates. Look for comments in the feedback area when you open your assignment.
 - d. Quizzes and assessments will show your score. Feedback may appear in comments or within the assessment itself if your teacher included notes.

NOTE: If your assignment shows "Needs Grading," it means your teacher is still reviewing it.

Need Help? Contact IDLA Tech Support

You can contact IDLA Tech Support in several ways if you have problems or questions with the above information.

- Email: support@idla.org
- Phone: 208.342.0207
- Live Chat Support Monday-Friday from 7:30 am - 5:30 pm Mountain Time
 - Visit: [IDLA's Portal Page](#)
 - Click **Contact Us** in the bottom right corner

For quick support, please include the following information when you contact IDLA Tech Support:

1. User Information

- a. Your full name
- b. Your role at IDLA (student, teacher, Site Coordinator, etc.)
- c. Your school and district

2. Issue Description

- a. What's the problem you're experiencing?
- b. What is the exact text of the error message(s) you receive?
- c. What link and location were you at when you experienced the issue?
- d. What have you done to try to resolve the issue?

3. Supporting Documentation

- a. Attach any screenshots or videos showing the error.