

## Privacy Policy

MySign is an authentication and authorization application for Viettel-CA's remote digital signature solution.

When customers make a signing transaction on the business application, it will be pushed to MySign for the customers to authenticate the request. MySign allows customers to easily authenticate and securely approve document and transaction signatures anytime, anywhere using their mobile phones and tablets.

MySign digitally signs remotely according to European eIDAS standards.

Major features:

- Digitally sign your customers' mobile phones, tablets, and applications.
- Easy to use, flexible, anytime, anywhere.
- Completely meet the legal requirements for digital signatures in Vietnam.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at Document unless otherwise defined in this Privacy Policy. We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

The app does use third party services that may collect information used to identify you.

### How Your information may be disclosed

**Personal Information:** In general, we use Session and Usage Data internally to serve our Users and enable them to take maximum advantage of the Applications, the Services and the Site. We do not store Personal Information and therefore we do not disclose your Personal Information.

**Non-Personal Information:** We may disclose Non-Personal Information to our trusted partners who shall comply with this privacy policy and the relevant privacy laws. We do not combine Non-Personal Information with Personal Information (such as combining your name with your unique User Device number).

### **Permissions in the MySign are the following**

**1. Access Network State**

**2. Internet**

### **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

### **Changes to This Privacy Policy**

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### **Contact Us**

If you have any questions or suggestion about our policy, Do contact us on email [duynq7@viettel.com.vn](mailto:duynq7@viettel.com.vn)