

# Privacy Policy

**Last updated: August 09, 2023**

This Privacy Policy describes Our policies and procedures on the collection, use, and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You.

We use Your Personal Data to provide the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

## Introduction

Your privacy is critically important to us. At Grayd, we have a few fundamental principles:

- We don't store personal data on our servers unless it's required for the ongoing operation of our services.
- We aim to make it as simple as possible for users to control their private information.
- We don't participate in any activity that compromises the privacy of our users.

This Privacy Policy provides information about how we handle your personal data when you use our Application. We will always respect your privacy and will protect it with the utmost integrity.

Remember, if you choose to use Grayd, then you agree to the use of information in relation to what is mentioned in this policy.

## Interpretation and Definitions

The definitions and terms should be interpreted as per the beginning section of this document.

## Collecting and Using Your Personal Data

### Types of Data Collected

- **Usage Data**

This data includes information like device type, IP address, pages visited, time and date of visit, and other diagnostic data.

## Cookies and Session Management

To facilitate a seamless user experience, when you log in, our system temporarily stores session data to more effectively facilitate requests from the user. The session details, including any temporary cookies generated by the service, are retained for a brief period. Specifically, this session data is stored for up to 10 minutes in case you make additional requests, but will automatically expire and be deleted after 10 seconds of inactivity. This process ensures the efficient operation of our services while minimizing the duration we retain any temporary session data.

**Security Measures:** We prioritize your privacy and the integrity of your data. All session data and cookies stored are encrypted and securely housed in a Redis database. Our infrastructure and security protocols are designed to prevent unauthorized access, ensuring that your session data remains confidential and protected.

## Use of Your Personal Data

We use the data solely to:

- Provide, maintain, and monitor the Application's performance.
- Address and manage any requests or inquiries from you.

**Please note:** We do **not** collect any personally identifiable information. The Application's sole purpose is to retrieve data from the student's home access center. Any login credentials you provide are securely sent to an API, which then fetches the necessary data and sends it directly back to you. None of this data is stored on our servers and is only stored locally on the device for features like Offline mode which allows users to continue viewing their HAC data without internet access.

## Security of Your Personal Data

We prioritize the security of your data. However, remember that no method of transmission over the internet or electronic storage is fully secure. While we employ top-notch methods to safeguard your Personal Data, we cannot guarantee 100% security. We stress that your data remains on your device and does not get stored in the cloud. All login credentials are securely encrypted on your device.

## Retention of Data

We don't store your data on our servers. The data remains on your device unless you decide to delete the Application.

## **Transfer of Data**

Your data, including personal information, remains primarily on your device. No transfer of your personal data will occur to any organization or country without your consent.

## **Children's Privacy**

Our service doesn't cater to anyone under 13. We don't intentionally collect personal data from this age group. If you believe we might have such data, contact us for its immediate deletion.

## **Links to Other Websites**

Grayd might have links to other sites. Navigating to these sites will make you leave our service environment. We recommend that you always review the privacy policies of such third-party sites. We don't control, and thus, aren't responsible for any third-party content or their privacy policies.

# **Changes to this Privacy Policy**

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

# **Contact Us**

If you have any questions about this Privacy Policy, You can contact us:

- By email: [graydapp@gmail.com](mailto:graydapp@gmail.com)