

PRIVACY POLICY

Scoobyz Vendor

Effective Date: 24 June 2026

Last Updated: 24 June 2026

1. Introduction

Welcome to Scoobyz. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application available on the Google Play Store. Please read this Privacy Policy carefully. If you disagree with its terms, please discontinue use of the Application.

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the "Last Updated" date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed of updates.

2. Information We Collect

2.1 Personal Information You Provide

We may collect personal information that you voluntarily provide when you register with the Application or when you contact us. The personal information we collect may include:

- Full name and display name
- Email address
- Phone number (if applicable)
- Username and password
- Profile picture or avatar
- Any other information you choose to provide

2.2 Information Collected Automatically

When you use our Application, we may collect certain information automatically, including:

- Device Information: device type, operating system version, unique device identifiers (e.g., Android ID), and mobile network information
- Usage Data: pages or screens viewed, time spent on the Application, features used, buttons clicked, and other usage statistics
- Log Data: IP address, access times, app features accessed, and crash reports
- Location Data: approximate or precise location, only if you grant permission

2.3 Information from Third-Party Services

If you choose to register or log in using a third-party service (e.g., Google Sign-In, Facebook Login), we may receive information about you from that service, including your name, email address, and profile picture, in accordance with that service's authorization procedures and privacy policies.

3. How We Use Your Information

We use the information we collect for the following purposes:

- To create and manage your account
- To provide, operate, and maintain the Application
- To personalise and improve your experience
- To send you updates, notifications, and other communications (with your consent where required)
- To process transactions and send related information
- To monitor and analyse usage and trends to improve the Application
- To detect, investigate, and prevent fraudulent transactions and other illegal activities
- To comply with legal obligations
- To respond to customer service requests and support needs

4. Permissions Requested by the Application

Depending on the features you use, our Application may request the following Android permissions. All permissions are requested only when required for a specific feature and can be revoked at any time through your device settings.

4.1 Camera

Used to capture photos or scan QR codes within the Application. Images are not stored on our servers without your explicit action.

4.2 Storage / Media

Used to read or save files, images, or documents that you choose to upload or download within the Application.

4.3 Location

Used to provide location-based features (e.g., nearby services, delivery addresses). We request only the minimum level of location precision required. You may disable location access at any time.

4.4 Notifications

Used to send you important updates and alerts. You may opt out of notifications in your device settings or in-app preferences.

4.5 Internet Access

Required for the Application to connect to our servers and deliver core functionality.

5. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. We may share your information in the following limited circumstances:

5.1 Service Providers

We may share your information with third-party vendors and service providers who perform services on our behalf, such as:

- Cloud hosting and infrastructure (e.g., AWS, Google Cloud, Firebase)
- Analytics providers (e.g., Google Analytics for Firebase, Mixpanel)
- Crash reporting tools (e.g., Firebase Crashlytics)
- Push notification services (e.g., Firebase Cloud Messaging)
- Payment processors (if applicable)

5.2 Legal Requirements

We may disclose your information where required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).

5.3 Business Transfers

If we are involved in a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

5.4 With Your Consent

We may share your information with third parties when you have given us explicit consent to do so.

6. Data Retention

We retain your personal information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information, please contact us at [your-email@example.com]. We will delete your data within 30 days of your request, except where we are required by law to retain it.

7. Data Security

We implement appropriate technical and organisational security measures to protect your personal information against unauthorised access, alteration, disclosure, or destruction. These include:

- Encryption of data in transit using TLS/HTTPS
- Encrypted storage of sensitive information
- Access controls and authentication mechanisms
- Regular security assessments and vulnerability testing

However, no method of transmission over the Internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal data, we cannot guarantee its absolute security.

8. Children's Privacy

Our Application is not directed to children under the age of 13 (or the applicable age of digital consent in your jurisdiction). We do not knowingly collect personally identifiable information from children. If you become aware that a child has provided us with personal

data without parental consent, please contact us immediately at [your-email@example.com]. If we become aware that we have collected personal data from a child without verification of parental consent, we will take steps to remove that information from our servers.

9. Third-Party Links and Services

Our Application may contain links to third-party websites, services, or advertisements. This Privacy Policy does not apply to those third-party services. We strongly advise you to review the privacy policy of every third-party site or service you visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party services.

10. Your Rights and Choices

Depending on your location, you may have the following rights regarding your personal data:

- Access: Request a copy of the personal data we hold about you
- Correction: Request correction of inaccurate or incomplete data
- Deletion: Request deletion of your personal data (right to be forgotten)
- Portability: Request that your data be transferred to another service provider
- Objection: Object to our processing of your personal data
- Withdrawal of Consent: Withdraw consent at any time where processing is based on consent

To exercise any of these rights, please contact us at [your-email@example.com]. We will respond within 30 days of receiving your request.

11. International Data Transfers

Your information may be transferred to and processed in countries other than the country in which you reside. These countries may have data protection laws that are different from the laws of your country. We ensure that appropriate safeguards are in place to protect your personal data in accordance with this Privacy Policy.

12. Google Play Data Safety

In compliance with Google Play's Data Safety requirements, we disclose the following:

- Data Collection: We collect the data types listed in Section 2 of this policy
- Data Sharing: We do not share personal data with third parties for advertising purposes
- Security Practices: All data in transit is encrypted using TLS. Users can request deletion of their data
- Data Deletion: Users may request deletion of their account and associated data at any time through the app settings or by contacting us

Our Google Play Data Safety form accurately reflects the data practices described in this Privacy Policy.

13. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date. Where material changes are made, we will provide a more prominent notice (e.g., an in-app notification or email). Your continued use of the Application after the effective date of the revised Privacy Policy constitutes your acceptance of the changes.

14. Contact Us

If you have any questions, concerns, or complaints about this Privacy Policy or our data practices, please contact us:

Company: Scoobyz

Email Address: contact@scoobyz.com

Website: scoobyz.com

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