Guinea pig welcome pack

Hello, welcome lovely guinea pig friend. You are reading this because you have been hand picked to be one of our (15+) honorary test guinea pigs for Gigfunding.org We are so very grateful to have you on board, we couldn't launch this without you! It's been a long and patient road for us, to get to this point, and we continue to humbly learn and grow as we go. And so we require your understanding and patience with us also. We don't expect our site to be smooth right away, and that's sort of the point, so that you can tell us where we could make improvements.

Commitments



- Create a profile on our marketplace
- Post an offer or request for a skill.
- Fulfil at least one 'gig' (More detail below on this)
- Give us feedback of your experience, in your own way

Important dates

- 9th Aug - start testing
- 14th Aug - finish testing + hand in notes (typed)

Your Profile

I won't explain too much here as we want the website to do the talking, but essentially this will involve a verification process and creating a wee profile page, much like lots of other websites.

Your Offer or Request

Again, I won't explain how to do this here, the website should speak for itself, but I will tell you the sorts of things you can post. This will need to be a remote skill; so anything you can offer via video call or any other way that's in line with government guidance. Most of you already have a skill to offer, if you have trouble thinking of something, just get in touch.



Your gig

In an ideal scenario everyone would find a skill on the marketplace they want to hire or volunteer, but we realise with only 15 of you, it's quite likely you might not... (I'm also aware, you might not have the cash to pay for something right now.)

So if, after looking through the marketplace, you don't find anything, we have a plan B. In this instance, we kindly ask you to make an additional 'dummy' request or offer. This will be the same skill you previously offered or requested, only with a £1 price tag. This way you can complete a 'user journey' (clicking the buttons, all the way through to paying, reviewing and beyond) and test the full process for us. Then, you could link up for your dummy skill via video call too, just to test how well that element works too, without necessarily providing the actual skill. Just a wave, or a conversation if you're feeling chatty would suffice.

I hope that is clear. Any questions lemme know :)

Feedback

The final step is to give us some juicy feedback on your 'user experience'. We want to make this as simple and easy as possible, so we recommend you create notes in the way you like most.



Some suggested methods:

- Create a word doc
- A google doc
- An open email

- The old pen & paper
- Use the 'live chat' feature, to input your thoughts as you go.
- A sound recording / voice note of you using the site, speaking your mind out loud.

(N.B at the end, we will ask you to type up your notes)

The kind of feedback we're looking for is sort of everything about your experience, eg:

- What were you trying to do?
- Were you able to do it?
- What happened?
- What could be clearer, easier, quicker?
- Any other features you'd like added or removed?
- Which parts work well/ don't
- Moments when you're not sure what to do
- How the copy reads, do you connect with it? Anything missing?

The point is be as frank and honest as you like, we really value your opinions and we'd rather hear your constructive feedback now than 10 users complaining later!

And that's it. I hope that doesn't sound like too much to ask. If you have any doubts about being a Guinea pig, just message me (Pasco) privately, and maybe we can find someone else to fill your place instead :)

