

Updating Zappi firmware using a loaned hub.

1- Update the Hub's firmware:

Connect the hub to an ethernet port on your router/modem

Press and hold the download button

Plug the hub's power in while continuing to hold the download button

Keep holding the button down until power light turns yellow, then release the download button

The power light should now change to green and the “server” LED should now turn white for up to a minute (although this may take a lot longer if the server is heavily loaded – please be patient).

Wait for the Server light to turn Green or Blue again.

2- download the latest Zappi firmware to the hub:

Briefly press the download button. When the button is released the “server” LED turns white and the “power” LED will remain green.

The “server” LED will remain white while the new images are downloading

Once the download is complete the server light will turn blue or green again (please note that this could take up to an hour to complete)

If the “power” LED is white then the hub is in diagnostic mode. Press the download button again to return the hub to normal operation

3- Link the Hub to your Zappi:

When setting up a new myenergi hub, plug in the hub and make sure that the power light is green

Now put the hub into pairing mode by briefly pressing the “pair” button.

The power light on the hub will flash red and the “harvi / Ch 1” LED should be blue

On the Zappi, pair with the new hub

From the main (graphic) screen, press the left hand (“pizza box”) menu button to open the first page of the menu.

To put the Zappi into Pairing Mode, use the down arrow and the “+” button to select the following menu: Settings... -> Advanced... -> 0 0 0 0 -> Linked Devices... -> Pairing Mode...

The new hub should appear on the list of devices. Make sure it is selected and then press the “+” button

The screen will say “Updating Devices” before returning to the “Devices” screen where the hub should now be listed

Keep pressing the left hand (“pizza box”) menu button to return to the main (graphic) screen

The Zappi light on the hub should now be lit (green or blue)

4- Update the Zappi firmware:

Press the left hand (“pizza box”) button so that the screen shows the Main Menu

Use the down arrow and + button to select “Other Settings...” (the bottom menu item, not Charge Settings) and then “Advanced...”

Enter the passcode (default is 0 0 0 0)

Select “System...”

Select “Download Firmware...”

The display will change to the "bootloader" menu and then you should see a counter showing the progress of the firmware installation. There are two parts to download so zappi will reboot once it reaches 2/2 100%

5- Unlink/unpair the Hub:

Press down arrow to enter menu system.

Down to Other Settings - tick button

Down to Advanced - tick button

Down to Linked Devices - tick button

Down to Reset Settings

This will unlink your Zappi from all linked devices.

6- Set the Zappi as the Master device again

Zappi menu→Other→Advanced→0000→Linked devices→Set Master

Confirm setting

7- Reset the Hub so it forgets your Zappi:

Disconnect the power

Hold both buttons

Plug power in

Count to 5 and then release the buttons.