

Lifeguard

The certified lifeguard is responsible for the safety of the patrons in both the Jones and Club pools. The lifeguard will do this by enforcing the Rec/IM policy for all patrons that enter the pools.

PAYRATE: \$13.50 per hour

REQUIREMENTS

Communication

- Properly relay policy/procedures to patrons in a respectful manner
- Interact positively with supervisors and coworkers
- Seek out answers to questions and communicate prior to any problems
- Take direction/criticism well and deliver direction/criticism effectively

Attitude

- Must work well with others
- Have a positive demeanor and treat all people as individuals

Customer Service

- Acknowledge and confirm customer's need(s)
- Maintain professional appearance and display the appropriate REC/IM uniform
- Represent EMU positively
- Seek out positive, intentional interactions with the patrons and coworkers
- Provide patrons with information promptly and accurately

Performs Job Tasks

- Clearly understand job expectations
- Be able to report to the shift on time and report any shift adjustments in a timely manner
- Handle emergencies/crisis calmly and efficiently
- Be able to understand and perform all policies and procedures

DUTIES

- Meet Eastern Michigan University requirements for student employment on campus
- Learn, comprehend, and practice all policies and regulations of the REC/IM pools
- Ensure safety of swimmers in the pool areas
- Comprehend and enforce child policy
- Perform light maintenance upkeep by keeping the pool deck, tables, and lounging area clean and orderly
- Conduct head counts each hour and properly fill out the forms
- Remain informed of new issues and concerns by reading information in direct emails sent to your *my.emich* and homebase accounts daily
- Act as a liaison between patrons and the department

- Attend all posted mandatory training and staff meetings
- Honor the contracted schedule of hours by adhering to all attendance policies, as stated in the REC/IM Student Employee Handbook. It is the responsibility of the individual to find a substitute to cover a shift that he/she/they cannot work
- Responsible for information in the Membership Handbook and Student Employee Handbook
- Report to work 10 minutes prior to shift changes to receive special instructions
- Agree to stay off personal cell phones and other electronics while on duty

SUPERVISION RECEIVED

Supervision is received from the Assistant Director and the Aquatics Coordinator.

QUALIFICATIONS

Lifeguard certification is required. Basic Life Support certification is required or willingness to become certified.