

Clarity

Parent FAQs

1. Why does MCH choose to partner with Clarity?
 - a. Clarity offers a streamlined, mobile friendly application that can be completed in as short a time as 20 minutes. Additionally, Clarity removes the need to upload your 2022 W2 and 1040 by transferring them directly from the IRS. This reduces the amount of information that you will need to enter manually and makes it possible to complete the application quickly and efficiently.
2. Is my information secure with Clarity?
 - a. MCH takes the privacy and security of your personal information very seriously. Clarity is certified for both GDPR and SOC2 and uses enterprise-level security standards including end-to-end encryption of all personally identifiable information. For more information, please refer to [Clarity's Privacy Policy](#).
3. How will this impact my award?
 - a. Just as in prior years, if your financial circumstances have not changed, you will not see significant changes to your award. If you have any questions about your individual circumstance, please reach out to us.
4. Will I still need to apply every year?
 - a. Yes, you will need to submit a Clarity application each year in order to qualify for financial aid; however, Clarity retains your information from previous applications, so it will be even easier to reapply.
5. Can I complete my Clarity application on my phone or tablet?
 - a. Yes! Clarity's application is fully mobile-friendly so you have access wherever you are.
6. When do I need to apply?
 - a. You must submit your full completed application by January 12, 2024 for returning families and February 15, 2024 for new families.