



*Cultural Competency: Supporting Persons
who are d/Deaf and Hard of Hearing*

Course agenda

Instructor: Alondra Jones, LICSW, LCSW-C, CCM

Welcome and Introductions (5 minutes)
Learning objectives and Invitation to participants (5 minutes)
Exploring and understanding Deaf community (helpful terms and definitions) (25 minutes)
Cultural competency: Identifying, exploring, and understanding the similarities, assumptions of, and distinct differences in working with people with differing disabilities and the d/Deaf and Hard of Hearing community versus the hearing people (35 minutes)
Cultural competency: Identifying, exploring and understanding Signed languages in the U.S. and their importance to the d/Deaf and HoH communities (10 minutes)
Break (5 minutes)
Cultural competency: Identifying, exploring, and understanding hearing privilege and d/Deaf allyship (with interactive activity) (15 minutes)
Review: The Americans with Disabilities Act (10 minutes)
Review: More d/Deaf services and resources (15 minutes)
Taking a deeper dive & Tying it all together (interactive activity for learning review and development) (20 minutes)
Practice exercises & Review (15 minutes)
Lived Experience Discussion, ASL Demo and Q&A (10 minutes)

The course will be offered virtually, and the facilitation team will be responsive to technological needs as they arise.